



CenturyLinkTM Business

BillMate®
Customer Service Record Extract

User Guide for:

Arizona
Colorado
Idaho
Iowa
Minnesota
Montana
Nebraska,
New Mexico
North Dakota
South Dakota
Utah
Wyoming



I. Opening Comments	3
II. Trademark Acknowledgments	4
III. Data	4
IV. File Arrangement	5
V. Files and Fields Within the CSR Extract	7
VI. Documentation of Files and Fields	8
VII. Example File	9
VIII. Files and Record Descriptions	11
ACCTINFO.DET	12
BILL.DET	14
CONTROL.DET	16
DIRECTRY.DET	18
LISTCODE.DET	20
LISTING.DET	21
REMARKS.DET	23
SUMMBILL.DET	25
SVCEQP.DET	26
SVCEQP.SUM	30
TIER.DOC	31

For help with Billmate, contact your CenturyLink Customer Service Representative.



I. Opening Comments

This guide contains proprietary information. No part of this guide may be used or reproduced or transmitted in any form or by any means, electrical or mechanical, stored in a database or retrieval system or translated to any other language without prior written permission from CenturyLink.

The material contained in the BillMate CSR data files and in this guide are provided for the conveyance of Customer Service Record information via electronic means as a value added service to subscribing CenturyLink customers. The data and guide are not considered the official CenturyLink service record. This guide does not contain information about CSR Extract for Oregon and Washington. For CSR information for those states, please refer: Customer Service Record Extract Customer Guide: For Washington and Oregon.

Portions of the data may reflect telephone services provided by other long distance companies. There is no connection between this company and other long distance companies. You may choose another company for your long distance telephone service and still receive your local telephone service from CenturyLink.

Neither CenturyLink nor anyone else who has been involved in the creation, production or delivery of this product/service shall be liable for any direct, indirect, consequential or incidental damages arising out of the use or inability to use the data within the product/service even if CenturyLink has been advised of the possibility of such damages or claim.

For help with Billmate, contact your CenturyLink Customer Service Representative.



II. Trademark Acknowledgments

BillMate is a trademark of CenturyLink.

III. Data

The ASCII format CSR data is an extraction of customer data. The extracted data is arranged into files and supplied to you.

Each individual set of data will consist of a monthly extract of certain the telephone service elements from your account.

Multiple telephone accounts can be optionally stacked within a single set of files (provided all accounts reside within the same billing period), or produced as multiple sets -- one set for each account. The data will be provided each month.

For help with Billmate, contact your CenturyLink Customer Service Representative.



IV. File Arrangement

The explosion/load of the data results in the copy/transfer of all data files to a storage device designated as the target for the exploded files. The files are named according to the definitions explained in this documentation. The files reside on the target disk subordinate to the CSRDISK directory/folder.

The files are arranged as follows:

CSRDISK -	(Install directory for BILLMATE CSR)
CSR	(directory created by Install process)
AREA-CODE	{directory/folder for AREA-CODE}
TEL-NUMBER	{directory/folder for TEL-NUMBER}
BILL-DATE	{directory/folder for BILL-DATE}
IDENT.DET	{file}
LISTING.DET	{file}
etc.	{file}
BILL-DATE	{directory/folder for BILL-DATE}
IDENT.DET	{file}
LISTING.DET	{file}
etc.	{file}

- The first level of hierarchy in the CSRDISK directory/folder tree is CSR
- The second level is AREA-CODE, which is the value of the area code associated with the telephone account
- The third level identifies the TEL-NUMBER, which is the value of the prefix-dash-line of the telephone account number
- The fourth level is the value of the BILL-DATE corresponding to the billing date for the account, represented in YY-MM-DD format
- The fifth (and last) is the level for the actual data files
- The structure allows for multiple CSR data files for multiple months
- This technique supports historical comparisons between months and/or telephone accounts

For help with Billmate, contact your CenturyLink Customer Service Representative.



For example:

The results of loading CSRDISK data for telephone account 206 555-1212, billed on February 25, 1993 is represented below.

