Line Blocking

On every call you make, Line Blocking prevents your name and number from appearing on the Caller ID unit of the person you're calling. A convenient code lets you unblock your line when you want your name and number to appear.

To unblock, press

⟨*⟩⟨8⟩⟨2⟩

Then dial the number you want to call. You'll be identified for this call only. Line Blocking will be reactivated when you hang up.

What is Line Blocking?

Line Blocking blocks your name and number from appearing on the Caller ID display of the person you're calling. When your line is blocked, the receiver's Caller ID lists you as Private or Anonymous.

There are two types of Line Blocking:

• Permanent Line Blocking is the service you've ordered. It will block your number on every call you make.

• Per Call Blocking is a free CenturyLink service included on all phone lines. It blocks your identity only when you choose to do so. Simply dial ⟨*⟩⟨6⟩⟨7⟩ before you make a call. Per Call Blocking is available anytime, and there's no charge to use it.

Please be aware that some people may not accept calls from people who block their identities. If permanent Line Blocking becomes inconvenient, you may want to consider using Per Call Blocking instead.

Please refer to the back for more detailed instructions.

1 800-238-5100 for customer assistance
centurylink.com/bizwelcome

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How to unblock your line on a per-call basis

With permanent Line Blocking, you won't be able to get through to callers that have Anonymous Call Rejection. Also, some people with Caller ID may choose not to answer calls from blocked numbers. To temporarily unblock your line so your call will be accepted:

- Press ⁎82, then dial the telephone number you're calling.
- Your identity will be shown on the recipient's Caller ID display. Line Blocking will be reactivated when you hang up from this call.

How to use Per Call Blocking – at no charge

If you choose to deactivate your permanent Line Blocking feature, you can still protect your privacy on certain calls. To prevent the display of your name and number:

- Press ⁎67, then dial the telephone number.
- Your identity will be blocked on the recipient's Caller ID display for this call only.

Things to know about Line Blocking

- For your protection, 911 caller identification can identify the number you're calling from, even if the line is blocked.
- Blocking does not prevent your telephone number from being sent to 1-800 and 1-900 types of numbers.
- To protect their own privacy, some people you call may have chosen to reject calls from anyone who is anonymous. To place a call to those people, you will need to temporarily unblock your line.
- If you've left a message for someone who has CenturyLink Voice Mail, they will be able to use their 88 call return feature to dial you back automatically. Your name and number will not be revealed.

Other CenturyLink privacy features

If you're really concerned about privacy, CenturyLink has several services you may be interested in:

- Call Rejection* allows you to avoid specific unwanted callers.
- Priority Call* lets you assign a special ring to important callers.
- Caller ID* shows you who is calling before you answer the phone. It also keeps a log of calls you receive, even if you do not answer.

* Optional services not available in some areas.