

P.O. Box 1319  
 Charlotte, NC 28201-1319

Page: 1 of 8  
 Bill Date: Jan. 02, 2023

Previous Balance	Payments	Adjustments Credits	Current Charges
451.07	451.07 CR	107.00 CR	177.88
<b>Payment Summary</b>			
Previous Balance			451.07
Payment by Online Debit received on DEC 07			451.07 CR
<b>Balance</b>			<b>0.00</b>
<b>Adjustments/Credits Summary</b>			
Adjustments to Previous Balance (Details on Page 4 )			107.00 CR
<b>Total Adjustments</b>			<b>107.00 CR</b>
<b>Current Charge Summary</b>			
Monthly Charges			123.83
One-Time Charges			34.00
Usage Charges			0.00
Discount			0.00
Adjustments			0.00
Taxes, Fees, and Surcharges			20.05
<b>Total Current Charges</b>			<b>177.88</b>
<b>Due Date</b>	<b>Jan. 23, 2023</b>	<b>Amount Due</b>	<b>70.88</b>

**IMPORTANT NEWS**

**ACH TRANSFER INFORMATION:**  
 If you would like to pay us by electronic ACH below is Lumens bank information.  
 JPMorgan Chase Bank  
 ACH Routing # 065400137  
 Account # 8800443735  
 Send in CTX, EDI820,  
 or CCD+ format with remit

\*\*\*PLEASE FOLD, TEAR HERE AND RETURN THIS PORTION WITH YOUR PAYMENT\*\*\*

FOR CHANGE OF ADDRESS OR PAYMENT AUTHORIZATION:

Please check here and complete reverse. Thank You.

Account Number: 999999999  
 Amount Due By Jan. 23, 2023 70.88

CUSTOMER NAME  
 PO BOX 9999  
 CITY, ST 99999-9999

CenturyLink  
 P.O. Box 1319  
 Charlotte, NC 28201-1319

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**Important Notices and Information :**

**Allocation of charges:**

Service Categories	Past Due	Current Month	Total Due
Basic Services	0.00	65.38	65.38
Other Services	107.00 CR	112.50	5.50
<b>All Services</b>	107.00 CR	177.88	70.88

Failure to pay Basic charges may result in the disconnection of those Services. Please contact CenturyLink regarding any questions or problems with your bill before the due date.

View and pay your bill online at [centurylink.com/business/login](http://centurylink.com/business/login). You will need your authentication code 9999.

For High Speed Internet 24/7 Technical Support call 1-800-786-6272.

CenturyLink works every day to bring you solutions that best meet your total communication needs. Learn more about our value pricing that will help reduce your household expenses when you bundle all of your services with CenturyLink. You can pay your bill and check out our newest products and services by visiting [www.centurylink.com](http://www.centurylink.com).

We are providing this notice regarding changes to your billing account. This will not affect your services, pricing, features, or payment methods, and no action is required of you. Effective February 1, 2023, Embarq Florida, Inc. is changing its name to CenturyLink of Florida, Inc.

LATE FEE REMINDER: Late fees may be charged each month for any eligible unpaid balances not paid in full by the due date listed on your bill. The methods for calculating late fee amounts vary by state and product. For more information you may access Terms and Conditions and Tariff materials at <http://www.centurylink.com/tariffs>.

Effective January 1, 2023, the monthly rate for Flat rate lines, Flat rate rotary lines, Key lines and Key Rotary lines will increase by \$2.50. The following bundles will increase by \$2.50 per line: Business Assist Advantage, Business Assist Advantage Additional Line, Unlimited Business Assist Advantage, Unlimited Business Assist Advantage Additional Line, Economy I, II, IIA and IIB, Month-to-Month, Discounted, Connected II and IIA, Month-to-Month, Basic, Classic, Ideal, Choice, Priority, Sure II, Rotary Classic, Connection Central, Complete, Complete Additional, Multi-line 1-Year, 2-Year and 3-Year, Connected II 1-Year, 2-Year and 3-Year, Month-to-Month, Standard II, Economy IIB 1-Year, 2-Year and 3-Year, Complete II, Basic Offer 1-Year, 2-Year and 3-Year, Month-to-Month, Multi-line 2-Year Trial, Multi-line 2-Year Unlimited, Rotary Line + Classic,

999999999  
CUSTOMER NAME  
PO BOX 9999  
CITY, ST 99999-9999

**MONTHLY AUTOPAY AUTHORIZATION FORM**

I authorize CenturyLink to draft my savings or checking account for any accrued balance on my account.