Notice that the CSR directory/folder tree and data are stored subordinate to an existing user directory/folder (PHONES).

PHONES	{existing user directory/folder}
CSR	(all CSR data located here)
206	{directory/folder for AREA-CODE}
555-1212	{directory/folder for TEL-NUMBER}
93-02-25	{directory/folder for BILL-DATE}
\$PACKING.LST	{file}
ACCTINFO.DET	{file}
BILL.DET	{file}
COMMBLKS.DET	{file}
IDENT.DET	{file}
ITEMCHRG.DET	{file}
LASTORDR.DET	{file}
LINEFEAT.DET	{file}
LISTING.DET	{file}
LOCSVCTX.DET	{file}
REMARKS.DET	{file}
SUMMBILL.DET	{file}
SVCEQP.DET	{file}
SVCEQP.SUM	{file}

- In instances where preference or necessity requires that the data files reside under different directory/folder structures, you are responsible for moving or copying files to those logical positions
- Within the DOS platform, global COPY followed by global ERASE or DELETE commands or similar techniques will accomplish the movement

For help with Billmate, contact your CenturyLink Customer Service Representative.



V. Files and Fields within the CSR Extract

CSR information is categorized into logical separations for each telephone account. The information is represented by comma delimited ASCII data elements to form specific records that are assembled into files in accordance to the applicable information category. A file named LISTING.DET contains information pertinent to the Directory Listing data.

All documented files will exist, even when data for the specific categories of information are not present for accounts. A complete list of CSR Extract filenames and their associated categories of information is contained in this guide.

Each file contains multiple records composed of a fixed number of individual data elements that are consistent with standards to interface with most spreadsheet, word processing and relational data base software available. In many cases, the data files may be inserted into your constructed applications via the [IMPORT] command within a software package. The data is organized in a format most commonly referred to as ASCII delimited with quotes and commas.

Each file begins (as logical record #1) with a column identification Title record consisting of individual column headings that correspond to the data element numbers that are documented in this User Guide. The column headings are separated by commas, are bounded by double quotes (" ") and consist of a pound (#) sign followed by the element number, for example, "#6". Certain software packages and customer proprietary applications may operate more efficiently without the column headings. In these cases, the first record of each file may be disregarded via software package conditioning or removed by constructing and executing software coded specifically for that purpose.

Included within the data is a file named \$PACKING.LST that contains a list of the files and their corresponding record counts. The list can be used for verification purposes or record keeping. It may also be useful for determining numbers of rows required when building spreadsheets or databases. Files that show one as a record count will depict those that contain only the column heading record, but without actual telephone service data. Files without data can be safely deleted, assuming your applications do not require the presence of the files (even when empty) during their execution.

For help with Billmate, contact your CenturyLink Customer Service Representative.



The files are constructed of data elements that are recorded in ASCII with quote marks (where appropriate) and commas as delimiters to separate individual data elements.

- Alphanumeric data strings are bound by double quotes (" ") without trailing blanks
- Numeric elements are represented without leading zeros
- Signs are leading ASCII plus (+) and minus (-) when applicable
- Missing signs are assumed positive
- Decimal places are denoted by the decimal point or period (.)when applicable
- Elements without decimals are whole numbers
- When elements are not applicable to the logical application data, the element will be represented with a null string consisting of a single space between double quotes (" ") for text strings or a single zero for numeric elements

VI. Documentation of Files and Fields

- Documentation is presented for each file
- The documentation for the records within each file depicts each element by number as it exists from left to right within each record
- The documents list each element by element #, column letter (helpful when setting up spreadsheet templates), format of the data and a narrative description of the contents
- Format is denoted by A for alphanumeric strings, SN for signed numerics and N for positive integer numbers
- Each designation is followed by the maximum element size in characters (leading sign (+ or -) for signed numeric elements, decimal point (.), and double quotes (" ") are not considered in the maximum size)
- When the maximum size is followed by a slash (/), the number that follows denotes the decimal positions to the right of the decimal point

For help with Billmate, contact your CenturyLink Customer Service Representative.



