

Feature Access Codes

Feature Access Codes are codes that can be entered through the phone keypad to control the configuration of certain features. To use a Feature Access Code, off-hook the phone and enter the appropriate Feature Access Code (see below). For features that require additional input, follow the audible prompts to input the required additional information.

Feature/Service	Code	Feature/Service	Code
Call Forwarding Always Activation	*72	Call Retrieve	*88
Call Forwarding Always Deactivation	*73	Call Waiting Interrogation	*38
Call Forwarding Always To Voice Mail Activation	*21	Call Waiting Persistent Activation	*43
Call Forwarding Always To Voice Mail Deactivation	*36	Call Waiting Persistent Deactivation	*46
Call Forwarding Busy Activation	*90	Caller ID Delivery Blocking per Call	*67
Call Forwarding Busy Deactivation	*91	Caller ID Delivery Blocking Persistent Activation	*31
Call Forwarding Busy To Voice Mail Activation	*40	Caller ID Delivery Blocking Persistent Deactivation	*32
Call Forwarding Busy To Voice Mail Deactivation	*42	Caller ID Delivery per Call	*65
Call Forwarding No Answer Activation	*92	Cancel Call Waiting per Call	*70
Call Forwarding No Answer Deactivation	*93	Clear Voice Message Waiting Indicator	*99
Call Forwarding No Answer To Voice Mail Activation	*41	Direct Voice Mail Transfer	*55
Call Forwarding No Answer To Voice Mail Deactivation	*35	Directed Call Pickup	*97
Call Forwarding Not Reachable Activation	*94	Directed Call Pickup with Barge-In	*33
Call Forwarding Not Reachable Deactivation	*95	Do Not Disturb Activation	*78
Call Park	*68	Do Not Disturb Deactivation	*79
Call Pull	*11	Group Call Park	*58
Call Recording Pause	*48	Group Call Pickup	*98
Call Recording Resume	*49	Last Call Return	*69
Call Recording Start	*44	Last Number Redial	*66
Call Recording Stop	*45	Music On Hold Per-Call Deactivation	*60
		Push To Talk	*50

Notes: Not all station types support all features. If the station being used does not support a feature associated with a given Feature Access Code, the feature access code will not work for that station.

Feature Access Codes allow an alternate method of controlling the same features controllable through the BroadCloud dashboard. Both methods of feature control manipulate the same features so changes made using Feature Access Codes will be reflected on the BroadCloud dashboard, and vice versa.