

INTEREXCHANGE TELECOMMUNICATIONS SERVICES

AS PROVIDED BY

CENTURYLINK COMMUNICATIONS, LLC D/B/A LUMEN TECHNOLOGIES GROUP (C)
F/K/A CENTURYTEL LONG DISTANCE, LLC D/B/A CENTURYLINK LONG DISTANCE

WHETHER OFFERED UNDER THAT NAME, OR THE TRADE OR BRAND NAME (C)
CENTURYLINK OR LUMEN

IN THE STATE OF

OKLAHOMA

ADOPTION NOTICE

Effective September 14, 2020, CenturyLink Communications, LLC registered and began operating under the fictitious name Lumen Technologies Group. As such, CenturyLink Communications, LLC d/b/a/ Lumen Technologies Group hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all schedules, rules, notices, concurrences, schedule agreements, divisions, authorities or other instruments whatsoever, filed with the Oklahoma Corporation Commission by or adopted by CenturyLink Communications, LLC prior to September 14, 2020.

(N)
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(N)

1. APPLICATION AND REFERENCE

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1. APPLICATION AND ACCESSIBILITY OF RATE SCHEDULE

A. Application

A. Application of Rate Schedule

This Rate Schedule contains the descriptions, rates and charges applicable to interexchange telecommunications services furnished by CenturyLink Communications, LLC **d/b/a Lumen Technologies Group**, (f/k/a CenturyTel Long Distance LLC d/b/a CenturyLink Long Distance) hereinafter referred to as the Company, between and among points within the State of Oklahoma. The services offered herein by CenturyLink Communications, LLC **d/b/a Lumen Technologies Group**, (f/k/a CenturyTel Long Distance LLC d/b/a CenturyLink Long Distance), whether under that name, or the trade or brand name CenturyLink **or Lumen**, are subject to the terms and conditions of this Rate Schedule. Such services work in conjunction with interstate telecommunications services.

All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Company's Rates and Services Schedule and this Rate Schedule.

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EXPLANATION OF CHANGE SYMBOLS

When changes are made on any Rate Schedule page, a revised page will be issued canceling the Rate Schedule page affected; such changes will be identified through the use of the following symbols:

SYMBOL	EXPLANATION
(C)	To signify changed regulation, term or condition
(D)	To signify discontinued material
(I)	To signify rate increase
(M)	To signify material moved from or to another part of the Rate Schedule with no change, unless there is another change symbol present
(N)	To signify new material
(R)	To signify rate reduction
(S)	To signify reissued matter
(T)	To signify a change in text but no change in rate, regulation, term or condition
(Z)	To signify a non-customer impacting correction. (N)

The above symbols will apply except where additional symbols are identified at the bottom of an individual page.

TRADEMARKS, SERVICE MARKS AND TRADE NAMES

Below is a list of trade names, trademarks and/or service marks for services which are offered in this Rate Schedule. These trade names, trademarks and/or service marks are owned by CenturyLink Communications, LLC. Trademark and service mark designations will not be listed hereafter in the Rate Schedule. However, the laws regarding trademarks and service marks will still apply. (C)

Trademarks and service marks that are owned by CenturyLink Communications, LLC cannot be used by another party without authorization.

Service Mark/Trademark:

CenturyLink®
Lumen®
Lumen Technologies®

Trade Name:

CenturyLink
Lumen

2. GENERAL

Certain terms used generally throughout this Rate Schedule for services furnished by the Company are defined below.

"Access" as used in this Rate Schedule means an arrangement which connects the customer's or IXC- Subscriber's telecommunications service to the Underlying Carrier's designated point of presence or network switching center.

"Access code" means a sequence of numbers that, when dialed, connects the caller to the carrier associated with that sequence.

"Aggregator" means any person or entity that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises for intrastate telephone calls including calls using an operator services provider; i.e., customers of an OSP. Aggregators include, but are not limited to, hotels, motels, hospitals, universities, airports, gas stations, and to the extent permitted by law, payphone service providers.

"Answer supervision" means a network control signal sent from the terminating location to the originating location to inform the originating location that a call has been answered and a network control signal from the originating end to the terminating end to inform the terminating end that a calling party has hung up. In the public switched network, the answer supervision signal is used to start and stop billing for a call.