VII. Example File

The following example describes a typical File/Record Document:

File:EXAMPLE.DET
Description: Example
Date:03-02-93

General Notes:

Data elements correspond to those contained within File EXAMPLE.DET.

#	C	FORMAT	CONTENTS
1	(A)	A 30	Data element #1 (spreadsheet column A) of the record is classified as ALPHANUMERIC with a maximum size of 30 characters. The data will be represented with ASCII characters bounded by double quotes; for example, ["THIS IS THE DATA"]
2	(B)	N 6	Data element #2 (spread sheet column B) of the record is classified as UNSIGNED NUMERIC INTEGER (without decimal positions and assumed positive) with a maximum size of 6 digits; for example, [123456].
3	(C)	SN 7	Data element #3 (spreadsheet column C) of the record is a SIGNED NUMERIC INTEGER (without decimal positions) with a maximum size of 7 digits; for example, [-1234567]. Note: The sign (-) does not count as a digit in the maximum size.
4	(D)	SN 9/2	Data element #4 (spreadsheet column D) of the record is classified as a SIGNED NUMERIC with a maximum size of 9 total digits, with 2 of those being decimal digits to the right of a decimal point; for example, [+1234.567.89]. Note: The decimal point (.) does not count as a digit in the maximum size.

For help with Billmate, contact your CenturyLink Customer Service Representative.



Example file (continued)

#	C	FORMAT	CONTENTS
5	(E)	SN 3/3	Data element #5 (spreadsheet column E) of the record is a SIGNED NUMERIC with a maximum size of 3 digits, with all three being to the right of a decimal point; for example, [+.123].
6	(F)	N 7/4	Data element #6 (spreadsheet column F) of the record is an UNSIGNED NUMERIC with a maximum size of 7 digits, with 4 of the digits being to the right of a decimal point; for example, [765.1234].

For help with Billmate, contact your CenturyLink Customer Service Representative.



VIII. Files and Record Descriptions

Below is the list of files produced on the BILLMATE Extract and a description of the data contents of each:

Note: These file descriptions are for CSR information from all states serviced by CenturyLink, except for Washington and Oregon.

Revised 02-18-2002

FILENAME	DESCRIPTION
\$PACKING.LST	Contains a list of all Files and their corresponding record counts.
ACCTINFO.DET	Contains account information.
BILL.DET	Contains information from the BILL Section of the CSR.
CONTROL.DET	Contains information when CenturyLink Intercept Service is provided or information found in the Control section of the CSR.
DIRECTRY.DET	Contains information on Directory Delivery Information.
LISTING.DET	Contains information from the LISTING Section of the CSR.
LISTCODE.DET	This record contains information from the listing section of the CSR when it contains information pertaining to ALI CODES AVAILABLE. This will occur only the Central region of CenturyLink.
REMARKS.DET	Contains information from the REMARKS Section of the CSR.
SUMMBILL.DET	Provides information concerning Sub-accounts within a Summary-Billed Account.
SVCEQP.DET	Contains information from the Service and Equipment (S&E) Section of the CSR.
SVCEQP.SUM	Contains Usoc summary and Station detail summary section information. Applies to Eastern region of CenturyLink

For help with Billmate, contact your CenturyLink Customer Service Representative.



ACCTINFO.DET

FILE: ACCTINFO.DET

DESC: Account Information record

DATE: 06-06-2002

This file contains various account level information.
Not all records and fields will have data.

#	C	FORMAT	CONTENTS
1	(A)	A 13	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 4	The code that identifies the applicable Communications Company that is associated with the information within this record. Refer to the CODE/COMPANY cross reference list in Appendix A.
4	(D)	A 10	The Prefix and Line Number (telephone number) associated with the information within this record.
5	(E)	A 4	Exchange or Central Office designation
6	(F)	A 10	10 digit Account Telephone Number.
7	(G)	A 3	3 digit Account Customer Code
8	(H)	A 72	Account Class of Service
9	(I)	A 10	SIC (Standard Industrial Classification) code

For help with Billmate, contact your CenturyLink Customer Service Representative.



