

Government Unified Communications as a Service (UCaaS)

UNIFIED COMMUNICATIONS FOR COMPLIANCE-BOUND ENVIRONMENTS

Cloud computing is driving a fundamental shift in the way organizations and agencies are approaching their communications and collaboration needs. Governments and regulated industries are seeking to leverage the benefits of cloud computing to help reduce spending and increase security and privacy.

CenturyLink has combined Broadsoft's best-in-class, cloud-based unified communications software with our top-tier networking to deliver a solution designed to meet the requirements of government agencies. Our UCaaS offering provides multi-site workplaces with an affordable, FedRAMP-compliant unified communications solution upon completion of the FedRAMP accreditation cycle already in progress.

Our cloud-based solution is fully integrated with our carrier-class network and expands upon our existing portfolio of Hosted VoIP and SIP Trunking offerings. We help federal and state governments meet their unique security and privacy requirements and make everything available on our General Services Administration (GSA) Schedule 70, EIS, NetworX, NASPO ValuePoint, various state and local contracts and other open market options.

CENTURYLINK GOVERNMENT UCAAS:

- **Increases Security and Privacy** – Designed for mandated, compliance-bound public-sector environments like: FedRAMP, FISMA, HPD-12, HIPAA and more
- **Reduces Cost and IT Complexity** – Predictable pay-as-you-go costs, configure phone services quickly and free up IT resources
- **Improves Collaboration and Engagement** – Access unified communications features and integrate with mobile and desktop communication applications for improved productivity
- **Retires Legacy PBXs/Phone Systems** – Move phone and communications services to the cloud with greater confidence and flexibility
- **Enables Work-from-Virtually-Anywhere Mobility** – Extend phone services to authorized mobile devices

U.S. GOVERNMENT



ARE YOUR COMMUNICATIONS COMPLIANT?

60

AGENCIES

22M

EMPLOYEES

The federal "Cloud First" policy encourages agencies and organizations to digitally transform aging government infrastructure by adopting a variety of newer and cost-effective cloud-based solutions. Consequently, cloud-based unified communications solutions are set to grow at over 14.5% CAGR from 2016 to 2023 to help improve operational efficiencies, accommodate the needs of citizens and deal with emergency and crisis conferencing.



A SECURE AND COST EFFECTIVE UCAAS SOLUTION

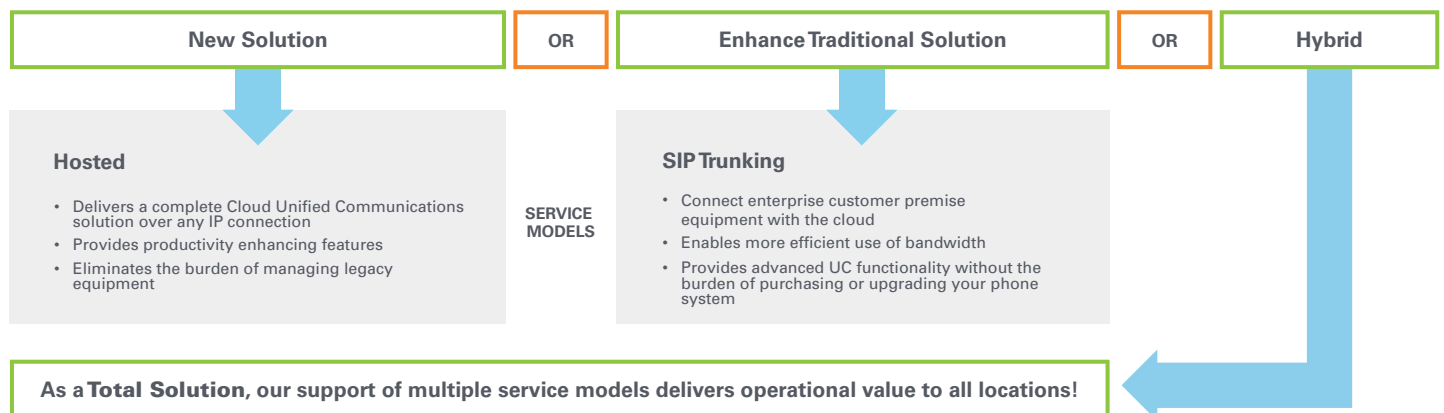
Reduce your operating and maintenance costs while providing users with secure and reliable VoIP telephone services using CenturyLink Government UcaaS. Built on our Tier 1 high-performance network, we provide customers with a complete unified communications and collaboration solution. Our UCaaS solutions give users advanced telephone handsets, calling features and onsite services that enables government agencies to meet their security and privacy requirements.



OPTIONS TO MEET THE NEEDS OF YOUR AGENCY OR ORGANIZATION

CenturyLink has service models and options that let you select and install a new phone system, enhance a legacy phone system, or support a mixture of both. We support multiple service models to deliver the greatest value to all your locations as a total UC solution package. We offer multiple hosted PBX and SIP Trunking options so you can economically choose the exact capabilities to match the needs of your organization or agency.

UCAAS SERVICE MODELS



HOSTED PBX SITE INCLUDED AND OPTIONAL FEATURES:

Base Features	<ul style="list-style-type: none">• Authentication• Call Park/Retrieve• Call Queue (1 per site)• Class of Service• Outgoing Call Plan Management• External Calling Line ID Delivery	<ul style="list-style-type: none">• External Calling Line ID Delivery• Group Call Park/Pickup• Group Paging• Intercept Group• Intercept User• Internal Calling Line ID Delivery	<ul style="list-style-type: none">• Office Anywhere Portal• VLAN Tagging Support• Voice Portal
Optional Features	<ul style="list-style-type: none">• Call Queue (more than 1 included)• Meet-Me Bridge (per bridge instance)	<ul style="list-style-type: none">• Music On-hold• Meet-Me Conference (per Host ID)	

SIP TRUNKING INCLUDED AND OPTIONAL FEATURES:

Base Features	<ul style="list-style-type: none">• Authentication• External Calling Line ID Delivery• Intercept Group• Intercept User	<ul style="list-style-type: none">• Outgoing Call Plan Management• VLAN Tagging Support• Portals (Admin & Voice)	
Optional Features	<ul style="list-style-type: none">• Auto Attendant• Office Anywhere Portal	<ul style="list-style-type: none">• Music On-hold• Meet-Me Conference (per Host ID)	

HOW CAN YOU PURCHASE UCAAS?

GOVERNMENT UCAAS IS AVAILABLE VIA OPEN MARKET CONTRACTS, IT CAN ALSO BE FOUND ON THESE CONTRACT VEHICLES.

Federal Contracts

- GSA Schedule 70
- NetworX
- GSA EIS

SLED Contracts

- NASPO ValuePoint PA

Learn how CenturyLink Government UCaaS can support your ability to meet compliance standards efficiently and cost effectively while meeting budget requirements.

Visit <http://www.centurylink.com/govtucaas>