"Authorization Code" - A numerical code, one or more of which may be assigned to a customer, to enable the Company to identify the origin of the Service User so the Company may rate and bill the call. All Authorization Codes shall be the sole property of the Company and no customer shall have any property or other right or interest in the use of any particular Authorization Code. Automatic Numbering Identification ("ANI") may be used as or in connection with the Authorization Code.

"Authorized User" - A person, firm or corporation, or any other entity authorized by the customer or subscriber to communicate utilizing the Company's services.

"Automatic Numbering Identification (ANI)" - A type of signaling provided by a local exchange telephone company that automatically identifies the local exchange line from which a call originates.

2. GENERAL

"Billed Party" - The person or entity responsible for payment of the Company's Service(s): For a Direct Dialed Call, the person or entity responsible for payment is the customer responsible for payment for local telephone service at the telephone used to originate an intrastate call. In the case of a Travel Card call or other credit card call (herein collectively the "Card"), the person or entity responsible for payment is the customer of record of the Travel Card or other valid and acceptable card used. In the case of a collect or third party call, the person or entity responsible for payment is the person responsible for payment for local telephone service at the telephone number that agrees to accept charges for the call. In the case of a Room Charge Call, the entity responsible for payment is the aggregator controlling the telephone used to originate the intrastate call. In all Operator Assisted calls not involving cards, third party calls, collect calls or Room Charge calls, the person or entity responsible for payment is the customer responsible for payment for local telephone services at the telephone used to originate the intrastate call.

"Blocking" means a feature or capability of communications systems or networks that permits deliberate denial of access under certain specified conditions; for example, restricting a residential subscriber's ability to reach information services by blocking that subscriber's access to any phone number that begins with the digits "900".

"Brand" means the audible and distinct identification by the OSP to the consumer of the OSP presubscribed by the Aggregator.

"Call splashing" means the transfer of a telephone call from one OSP to another such provider in such a manner that the subsequent provider is unable or unwilling to determine the location of the origination of the call and, because of such inability or unwillingness, is prevented from billing the call on the basis of the actual originating location.

"Calling Card Call" - A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a LEC or interexchange carrier calling card.

"Central Office" - A Local Exchange Carrier switching system where Local Exchange Carrier customer station loops are terminated for purposes of interconnection to each other and to trunks.

"Channel" - The term "Channel" denotes a path for electrical transmission between two or more points, the path having a band width designed to carry voice grade transmission.

2. GENERAL

"Collect call" means a call for which the charge is billed to the destination or termination telephone number, not to the originating telephone number.

"Commission" means the Oklahoma Corporation Commission.

"Common Carrier" - A company or entity providing telecommunications services to the public.

"Company" means the Reseller or OSP referred to on the title page of this Rate Schedule, unless otherwise indicated by the context.

"Consumer" means any person initiating any intrastate telephone call using the assistance of a live or automated operator or any person receiving an intrastate telephone call handled by an OSP in which the called party will be paying for the service; i.e., the end-user of OSP-provided services or a called party of a collect call handled by an OSP.

"Credit Card Call" - A Direct Dialed or Operator Assisted call for which charges are billed not to the originating telephone number, but to a credit commercial card, such as Visa or MasterCard.

"Customer" means any person, partnership, cooperative corporation, corporation, or lawful entity provided service from an entity reselling intrastate telecommunications services.

"Customer Provided Facilities" - The term "Customer - Provided Facilities" denotes all communications facilities provided by the customer and/or Authorized User other than those provided by the Company.

"Customer trouble report" means any oral or written report given to the Company's repair service or contact person by a customer, Aggregator or Consumer relating to a defect or difficulty or dissatisfaction with the provision of the telecommunications service provided by the Company. Each trouble report shall count as a separate report regardless of whether subsequent reports relate to the same defect, difficulty or dissatisfaction with the provision of the Company's regulated services.

"Debit Card" - A pre-established account number (typically associated with a card), issued by the Company and purchased by a customer for access to the Company's network for the purpose of placing long distance telephone calls.

2. GENERAL

"Delinquent" means a payment for a billing for services provided, which is not in dispute, where payment is not received on or before the due date as posted on the bill.

"Direct Dialed Calling Card Service" means a calling arrangement whereby end-users, through the use of a calling card, enter their billing information directly into the phone and completes the call without the assistance of a "live" operator.

"End-user" means consumer or customer, as applicable.