ACCTINFO.DET (continued)

#	C	FORMAT	CONTENTS
10	(J)	A 5	PCL (Percent Common Line) factors. Used only in Central region of CenturyLink.
11	(K)	A 5	Type of Account. Used only in Eastern region of CenturyLink.
12	(L)	A 3	RSID (Reseller ID)
13	(M)	A 8	Process Date: date the original CSR was processed. Used only in Eastern region of CenturyLink.
14	(N)	A 5	AVN (Abbreviated Vendor Name). Used only in Eastern region of CenturyLink.
15	(O)	A 40	Customized data (1) as requested by account.
16	(P)	A 40	Customized data (2) as requested by account.

For help with Billmate, contact your CenturyLink Customer Service Representative.



BILL.DET

FILE: BILL.DET

DESC: Bill Section information record

DATE: 10-13-2001

This record contains information from the Bill section of the CSR.

#	C	FORMAT	CONTENTS
1	(A)	A 13	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 4	The code that identifies the applicable Communications Company that is associated with the information within this record. Refer to the CODE/COMPANY cross reference list in Appendix A.
4	(D)	A 10	The Prefix and Line Number (telephone number) associated with the information within this record.
5	(E)	A 1	Continuation indicator. If this field contains a '1' then the data is continued on the next record
6	(F)	A 5	Contains the Field Identification code (FID) that describes the data residing within the text elements of this record. The code corresponds to the data shown in the CODE/QTY column of the Identification section of the CSR. Three examples of values are: DEPT., BOC, and ESL.
7	(G)	A 50	The text string data corresponding to the first line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).

For help with Billmate, contact your CenturyLink Customer Service Representative.



Bill.det (continued)

#	C	FORMAT	CONTENTS
8	(H)	A 50	The text string data corresponding to the second line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
9	(I)	A 50	The text string data corresponding to the third line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
10	(J)	A 50	The text string data corresponding to the fourth line from the DESCRIPTION column of CSR associated with the Field Identification code (FID)

For help with Billmate, contact your CenturyLink Customer Service Representative.



CONTROL.DET

FILE: CONTROL.DET

DESC: Control information record.

DATE: 10-13-2001

This record contains information from the control section of the CSR.

#	C	FORMAT	CONTENTS
1	(A)	A 13	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 4	The code that identifies the applicable Communications Company that is associated with the information within this record. Refer to the CODE/COMPANY cross reference list in Appendix A.
4	(D)	A 10	The Prefix and Line Number (telephone number) associated with the information within this record.
5	(E)	A 1	Continuation indicator. If this field contains a '1' then the data is continued on the next record
6	(F)	N 4	Contains the number of circuits. Used only in Central region of CenturyLink.
7	(G)	A 5	Contains the Field Identification code (FID) that describes the data residing within the text elements of this record. The code corresponds to the data shown in the CODE/QTY column of the Identification section of the CSR. Three examples of values are: DEPT., BOC, and ESL.

For help with Billmate, contact your CenturyLink Customer Service Representative.



Control.det (continued)

#	C	FORMAT	CONTENTS
8	(H)	A 30	The text string data corresponding to the first line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
9	(I)	A 30	The text string data corresponding to the second line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
10	(J)	A 30	The text string data corresponding to the third line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
11	(K)	A 30	The text string data corresponding to the fourth line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).

For help with Billmate, contact your CenturyLink Customer Service Representative.



DIRECTRY.DET

FILE: DIRECTRY.DET

DESC: Directory information record

DATE: **10-13-2001**

This record contains information from the directory section of the CSR.