(We reserve the right to revoke this if bank approval is denied)

**Checking Account**     **Savings Account**

(Select the type of account to be drafted and attach a voided check/savings slip.)

Address Information Changes      Effective Date  
\_\_\_\_\_  
  
New Address \_\_\_\_\_  
  
City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_  
  
Work Phone ( ) \_\_\_\_\_ Home Phone ( ) \_\_\_\_\_

\_\_\_\_\_  
*Signature required*      \_\_\_\_\_  
*Date*

**Please continue to pay your bill until notified on your statement that autopay is active.**

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### Important Notices and Information :

RotaryLine + Classic Discounted, Student Housing, Business Unlimited, Business Unlimited  
Additional Line, Complete Business, Complete Business Bundle Additional Line, Business Bundle,  
Complete Business Bundle Two and Core Connect Business Bundle.

NOTICE OF RATE INCREASE - Effective February 1, 2023, Non-Published and Non-  
Listed directory listings will increase by \$1.00 per month.

Thank you for choosing CenturyLink for your communication needs--we value you as our customer.

#### Third-Party Billing Block

Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink at 800-201-4099 and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.

EMBARQ Florida, Inc. DBA CenturyLink

FREE Enrollment With Control Center, you can update your billing information, view and pay your bill and much more. Visit us online at [www.centurylink.com/business/login](http://www.centurylink.com/business/login).

CenturyLink should be notified within 90 days after the CenturyLink Bill Date of any billing discrepancies on your statement.

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**Detail of Payments and Adjustments**

Detail of Adjustments (Reflected on Page 1)

Customer Satisfaction Credit	107.00 CR
<b>Total Adjustments</b>	<b>107.00 CR</b>

**Current Charges Summary Service From Jan. 02, 2023**

Monthly Charges	Qty	Rate	Amount
Access Recovery Charge	1 @	3.00	3.00
Broadband Cost Recovery Fee	1 @	3.99	3.99
Facility Relocation Cost Recovery Fee	1 @	0.44	0.44
Fed Universal Service Chg	1 @	3.23	3.23
Long Distance Line Charge	1 @	3.99	3.99
Router Equipment Fee	1 @	9.99	9.99
Subscriber Line Charge	1 @	9.20	9.20
CenturyLink Business Bundle B1 Primary Line	1 @	89.99	89.99
<b>Total Monthly Charges</b>			<b>123.83</b>
<b>One-time Charges</b>			
Restore Fee Business Line			34.00
<b>Total One-time Charges</b>			<b>34.00</b>
<b>Taxes, Fees and Surcharges</b>			
Administrative Expense Fee			0.14
FLORIDA Communications Services Tax			5.60
FLORIDA Gross Receipts Tax			2.55
FLORIDA Sales Tax			0.60
FLORIDA State Telecommunications Relay Service Surcharge			0.10
Federal Excise Tax			2.88
Federal Universal Service Fund Surcharge			4.25
Federal and Other Cost Recovery Fee			0.44
MARION Communications Services Tax			2.56
MARION County 911 Surcharge			0.40
MARION Sales Tax			0.10
Property Surcharge			0.43
<b>Total Taxes, Fees and Surcharges</b>			<b>20.05</b>

<b>Total Current Charges</b>	<b>177.88</b>
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**Contact Numbers**

www.centurylink.com/myaccount Pay Online  
 1-866-712-1996 Pay by Phone  
 1-800-786-6272 Customer Service  
 1-800-786-6272 Repair Service

Visit us online at www.centurylink.com.

