

**CENTURYLINK® LOCAL TERMS OF SERVICE:  
Simply Unlimited Phone for Residence**

This service-specific Local Terms of Service and the company-specific Service Agreement (a.k.a. Standard Agreement, End User Agreement, or Standard Terms and Conditions) located at <http://www.centurylink.com/Pages/AboutUs/Legal/Tariffs/displayTariffServiceAgreements.html>, where applicable, and the [CenturyLink Local Government Customer Annex](#) for eligible customers, govern the bundled services described below in the following states for the companies shown, each company referred to herein as “CenturyLink”:

State	Companies
Colorado	CenturyTel of Colorado, Inc. CenturyTel of Eagle, Inc. El Paso County Telephone Company Qwest Corporation
Florida	CenturyLink of Florida, Inc.
Iowa	CenturyTel of Chester, Inc. CenturyTel of Postville, Inc. Qwest Corporation
Montana	CenturyTel of Montana, Inc. Qwest Corporation
Nevada	CenturyLink of Nevada, LLC.
North Dakota	Qwest Corporation
South Dakota	Qwest Corporation
Washington	CenturyTel of Cowiche, Inc. CenturyTel of Inter Island, Inc. CenturyTel of Washington, Inc. Qwest Corporation United Telephone Company of the Northwest
Wisconsin	Telephone USA of Wisconsin, LLC
Wyoming	CenturyTel of Wyoming, Inc. Qwest Corporation United Telephone Company of the West

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**1.1 Introduction.**

Simply Unlimited Phone is an optional enrollment plan that permits residence customers who subscribe to qualifying products and services to receive Local Exchange Service and additional features and services for a flat monthly rate.

Customers must subscribe to the Simply Unlimited Phone for Residence calling plan provided by CenturyLink Communications, LLC for each package provided at a customer location.

**1.2 Description**

**A. Residence Local Exchange Service.**

In addition to the terms in this section, the Residence Local Exchange service component, including each local feature or service component and related service charges, of a Simply Unlimited Phone is governed by the terms and conditions for a R1 line or CenturyLink Key Trunk Services located in the applicable Tariff, guidebook, schedule and/or Local Terms of Service which may be found at [www.CenturyLink.com/tariffs](http://www.CenturyLink.com/tariffs) for each CenturyLink company listed in the table on Page 1.

**B. Local Exchange Services Features and Services.**

Simply Unlimited Phone for Residence includes a flat rate one-party residence line with Touch tone, flat rate Extended Area Service, unlimited expanded local calling (where available), and the following services and features:

- Anonymous Call Rejection
- Call Forward Busy – Fixed
- Call Forward No Answer – Fixed
- Call Forward Remote Access (where available)
- Call Forwarding
- Call Waiting ID
- Caller ID with Name
- Enhanced Call Waiting (includes Cancel Call Waiting)
- Message Waiting
- Repeat Dial
- Return Call
- Selective Call Forwarding
- Selective Call Rejection
- Selective Call Ring
- Speed Call 8
- Three-Way Calling
- Voicemail (Deregulated Service)

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**1.2 Description**

**C. High-Speed Internet.**

- (1) Customers may subscribe to an optional qualifying CenturyLink High-Speed Internet Access service at each bundle location. CenturyLink High-Speed Internet Access is governed by the terms and conditions listed in this section.
- (2) At <https://www.centurylink.com/legal/highspeedinternetsubscriberagreement/> the following information will direct you to the CenturyLink® High-Speed Internet Agreement:

Select: "Download PDF" or "View Web Page"

- (3) **Effective October 1, 2025, the Company reserves the right to separate bundled voice services from High-Speed Internet (HSI) in areas where bundled components are no longer available through CenturyLink. If the customer's bundled voice services are separated from HSI, the Company will continue to honor applicable tariffed voice rates.**

**Impacted customers currently enrolled in these plans will no longer be required to maintain HSI service on the same bill to retain eligibility for the bundled voice rate, and the terms and conditions of these service offerings and customer invoices may be revised accordingly.**