#	C	FORMAT	CONTENTS
1	(A)	A 16	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 4	The code that identifies the applicable Communications Company that is associated with the information within this record. Refer to the CODE/COMPANY cross reference list in Appendix A.
4	(D)	A 10	The Prefix and Line Number (telephone number) associated with the information within this record.
5	(E)	A 1	Continuation indicator. If this field contains a '1' then the data is continued on the next record
6	(F)	A 5	Contains the Field Identification code (FID) that describes the data residing within the text elements of this record. The code corresponds to the data shown in the CODE/QTY column of the Identification section of the CSR. Three examples of values are: DEPT., BOC, and ESL.
7	(G)	A 50	The text string data corresponding to the first line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).

For help with Billmate, contact your CenturyLink Customer Service Representative.



Directry.det (continued)

#	C	FORMAT	CONTENTS
8	(H)	A 50	The text string data corresponding to the second line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
9	(I)	A 50	The text string data corresponding to the third line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
10	(J)	A 50	The text string data corresponding to the fourth line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).

For help with Billmate, contact your CenturyLink Customer Service Representative.



LISTCODE.DET

FILE: LISTCODE.DET

DESC: Listing information record for ALI CODES AVAILABLE

DATE: 02-18-2002

This record contains information from the listing section of the CSR when it contains information pertaining to ALI CODES AVAILABLE. This will occur only the Central region of CenturyLink.

#	C	FORMAT	CONTENTS
1	(A)	A 16	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 4	The code that identifies the applicable Communications Company that is associated with the information within this record. Refer to the CODE/COMPANY cross reference list in Appendix A.
4	(D)	A 10	The Prefix and Line Number (telephone number) associated with the information within this record.
5	(E)	A 1	Continuation indicator. If this field contains a '1' then the data is continued on the next record
6	(F)	A 100	The text string data corresponding to the line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).

For help with Billmate, contact your CenturyLink Customer Service Representative.



LISTING.DET

FILE: LISTING.DET

DESC: Listing information record

DATE: 10-13-2001

This record contains information from the listing section of the CSR.

#	C	FORMAT	CONTENTS
1	(A)	A 16	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 4	The code that identifies the applicable Communications Company that is associated with the information within this record. Refer to the CODE/COMPANY cross reference list in Appendix A.
4	(D)	A 10	The Prefix and Line Number (telephone number) associated with the information within this record.
5	(E)	A 1	Continuation indicator. If this field contains a '1' then the data is continued on the next record
6	(F)	A 5	Contains the Field Identification code (FID) that describes the data residing within the text elements of this record. The code corresponds to the data shown in the CODE/QTY column of the Identification section of the CSR. Three examples of values are: DEPT., BOC, and ESL.
7	(G)	A 50	The text string data corresponding to the first line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).

For help with Billmate, contact your CenturyLink Customer Service Representative.



Listing.det (continued)

#	C	FORMAT	CONTENTS
8	(H)	A 50	The text string data corresponding to the first continuation of the first line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
9	(I)	A 50	The text string data corresponding to the 2nd continuation of the first line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
10	(J)	A 50	The text string data corresponding to the 3rd continuation of the first line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
11	(K)	A 50	The text string data corresponding to the 4th continuation of the first line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
12	(L)	A 50	The text string data corresponding to the 5th continuation of the first line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).

For help with Billmate, contact your CenturyLink Customer Service Representative.



REMARKS.DET

FILE: REMARKS.DET

DESC: Remarks Section information record

DATE: 10-13-2001

This record contains information from the Remarks Section of the CSR.

#	C	FORMAT	CONTENTS
1	(A)	A 16	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 4	The code that identifies the applicable Communications Company that is associated with the information within this record. Refer to the CODE/COMPANY cross reference list in Appendix A.
4	(D)	A 10	The Prefix and Line Number (telephone number) associated with the information within this record.
5	(E)	A 1	Continuation indicator. If this field contains a '1' then the data is continued on the next record
6	(F)	A 5	Contains the Field Identification code (FID) that describes the data residing within the text elements of this record. The code corresponds to the data shown in the CODE/QTY column of the Identification section of the CSR. Three examples of values are: DEPT., BOC, and ESL.
7	(G)	A 50	The text string data corresponding to the first line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).