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**Package Summary**

**CenturyLink Business Bundle B1 Primary Line**

Monthly Recurring	89.99		
999-999-9991			
Multi Line Business			
Unlimited Long Distance (Voice Only)			
CTL999999992			
High Speed Internet Up to 10M			
F88-888-8888			
Core Service Pack Business Essential			
<b>Package Charges</b>	<b>89.99</b>		
<b>Subtotal Package</b>		<b>89.99</b>	
<b>Package Taxes, Fees and Surcharges</b>		<b>9.27</b>	
<b>Total Package</b>			<b>99.26</b>

**Charge Detail**

Local Service from JAN 02 to FEB 01

Product-ID: 999-999-9991

**Monthly Charges**

Access Recovery Charge	3.00		
Facility Relocation Cost Recovery Fee	0.44		
Fed Universal Service Chg	3.23		
Subscriber Line Charge	9.20		
<b>Total Local Exchange Services</b>		<b>15.87</b>	
Long Distance Line Charge	3.99		
<b>Total Optional Features/Services</b>		<b>3.99</b>	
<b>Total Monthly Charges</b>			<b>19.86</b>

**One-time Charges**

** Restore Fee Business Line DEC 29	34.00		
<b>Total One-time Charges</b>			<b>34.00</b>

<b>Charge Detail For 999-999-9991</b>	<b>53.86</b>
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Product-ID: CTL999999992

**Monthly Charges**

** Broadband Cost Recovery Fee	3.99		
** Router Equipment Fee	9.99		

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**Charge Detail**

Local Service from JAN 02 to FEB 01

Product-ID: CTL999999992

Monthly Charges

Total Optional Features/Services	13.98
Total Monthly Charges	13.98

<b>Charge Detail For CTL999999992</b>	<b>13.98</b>
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<b>Total Charge Detail</b>	<b>67.84</b>
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<b>Total Package Summary</b>	<b>89.99</b>
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<b>Tax, Fees and Surcharges</b>	<b>20.05</b>
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<b>Total Current Charges</b>	<b>177.88</b>
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\*\* Nonregulated Charge(s) - nonpayment for NONREGULATED SERVICES OR PRODUCTS may result in the disconnection or restriction of such services, and such delinquencies may be subject to collection. Local services will not be disconnected for nonpayment of nonregulated charges. Nonpayment of toll charges may result in the disconnection of toll service, and such delinquencies may be subject to collection.

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**CenturyLink Long Distance**

Detailed activity on this page is informational only. This activity is billed and totaled from the charge detail page.

**Recurring Charges**

Long Distance Line Charge		3.99	
<b>Total For 999-999-9991</b>			3.99
<b>Total Recurring Charges</b>			<b>3.99</b>

**Calling Plan Summary - Informational Only**

Charges in this Summary are Itemized and Totaled in Other Sections of the Bill

Plan Summary	Monthly Amount	Usage Amount	Total Amount
Unlimited Long Distance	0.00	0.00	0.00
<b>Total</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>

**Taxes, Fees and Surcharges**

Administrative Expense Fee	0.06	
FLORIDA Communications Services Tax	0.28	
FLORIDA Gross Receipts Tax	0.15	
Federal Universal Service Fund Surcharge	1.45	
Federal and Other Cost Recovery Fee	0.20	
MARION Communications Services Tax	0.13	
Property Surcharge	0.19	
<b>Total Taxes, Fees and Surcharges</b>		<b>2.46</b>

<b>Total CenturyLink Long Distance</b>	<b>6.45</b>
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**Account Name: CUSTOMER NAME**  
**Account Number: 99999999**

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**CenturyLink Internet Services**

We appreciate your business.

For Technical Support call 1-800-786-6272.

Pay by Phone 24 Hours/7 Days a Week 1-866-712-1996.

PRISM TV customers: Support for Video or Internet call 1-866-314-4148.

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