

VOLUME 2, SECTION 2.1 (continued): PROGRAM MANAGEMENT



2.1.5.10 FORMAT FOR PROGRAM MONTHLY STATUS REPORTS

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2.1.6 Monthly Financial Status Report [C.3.2.4.1.5]

Level 3 will deliver a Monthly Financial Status Report (MFSR) per RFP

Section C.3.2.4.1.5.4. 

















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2.1.7 Program Management Plan for Optional Services

Level 3 intends to use the same processes to manage options services as it uses to manage mandatory services.

2.1.8 Program Management Plan [C.3.2.2.2]

The PMP provides the Level 3 approach to quality control and performance measurement including all the systems and tools to be used in SLA reporting for this contract. 