For help with Billmate, contact your CenturyLink Customer Service Representative.



Remarks.det (continued)

#	C	FORMAT	CONTENTS
8	(H)	A 50	The text string data corresponding to the second line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
9	(I)	A 50	The text string data corresponding to the third line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
10	(J)	A 50	The text string data corresponding to the fourth line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
11	(K)	A 50	The text string data corresponding to the fifth line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).
12	(L)	A 50	The text string data corresponding to the sixth line from the DESCRIPTION column of CSR associated with the Field Identification code (FID).

For help with Billmate, contact your CenturyLink Customer Service Representative.



SUMMBILL.DET

FILE: SUMMBILL.DET

DESC: Summary Billed Accounts information record

DATE: 10-13-2001

This record provides information concerning the Summary of Accounts section for the Billing account. The file contains data only for accounts subjected to summary billing processes. Individual Sub accounts are listed on this record.

#	C	FORMAT	CONTENTS
1	(A)	A 16	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 13	Sub-account number.

For help with Billmate, contact your CenturyLink Customer Service Representative.



SVCEQP.DET

FILE: SVCEQP.DET

DESC: Bill Section information record

DATE: 12-12-2002

This record contains information from the Service and Equipment (S&E) section of the CSR.

Note that 3 types of S&E data is found here: Left hand FID data, USOC FID data, S&E Headings and Classifications, and S&E Subtotals and Totals.

Field #5 indicates which type of S&E data is found:

#	C	FORMAT	CONTENTS
1	(A)	A 16	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 4	The code that identifies the applicable Communications Company that is associated with the information within this record. Refer to the CODE/COMPANY cross reference list in Appendix A.
4	(D)	A 10	The Prefix and Line Number (telephone number) associated with the information within this record.

For help with Billmate, contact your CenturyLink Customer Service Representative.



Svceqp.det (continued)

#	C	FORMAT	CONTENTS
5	(E)	A 1	Type of S&E indicator. F indicates Left Hand FID data. D indicates USOC data. G indicates Headings, Classifications, or Sub-totals. T indicates grand total for the entire accounts. If type G, then only fields 1 - 4, 15, 20, and 24 could be populated. If the type is F, then fields 13 - 24 will never contain data. If the type is D, then fields 6 - 12 and field 25 will never contain data.
6	(F)	A 5	Contains the text value of the data appearing in the CODE/QTY column of the CSR, when the data corresponds to a Field Identification code (FID). Three examples of FIDs are: HTG, CKL, and ESL.
7	(G)	A 55	Contains the additional text value of the data appearing in the first line from DESCRIPTION column of CSR associated with the Field Identification code (FID).
8	(H)	A 55	Contains the text value of the data appearing in the second line from DESCRIPTION column of CSR associated with the Field Identification code (FID).
9	(I)	A 55	Contains the text value of the data appearing in the third line from DESCRIPTION column of CSR associated with the Field Identification code (FID).
10	(J)	A 55	Contains the text value of the data appearing in the fourth line from DESCRIPTION column of CSR associated with the Field Identification code (FID).

For help with Billmate, contact your CenturyLink Customer Service Representative.



Svceqp.det (continued)

#	C	FORMAT	CONTENTS
11	(K)	A 55	Contains the text value of the data appearing in the fifth line from DESCRIPTION column of CSR associated with the Field Identification code (FID).
12	(L)	A 55	Contains the text value of the data appearing in the sixth line from DESCRIPTION column of CSR associated with the Field Identification code (FID). If more lines are needed, the continuation field will be populated and another record created.
13	(M)	A 1	S&E Activity code. Contains the activity code. Used only in Eastern region of CenturyLink.
14	(N)	A 10	Contains the working telephone number for the S&E. This field is not always populated.
15	(O)	N 4	Contains the quantity figure for the specified item.
16	(P)	A 5	Contains the value of the Universal Service Ordering Code (USOC). Note - if field 5 = 'D' and this field contains spaces, then the charges in field 20 is for Centrex Plus rating.
17	(Q)	A 8	Contains the established date of the USOC. Format is MDY where is field is delimited by the '/' character. Used only in Central region of CenturyLink.
18	(R)	A 6	Contains the date of the USOC service order. Format is MMDDYY where leading zeros are suppressed. Used only in Central region of CenturyLink.
19	(S)	A 4	Contains the last 4 digits of the Service Order number.