"Equal access" means a condition where the local exchange access service offered by a telephone company is made available in equal kind, quality and price to all long distance companies. Equal access also describes a condition where customers may choose for themselves the interexchange carrier to which their long distance calls are to be routed, using the same number of dialed digits regardless of which interexchange carrier is chosen.

"Equal access code" means an access code that allows the public to obtain access to the carrier associated with that code; i.e., 10xxx.

"Exchange" means a geographic area established and approved by the Commission for the administration of local telephone service in a specified area which usually embraces a city, town, or village and its environs. It may consist of one or more central offices together with associated plant used in furnishing communication service in that area.

"Holidays" means the holidays designated either by the Commission or by the Company as a legally recognized holiday, which will be rated at the lower night/weekend rates.

"IXC" means interexchange carrier or interexchange company which is a carrier or company authorized by the Commission to provide long distance communications services, but not local exchange services, within the State of Oklahoma.

"InterLATA call" means any call which is originated in one LATA and terminated in another LATA.

"Interstate call" means any call which is originated in one state and terminated within the boundaries of another state.

2. GENERAL

"IntraLATA call" means any call which is originated and terminated within the boundaries of the same LATA, regardless of whether such call crosses LATA boundaries prior to reaching its termination point.

"Intrastate call" means any call which is originated and terminated within the boundaries of the State of Oklahoma, regardless of whether such call crosses state boundaries prior to reaching its termination point.

"Intrastate Message Telecommunications Service ("MTS")" - The term "Intrastate Message Telecommunications Services" denotes the furnishing of direct dialed and operator assisted intrastate switched service to the customer for the completion of long distance voice and dial-up low speed data transmissions over voice grade channels between points wholly within the State of Oklahoma.

"Joint Aggregator" describes a situation where more than one party exercises control over telephone equipment, whether through ownership of the equipment, control of access to the equipment or some other means. Each party is jointly responsible as an Aggregator under this Rate Schedule.

"LATA" means Local Access and Transport Area.

"LEC" means a local exchange company which is a company authorized by the Commission to provide local exchange service within the State of Oklahoma.

"Measured Charge" - A charge assessed on a per minute or incremental basis in calculating a portion of the charges due for a completed call.

"OAC 165:56" means the Commission's rules specifically governing Resellers of intrastate toll services.

"OAC 165:57" means the Commission's rules specifically governing OSPs operating in Oklahoma.

"Oklahoma Corporation Commission ("OCC" or "Commission")" means the regulatory body authorized by the Constitution of the State of Oklahoma and the laws of the State of Oklahoma promulgated by and enacted by the Governor of Oklahoma, which regulates certain public utilities.

2. GENERAL

"OSP" means operator service provider, which is any common carrier that provides intrastate operator services or any other person or entity determined by the Commission to be providing operator services.

"Operator Assisted Call" - An intrastate telephone connection completed through the use of the Company's operator.

"Operator Service Charge" - A non-measured (fixed) charge that is added to a measured charge in calculating the total Rate Schedule charges due for a completed Operator Assisted call.

"Operator Services" means any intrastate telecommunications service initiated from an Aggregator location that includes, as a component, any automatic or live assistance to a consumer to arrange for billing or completion, or both, of an intrastate telephone call through a method other than:

- (A) Automatic completion with billing to the telephone from which the call originated.
- (B) Completion through an access code used by the consumer, with billing to an account previously established with the carrier by the consumer.

"Operator Station Calls" - An Operator Assisted call wherein the person originating the call is assisted by an operator but does not specify a particular person, department or extension to be reached through a PBX attendant.

"Other Common Carrier" - The term "Other Common Carrier" denotes a common carrier, other than the Company, providing domestic and/or international communications service to the public.

"Person-to-Person call" means a call which is placed under the stipulation that the call party will speak only to a specific person, extension or department.

"Personal Identification Numbers (PINS)" - Code numbers used in connection with designated telephone numbers which allow intrastate calls to be categorized for various applications.

"Point of presence ("POP")" means the location where an IXC has transmission equipment in a service area that serves as, or relays calls to, the interexchange network.

2. GENERAL

"Premise" - The term "Premise" denotes a building or buildings on contiguous property (except railroad rights-of-way, etc.) not separated by a public highway.

"Presubscribed Provider of Operator Services" - The intrastate provider of Operator Services to which the Authorized User is connected when the Authorized User places a call using a provider of operator services without dialing a special access code.

