

**PUBLIC NOTICE OF HEARING ON THE  
APPLICATION OF QWEST CORPORATION D/B/A CENTURYLINK  
FOR REVISED MAXIMUM RATES FOR CERTAIN CENTURYLINK SERVICES  
(DOCKET NO. T-01051B-18-0258).**

**Summary**

On July 12, 2018, Qwest Corporation d/b/a CenturyLink QC (“CenturyLink” or “Company”) filed with the Arizona Corporation Commission (“Commission”) an application to amend the Company’s tariffed maximum rates for certain competitive telecommunications services pursuant to Arizona Administrative Code (“A.A.C.”) R14-2-1110, as modified by Arizona Revised Statutes (“A.R.S.”) § 40-250.D. The changes are being proposed by CenturyLink to comply with the Commission’s decisions with respect to the Tax Cuts and Jobs Act of 2017 (“Tax Act”).

In its July 2018 filing, CenturyLink proposed to decrease the maximum rates that could be charged for several residential telephone service packages, and asked the Commission to find that these maximum rate reductions comply with the Commission’s decisions under the Tax Act. CenturyLink’s original application requested an increase in the maximum rate level for residential access lines. However, in its written testimony filed on October 4, 2019, and in an amended application filed on November 8, 2019, CenturyLink states that it is no longer proposing any increase to the maximum rate level for residential access lines. Other issues that will be considered at the hearing can be found through the Commission’s e-Docket system by accessing Docket No. T-01051B-18-0258. The Commission has suspended the effectiveness of the proposed maximum rate changes pending a hearing on the matter which is scheduled to be held on March 15, 2021. The full procedural schedule may be reviewed by using the Commission’s e-Docket system and accessing Docket No. T-01051B-18-0258.

**PLEASE NOTE THAT CENTURYLINK IN THIS PROCEEDING IS NOT PROPOSING ANY CHANGES TO ITS ACTUAL TELEPHONE RATES AND CHARGES.** However, approval of changes to the maximum allowable rates may result in a subsequent filing with changes to actual rates and charges in the future. Any future filing will require notice to both customers and the Commission pursuant to A.A.C. R14-2-1109.

CenturyLink’s proposed changes to the maximum rate levels contained in its application, as amended, are as follows:

<b>SERVICE ELEMENT</b>	<b>CURRENT MAXIMUM</b>	<b>PROPOSED MAXIMUM</b>	<b>CURRENT RATE*</b>
<b>Residence Flat Rate Service</b>	<b>\$19.47</b>	<b>\$19.47</b>	<b>\$18.47</b>
<b>Home Phone Unlimited</b>	<b>\$70.00</b>	<b>\$65.00</b>	<b>\$35.00</b>
<b>Home Phone</b>	<b>\$70.00</b>	<b>\$65.00</b>	<b>\$35.00</b>
<b>Choice Phone</b>	<b>\$93.50</b>	<b>\$65.00</b>	<b>\$31.99</b>
<b>Home Phone Plus</b>	<b>\$70.00</b>	<b>\$65.00</b>	<b>\$35.00</b>
<b>Choice Home</b>	<b>\$75.47</b>	<b>\$65.00</b>	<b>\$31.99</b>
<b>Choice Home Plus</b>	<b>\$149.34</b>	<b>\$75.00</b>	<b>\$38.99</b>
<b>Choice 2 Line Home</b>	<b>\$111.97</b>	<b>\$90.00</b>	<b>\$41.99</b>
<b>Custom Choice</b>	<b>\$150.21</b>	<b>\$75.00</b>	<b>\$37.95</b>

\*The current rate does not include the mandatory facility relocation surcharge (currently \$0.71), which is counted for purposes of compliance with the maximum rate.

The Commission is not bound by the proposals made by CenturyLink, and therefore the final maximum rates may be different (higher or lower) than the maximum rates requested. The Commission may find that reductions to CenturyLink's actual rates are also appropriate.

#### **How You Can View Or Obtain A Copy Of The Application**

Copies of the Application and subsequent filings in this proceeding are available from CenturyLink, 20 E. Thomas Road, First Floor, Phoenix, Arizona 85012 or the Commission's Docket Control Center, 1200 West Washington Street, Phoenix, Arizona (for public inspection during regular business hours) and at the Commission's website, [www.azcc.gov](http://www.azcc.gov), using "Cases and Open Meetings" and "Make a Public Comment in a Docket." If you require assistance, you may contact the Consumer Services Section at 602-542-4251 or 1-800-222-7000.