**D. Simply Unlimited Phone Long Distance Plan.**

- (1) For each Local Exchange Service line subscribed to Simply Unlimited Phone, Customer must also subscribe to companion long distance service provided by CenturyLink Communications, LLC.
- (2) At [www.centurylink.com/tariffs](http://www.centurylink.com/tariffs) , the following information will direct you to the applicable terms, conditions and rates that govern the Simply Unlimited Phone long distance plan:

Jurisdiction: *[Enter the applicable state for intrastate terms, conditions and rates]*  
*or*

*[Enter "Interstate (FCC)" for interstate terms, conditions and rates and select Rates and Services Schedule No. 9*

Entity Type: *[Select IXC]*

Entity Name: *[Select CenturyLink Communications]*

Tariff Type: *[Select Interexchange]*

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**1.3 Other Terms and Conditions.**

- A.** Components of the Simply Unlimited Phone will be converted to ala carte rates for the remaining services if customers remove any of the qualifying services.
- B.** All terms and conditions specified elsewhere for the respective services/features requested as part of this plan shall apply.
- C.** Services selected as part of this plan can only be provided where technically available and compatible with other services the customer may choose to order.
- D.** Simply Unlimited Phone cannot be combined with any other discounts unless otherwise specified.
- E.** This plan is not available to customers who are or become toll restricted. Service Charges will not apply for those existing lines converted, in-place, to residence exchange service due to company-initiated toll restrictions. Such customers will not be permitted to re-enroll in this plan until such time as all associated unpaid balances are satisfactorily paid in full.
- F.** The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service and the associated long distance service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this tariff will no longer apply to Simply Unlimited Phone, the following monthly rate will continue to apply, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

**1.4 Service Charges.**

- A.** Service Charges will not apply for new and additional package lines and moves of existing lines.
- B.** Service Charges do not apply when Simply Unlimited Phone replaces existing Local Exchange Service. The normally applicable Service Charges do apply when Customers request a change back to Local Exchange Service.

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**1.5 Application of Rates and Charges**

- A.** The monthly rate includes a flat rate one-party residence line with Touch tone, flat rate EAS, expanded local calling (where available), features, and the following fees and surcharges: Interstate Subscriber Line Charge, Intrastate Subscriber Line Charge (where applicable), Access Recovery Charge, Facilities Relocation Charge (where applicable), and certain additional state-specific charges as follows:

Company	Fee/Surcharge
Wyoming United Telephone Company of the West	Federal Universal Service Fund Surcharge <u>and</u> Wyoming Universal Service Fund Surcharge

- B.** Simply Unlimited Phone includes a rate stability plan which allows customers to pay a fixed monthly rate that is not subject to rate changes over a fixed period. Customers will pay the tariffed rate in effect as of the service establishment date for the first twelve months after service is established. On the service establishment anniversary date, the customer's monthly rate will increase to the lesser of the then-prevailing tariffed rate or a rate that is \$5.00 higher than the rate in effect on the service establishment date. Thereafter, on each subsequent anniversary date, the monthly rate may increase by no more than \$5.00, not to exceed the then-prevailing tariffed rate.
- C.** Simply Unlimited Phone lines subsequently added to the customer's account will be charged the monthly tariffed rate in effect as of the date the new Simply Unlimited Phone line(s) is/are added to the account. The same rate stability provisions apply to subsequently added lines, based on the service establishment date for those lines.
- D.** Customers will be notified at least thirty days prior to any service anniversary date rate increase. Such notice will include the actual amount by which customer's Simply Unlimited Phone will increase.
- E.** Monthly rates for Simply Unlimited Phone are located in the the applicable Tariff, guidebook, schedule and/or Local Terms of Service which may be found at [www.CenturyLink.com/tariffs](http://www.CenturyLink.com/tariffs) for each CenturyLink company listed in the table on Page 1.