"Provider of Operator Services" - Any common carrier that provides operator services or any other person determined by the Federal Communications Commission and/or the Oklahoma Corporation Commission to be providing operator services.

"Real Time Rated" - An intrastate call placed with the assistance of an operator, for which charges are collected by an Aggregator, normally a hotel or motel, may be a hospital, from the guest or occupant of the room from which the call originated. A call of this type requires that CenturyTel communicate the call detail and charges back to the originating location following completion of the call. This service is provided only where authorized by the Aggregator. Calls of this type are rated according to the Real Time Rate Schedules herein.

"Reseller" means a Company offering telecommunications services to the public through the use of the facilities of an underlying carrier or a combination of its own facilities and the facilities of an underlying carrier for resale to the public for profit. A customer who offers the service(s) it obtains from a Reseller to the public for profit shall also be deemed a Reseller.

"Sent Paid Coin" - Sent paid coin rates apply to calls placed from pay telephone stations and paid for by depositing coins at the pay telephone and are rated in real time. A call of this type requires CenturyTel to communicate and collect the charges from the originating location.

"Service" means service in its broadest and most inclusive sense, and includes any and all acts done, rendered, or performed and any and all things furnished or supplied by a Reseller/OSP in the provision of regulated offerings to their customers or consumers.

2. GENERAL

"Special Access Service" - All exchange access not utilizing telephone company end office switches. This service includes dedicated access that connects end user to end user, end user to carrier, or carrier to carrier and may include analog or digital channels for voice, data or video transmissions.

"Subscriber" - Any person, firm, partnership, corporation, governmental agency or other entity that orders service from the Company on behalf of itself or on behalf of others. A Subscriber may, in the ordinary course of its operations, make telephones available to transient users of its premises for placing of intrastate calls. The Subscriber has a pre-existing business arrangement with the Company and may also be a customer.

"Telecommunications service" means service provided by the Company including voice, data, and all other types of communications services, under the Company's Rate Schedules on file with the Public Utility Division of the Commission.

"Third-party billed call" means a billing arrangement which allows the customer, consumer or end-user to bill charges for an operator-assisted call to a telephone number which is different from the calling telephone number or the called telephone number.

"Underlying Carrier" means the provider of telecommunications services whose network is being utilized to transmit and receive the customer's telecommunications traffic.

2. GENERAL

A. Undertaking of the Company

1. **GENERAL** - The Company's services are furnished for telecommunications originating and terminating within the State of Oklahoma under terms of this Rate Schedule.
2. **GENERAL** - The Company installs, operates, and maintains the telecommunications services provided herein under the accordance with the terms and conditions set forth under this Rate Schedule. The Company may act as the customer's agent for ordering access connection facilities provided by other carriers or entities, when authorized by the customer, to allow connection of a customer's location to the Company's network. The customer shall be responsible for all charges due for such service arrangement.
3. **RESELLER** - The Company's services are provided on a monthly basis, and are available twenty-four (24) hours per day, seven (7) days per week.
4. **OSP** - The Company's operator assisted service is an intrastate communications service to be offered via Aggregator telephones to consumers for transmission of telecommunications to locations throughout the State of Oklahoma, other parts of the United States and foreign countries. The services provided by the Company enable hotels/motels, hospitals, payphone service providers, businesses, government establishments and others to offer operator-assisted services to End-users.
5. **OSP** - Payment of usage charges and surcharges are the responsibility of the End-user or called party.

2. GENERAL

B. Limitations

1. Service is offered subject to the availability of the necessary facilities and equipment, or both facilities and equipment, and subject to the provisions of this Rate Schedule.
2. The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the aggregator or customer, as applicable, is using service in violation of provisions of this Rate Schedule, or in violation of the law.
3. The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.
4. The Company does not offer services for resale by customers unless such customer has been granted a Certificate of Convenience and Necessity by the Commission to provide such services in the State of Oklahoma.
5. All facilities provided under this Rate Schedule are directly or indirectly controlled by the Company and the customer may not transfer or assign the use of service or facilities without the express written consent of the Company.