For help with Billmate, contact your CenturyLink Customer Service Representative.



Svceqp.det (continued)

#	C	FORMAT	CONTENTS
20	(T)	N 7/2	Contains the charge (price per use) of the USOC. If type G then this field will contain the amount of the total or sub-total.
21	(U)	N 7/2	Contains the rate (tariff rate) of the USOC. Used only in the Central region of CenturyLink.
22	(V)	A 1	Contains the tax code, if any, for the USOC. Used only in the Eastern region of CenturyLink.
23	(W)	A 8	Contains the entity or ACNA of the USOC.
24	(X)	A 70	Contains FID and/or USOC descriptions - found after the USOC. If type G then this field will contain the group descriptor, sub-total, or total text phrase.
25	(Y)	A 1	Contains a value of '1' if this record is continued on the next. If field #5 contains a 'G', this field will never be populated.

For help with Billmate, contact your CenturyLink Customer Service Representative.



SVCEQP.SUM

FILE: SVCEQP.SUM

DESC: Bill Section information record

DATE: 02-18-2002

This record contains information from the usoc summary and Station detail summary section of the CSR. This is information that could show a summary of all usocs for the account and a count of each or a summary of Stations and how many of the following existed during the period for each one:

XLI - Centrex Location Information

KS - Key Stations

DPA - Different Premise Address

This data is found near the end of a CSR, and only applies to Eastern region of CenturyLink.

#	C	FORMAT	CONTENTS
1	(A)	A 16	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 4	The code that identifies the applicable Communications Company that is associated with the information within this record. Refer to the CODE/COMPANY cross reference list in Appendix A.
4	(D)	A 10	The Prefix and Line Number (telephone number) associated with the information within this record.
5	(E)	A 1	Type of Summary indicator. U indicates data is a summary of USOCs. W indicates data is summary of Stations.
6	(F)	A 5	Contains the USOC. Data populated only if type U.
7	(G)	N 4	Contains the quantity of each USOC. Data populated only if type U.
8	(H)	A 50	Contains the text data found if the record is type W.

For help with Billmate, contact your CenturyLink Customer Service Representative.



TIER.DOC

FILE: TIER.DET

DESC: Variable Tiered Contract charges

DATE: 12-12-2002

Not all records and fields will have data.

#	C	FORMAT	CONTENTS
1	(A)	A 13	Billing Account number.
2	(B)	A 8	Bill date for the account (MMDDYYYY format).
3	(C)	A 4	The code that identifies the applicable Communications Company that is associated with the information within this record. Refer to the CODE/COMPANY cross reference list in Appendix A.
4	(D)	A 10	The Prefix and Line Number (telephone number) associated with the information within this record.
5	(E)	A 1	Type of charge, Detail or Sub-total (D or S)
6	(F)	A 5	The USOC associated with the charge, if any. In most cases this field will contain only spaces.
7	(G)	A 6	The contract number associated with the charge, if any.
8	(H)	A 3	The Tier number.

For help with Billmate, contact your CenturyLink Customer Service Representative.



TIER.DET (continued)

#	C	FORMAT	CONTENTS
9	(I)	A 4	The Acna associated with the charge.
10	(J)	A 4	The Reseller ID associated with the account, if any.
11	(K)	A 50	The location identifier and address, if any.
12	(L)	N 4	The quantity of the tiered items.
13	(M)	A 4	The maximum limit for the tier.
14	(N)	SN 7/2	The rate for the tier.
15	(O)	SN 7/2	The charge for the tier. If it is a sub-total, only the Charge and Quantity will be populated.

For help with Billmate, contact your CenturyLink Customer Service Representative.