If you have any questions about the Application, you may contact CenturyLink in writing at the address above or by phone at the number on your bill, or by contacting the Consumer Services Section of the Commission at 1200 West Washington Street, Phoenix AZ 85007 or by calling 602-542-4251 or if outside the Phoenix metro area call 1-800-222-7000.

#### **Arizona Corporation Commission Public Hearing Information**

The Commission will hold a hearing on this matter commencing **March 15, 2021, at 10:00 a.m.**, at the Commission's offices, 1200 West Washington Street, Phoenix, Arizona 85007. Public comments will be taken on the first day of hearing.

Written public comment may be submitted by mailing a letter referencing Docket No. T-01051B-18-0258 to the Arizona Corporation Commission, 1200 West Washington Street, Phoenix, AZ 85007, or by submitting comments on the Commission's website ([www.azcc.gov](http://www.azcc.gov)) using "Cases and Open Meetings" and "Make a Public Comment in a Docket." If you require assistance, you may contact the Consumer Services Section at 602-542-4251 or 1-800-222-7000.

**If you do not intervene in this proceeding, you will receive no further notice of the proceedings in this docket unless you sign up to Follow the Docket. However, all documents filed in this docket are available online** (usually within 24 hours after docketing) at the Commission's website ([www.azcc.gov](http://www.azcc.gov)) using the e-Docket function. **Information on how to Follow a Docket is available on the Commission's website by clicking on "Cases and Open Meetings" and "Follow a Docket."**

#### **About Intervention**

The law provides for an open public hearing at which, under appropriate circumstances, interested persons may intervene. An interested person may be granted intervention if the outcome of the case will directly and substantially impact the person, and the person's intervention will not unduly broaden the issues in the case. Intervention, among other things, entitles a party to present sworn evidence at hearing and to cross-examine other parties' witnesses. **Intervention is not required for you to appear at the hearing and provide public comment, to file written comments in the record of the case, or to receive emailed notice of each filing made in the case by following the docket.**

**Information about what intervention means, including an explanation of the rights and responsibilities of an intervenor, is available on the Commission's website ([www.azcc.gov](http://www.azcc.gov))** by clicking on "Cases and Open Meetings" and then clicking on "Intervene in a Case." The information includes a Sample Intervention Request and a Fillable Intervention Request Form.

To request intervention, you must file a written request to intervene, either (a) by filing a hard copy request (meeting filing requirements) with Docket Control (Docket Control, 1200 West Washington, Phoenix, AZ 85007), or (b) by eFiling the request. Your request **must be filed or eFiled no later than November 6, 2020**. Instructions and restrictions for eFiling are available on the

Commission's website at <http://azcc.gov/hearing/efile-for-utilities-instruction>. You also **must** serve a copy of the request to intervene on each party of record, on the same day that you file the request to intervene with the Commission.

Your request to intervene **must** contain the information below:

1. Your name, address, and telephone number;
2. The docket number for this case (i.e. Docket No. T-01051B-18-0258);
3. A short statement explaining:
  - a. Your interest in the proceeding (e.g., a customer of the regulated company involved, a property owner in an area to be affected by the case, etc.),
  - b. How you will be directly and substantially affected by the outcome of the case, and
  - c. Why your intervention will not unduly broaden the issues in the case;
4. A statement certifying that you have sent a copy of your request to intervene to the regulated company or its attorney and to all other parties of record in the case; and
5. If you are not represented by an attorney who is an active member of the Arizona State Bar, and you are not representing yourself as an individual, sufficient information and any appropriate documentation to demonstrate compliance with Arizona Supreme Court Rules 31, 38, 39, and 42, as applicable. This only applies if you are NOT representing yourself and you are not a licensed attorney.

The granting of motions to intervene shall be governed by A.A.C. R14-3-105, except that all motions to intervene must be filed on or before **November 6, 2020.**

**ADA/Equal Access Information**

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternative format, by contacting the ADA Coordinator, Kaci Cannon, E-mail [KCannon@azcc.gov](mailto:KCannon@azcc.gov), voice phone number (602) 542-3931. Requests should be made as early as possible to allow time to arrange the accommodation.