

Managed Services Zone List

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“Lumen” is defined for purposes of this Zone List as CenturyLink Communications, LLC d/b/a Lumen Technologies Group or its affiliated entities providing the Services. This Managed Services Zone List (“Zone List”) applies when Customer orders Lumen SD-WAN with Versa Networks, Lumen SD-WAN with Cisco Meraki, or Managed Network Services. Terms used but not defined in this Zone List will have the meaning set forth in the Agreement. This Zone List is subject to change.

Lumen may use a Lumen affiliate or third party to provide Service to Customer under the Agreement. All service locations outside the continental United States are categorized into the following specific service areas (“Zones”):

1. Zone 1 Locations

Lumen SD-WAN with Versa Networks and Lumen SD-WAN with Cisco Meraki* International Zone 1 Locations Table			
Austria Czech Republic France Ireland Japan Norway Slovakia Switzerland United States	Belgium Denmark Germany Italy Poland Singapore Slovenia United Kingdom	Australia Bulgaria Estonia Greece Luxembourg Portugal Spain	Croatia Finland Hong Kong Hungary Netherlands Romania Sweden

*At this time, Lumen SD-WAN with Cisco Meraki is only available in the United States.

Managed Network Service International Zone 1 Locations Table			
Anguilla Austria* Bahamas Bangladesh Bermuda China (mainland) Costa Rica* Cyprus Czech Republic* El Salvador France (including Reunion Island)* Honduras Ireland* Japan* Latvia Mauritius Norway* Panama* Russian Federation Saint Kitts & Nevis Sint Maarten (Dutch) Slovakia* Switzerland*	Belgium* Bolivia Canada* Denmark* Dominica Egypt Germany* Grenada India Italy* Jamaica Kazakhstan Lithuania Monaco Pakistan Paraguay Poland* Saint Lucia Saudi Arabia Singapore* Slovenia* Suriname Ukraine	Albania Argentina* Australia* Barbados Brazil* Bulgaria* Chile* Dominican Republic Estonia* Greece Guatemala Indonesia Israel* Kenya* Luxembourg* Macedonia Malaysia Mexico* Morocco Peru* Portugal* Saint Martin (French) Serbia* South Korea	Angola Antigua and Barbuda Aruba Belize British Virgin Islands Colombia* Croatia* Ecuador* Finland* Haiti Hong Kong* Hungary* Jordan Kuwait Malta Netherlands* New Zealand Nicaragua Puerto Rico* Philippines Qatar Romania* South Africa* St. Vincent/Grenadines

Thailand Turkey* United States* Uruguay*	United Kingdom (includes North Ireland, Scotland and Wales)* US Virgin Islands* Vietnam	Spain* Trinidad & Tobago United Arab Emirates	Sweden* Taiwan Turks and Caicos
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* Zone 0 - If Customer has purchased 24x7x4 device maintenance, the replacement CPE device will arrive at the Customer site within 4 hours. This repair and replacement coverage is 24 hours per day, 7 days per week. This repair and replacement option is not available for purchase in all regions.

2. Zone 2 Locations

Lumen SD-WAN with Versa Networks Zone 2 Locations Table			
Bangladesh Brazil Canada Colombia Dominican Republic Guatemala Indonesia Kiribati Macau Malta Mexico Nepal Oman St. Kitts and Nevis Samoa South Korea Taiwan	Argentina Bhutan Fiji Honduras Isle of Jersey Marshall Islands Monaco Panama Peru Philippines Qatar Serbia Solomon Islands Sri Lanka St. Maarten/ St. Martin US Virgin Islands	Barbados Brunei China Ecuador Guam Jamaica Latvia Micronesia Morocco Myanmar New Zealand Puerto Rico Saudi Arabia Tanzania Thailand Tonga	Bermuda Cambodia Chile Costa Rica Egypt India Kenya Malaysia Mongolia Palau Paraguay Ukraine United Arab Emirates Uruguay Vanuatu Vietnam

3. Zone 3 Locations

Lumen SD-WAN with Versa Networks International Zone 3 Locations Table		
Israel South Africa	Turkey	Venezuela