2. GENERAL

C. Transfer or Assignment

1. After obtaining the Company's written consent, the customer of record may assign or transfer the use of service where there is no interruption or physical relocation. All terms and provisions contained in this Rate Schedule will apply to any assignee or transferee. Services provided by the Company may not be transferred or assigned to a new customer unless the following conditions have been met:
 - a. The customer of record (assignor customer) requests such assignment or transfer in writing at least forty-five (45) days prior to the effective date of any requested assignment or transfer; and,
 - b. The new customer (assignee customer) notifies the Company in writing that it agrees to assume all outstanding obligations of the former customer for use of the Company's services. These obligations include all outstanding indebtedness for the use of the Company's service. Consent to such transfer or assignment will not be unreasonably withheld; and,
 - c. Prior written consent of the Company is secured. The Company agrees to respond to a request to assign or transfer to another customer within thirty (30) days of receipt of the request.
2. As relates to the assignee or transferee, deposits may be required pursuant to Section 2.6 of this Rate Schedule.
3. Any permitted transfer or assignment of the Company's service will not relieve or discharge any customer from remaining jointly and severally liable with the new customer for any obligations existing at the time of transfer or assignment.
4. All regulations and conditions contained in this Rate Schedule shall apply to all such permitted assignees or transferees, as well as all conditions of service.

2. GENERAL

D. Use Of Service

1. The Company's service(s) may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of such service(s).
2. The use of the Company's service(s) to make calls which might reasonably be expected to frighten, abuse, torment, or harass another, or in such a way as to unreasonably interfere with use by others, is prohibited.
3. The use of the Company's service(s) without payment for service(s) or attempting to avoid payment for service(s) by fraudulent means or devices, schemes, false or invalid numbers, false credit cards or false Phone Cards of the Company's or false numbers of such cards, is prohibited.
4. Resale of the Company's service(s) by customers is prohibited unless and until the customer has provided the Company with proof that the customer has been granted a Certificate of Public Convenience and Necessity to provide such service(s) in the State of Oklahoma.
5. The Company's service is available for use twenty-four (24) hours per day, seven days per week.
6. The Company does not transmit messages pursuant to the Rate Schedule, but its services may be used for that purpose.
7. The Company's service(s) may be denied for nonpayment of charges or for other violations of this Rate Schedule.

2. GENERAL

E. Liabilities of the Company

1. The Company's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in transmission which occur in the course of furnishing service(s) or facilities in no event shall exceed an amount equivalent to the proportionate charge to the customer for the period during which the faults in transmission occur.
2. The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error omission, or defect in any service, facility or transmission provided under this Rate Schedule, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by an underlying carrier, by an Act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the company's direct control.
3. The Company will make no refund of overpayment by a customer unless the claim for overpayment, together with proper evidence, is submitted within one (1) year from the date of alleged overpayment unless billing records prepared by the Company can be produced which would justify a credit beyond one year.
4. The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of customer-specific identifying codes issued for use with the Company's services.
5. The Company shall not be liable for any defacement of or damages to the premises of a customer resulting from the furnishing of service(s) which is not the direct result of the Company's negligence.
6. The Company shall not be liable for any claim, loss, or refund as a result of loss or theft of Debit Cards or Personal Identification Numbers issued for use with the Company's services. Nor will the Company be liable for any claim, loss or refund on any unused balance remaining on a Debit Card provided to a customer before or after the expiration date assigned to each Debit Account.

2. GENERAL

E. Liabilities of the Company (Cont'd)

7. Unauthorized Access and Hacking

Except for physical damage to customer's transmission facilities or customer premise equipment directly caused by the Company's negligence or willful misconduct, the Company is not responsible for unauthorized access to, or alteration, theft, or destruction of, customer's data, programs or other information through accident, wrongful means or any other cause while such information is stored on or transmitted across Company-provided network facilities or customer premise equipment.

F. Deposits and Interest

Pursuant to OAC 165:56-9-2, the Company's deposit plan includes criteria for residential and non-residential customers. The non-residential plan conforms to the following except for F.1.,2.,3. and 10.

1. The Company shall not require a deposit of a residential customer who has received the same or similar type of classification of service for twelve (12) consecutive months and service was not terminated for nonpayment nor was payment late more than twice nor was a check for payment dishonored. The twelve (12) months service period shall have been within eighteen (18) months prior to the application for new service.
2. Although the Company does not normally collect deposits from its customers, deposits may be required from customers whose credit history is unacceptable or unavailable. The amount of the deposit shall not exceed an amount equal to two (2) months toll charges determined by actual or anticipated usage. The Company plan may allow customers to pay deposits in installments.
3. A present customer may be required to post a deposit as a condition of continued service if undisputed charges have become delinquent, with delinquent meaning a payment not received on or before the due date as posted on the bill for the Company's service, in two (2) out of the last twelve (12) billing periods or if the customer has had service disconnected during the last twelve (12) months pursuant to P.1., of these Rate Schedules or has presented a check subsequently dishonored.

