

Call Forwarding

When you're going to be out, set up Call Forwarding to automatically forward all your calls to another local, long-distance or wireless number. And, you can still make outgoing calls while Call Forwarding is on.

To activate



To cancel



After you hear a second dial tone, dial the number you want your calls forwarded to. Wait for someone to answer, then hang up.

Please refer to the back for more detailed instructions.

1 800-244-1111 for customer assistance
centurylink.com/welcome



How to set up Call Forwarding

- Lift the receiver and press ***72**.
- When you hear a second dial tone, dial the number you want your calls forwarded to.
- When that phone is answered, Call Forwarding is activated and you can hang up.
- If the phone is busy, or no one answers the number you want your calls forwarded to, hang up and repeat steps 1 and 2. Two quick tones will confirm that Call Forwarding is in effect.
- As a reminder, you'll hear a short ring on your phone each time a call is forwarded.

How to cancel Call Forwarding

- Lift the receiver and press ***73**. Two tones tell you Call Forwarding is off.

Make Call Forwarding work harder for you

Adding Selective Call Forwarding* saves you time by forwarding only the most important calls that come to you. And while you're traveling, you can have a friend pick up your most important calls — without having to be concerned about all other calls that come to you.

For Rotary Phones

If you are using a rotary-dial telephone instead of a touch-tone phone, dial **11** in place of the ***** key. For example ***72** is **1172** on rotary phones.

* Measured service and long-distance charges may apply for completed calls. Optional services such as Selective Call Forwarding are not available in some areas.

©2011 CenturyLink, Inc. All Rights Reserved.
CF_C 8/11