1. **General; Definitions.** CenturyLink QC will continue to provide interstate Frame Relay service ("FR" or "Service") under the Agreement, this service exhibit ("Service Exhibit"), and the RSS. Capitalized terms not defined in this Service Exhibit are defined in the Agreement. Service is subject to Tech Pub 77372.

2. **Service.**

   2.1 **Description.** FR is a network transport service that allows customers to electronically deliver data, images, voice, and Internet access over a reliable, scalable, and secure network. Using high-speed networking technology to bundle information into packets called frames, FR uses a common format with a common set of rules based on frame relay forum standards. Instead of assigning fixed channels to specific applications, FR uses statistical multiplexing that allows customer allocation of circuit bandwidth to applications, as needed, thus providing a cost-effective solution. FR is designed to support many different business applications within a network, treating each business application based on bandwidth needs. FR supports physical layer connections from 56/64 kbps to 45 Mbps based on traditional digital hierarchy services. FR requires the use of CPE that functions as a multiplexer, router, hub, or frame relay switch. The CPE must be purchased separately from FR and must conform to industry standards for physical digital hierarchy and frame relay logical termination. The CPE accumulates information and puts it into frame format suitable for transmission over the CENTURYLINK FR network.

   2.2 **Private Line Transport.** If DS3 service is purchased for FR, it will be purchased from the private line transport tariff. If there are any conflicts between the applicable private line transport tariff and the RSS governing FR, the private line transport tariff will prevail for the mileage portion. Any additional charges (including Termination Charges) resulting from changes to your Service locations, will be billed to you in accordance with the then-current applicable private line transport tariff.

   2.3 **Changes.** Changes to Service are not permitted under this month-to-month Service Exhibit. Customer must sign an Agreement containing the appropriate Service Exhibit if Customer wishes to add or modify Service.

3. **Service Term.** This Service Exhibit will remain in effect as long as there is Service under it.

4. **Charges.** Customer will continue to pay to CenturyLink the month-to-month Rates in the RSS, which are subject to change.