2. GENERAL

F. Deposits and Interest (Cont'd)

4. Interest on cash deposits shall be paid by the Company at no less than the rate calculated as follows:
 - a. For all customer deposits returned within one (1) year or less, the interest rate shall be established the first day of January of each year to equal the average of the weekly percent annual yields on one (1) year U.S. Treasury Securities for September, October, and November of the preceding year. The interest rate shall be rounded to the nearest basis point.
 - b. For all customer deposits held by the Company for more than one (1) year, the interest rate shall be established the first day of January of each year to equal the average of the weekly percent annual yields of 10-year U.S. Treasury Securities for September, October, and November of the preceding year. The interest rate shall be rounded to the nearest basis point.
 - c. After the interest rate is initially established, the interest rate(s) shall not change unless the application of the formulas above results in a change in interest rate(s) that is/are greater than two hundred (200) basis points. The Public Utility Division shall calculate the interest rate(s), and shall mail notice to the Company by December 15th of each year, only if a change in the rate(s) is/are necessary, otherwise the current interest rate(s) will remain in effect.
5. If refund of a deposit is made within thirty (30) days of receipt of deposit, no interest payment is required. If the Company retains the deposit more than thirty (30) days, payment of interest shall be made retroactive to the date of receipt of the deposit. No interest shall accrue on a deposit after discontinuance of service.
6. The Company shall provide payment of accrued interest for all customers annually by negotiable instrument or by credit against current billing.
7. The deposit shall cease to draw interest on the date it is returned or credited to the customer's account.

2. GENERAL

F. Deposits and Interest (Cont'd)

8. The amount of the deposit, with accrued interest, shall be applied to any unpaid charges at the time of a discontinuance of services. The balance, if any, shall be returned to the customer within thirty (30) days after settlement of the customer's account, either in person or by mailing it to the customer's last known address.
9. If service is not connected, or after disconnection of service, the Company shall promptly and automatically refund the customer's deposit plus accrued interest on the balance, if any, in excess of the unpaid bills for service furnished. A transfer of service from one (1) premise to another within the Company's service area shall not be deemed a disconnection, and no additional deposit may be required unless otherwise permitted by this Rate Schedule.
10. The Company shall automatically refund the deposit for residential service, with accrued interest, after twelve (12) months' satisfactory payment of undisputed charges and where payment was not late more than twice; provided, however, that service has not been disconnected within the twelve (12) month period. Payment of a charge shall be deemed satisfactory if received on or prior to the date the bill is due. Payment of a charge shall be deemed not satisfactory if made by a check subsequently dishonored. If the customer does not meet these refund criteria, the deposit and interest may be retained in accordance with F.3. of this Rate Schedule.
11. The Company may withhold refund or return of the deposit, pending the resolution of a dispute with respect to charges secured by the deposit.
12. The Company shall keep records to show the name, account number, and address of each depositor; the amount and date of the deposit; and, each transaction concerning the deposit.
13. The Company shall issue a receipt of deposit to each applicant from whom a deposit is received and shall provide means whereby a depositor may establish claim if the receipt is lost.

2. GENERAL

F. Deposits and Interest (Cont'd)

14. Such records shall be retained for two (2) years after deposit and/or interest is refunded or applied.
15. Upon the sale or transfer of the Company or operating units thereof, the reseller shall file, with the application of transfer, a verified list of the information in F.12. and the unpaid interest thereon. The information provided shall be treated as confidential and shall not be available for public inspection unless ordered by the Commission after notice and hearing.
16. The deposit made by the customer with the Company at the time of application for service shall not constitute an advance payment to cover service bills, but, for all purposes, it is to be considered as security for the payment of monthly bills or other proper charges.

G. Billing and Billing Disputes

1. Billing to customers will be scheduled monthly. Usage charges are billed in arrears. Recurring fixed charges are billed monthly in advance. Where billing capability exists CenturyLink's residential voice services and applicable taxes and fees will not be prorated if the customer cancels these services on any day other than the last day of the customer's billing cycle. These services will continue to be available to the customer until the end of their billing cycle and the customer will not receive a refund (pro-rated credits) for any days remaining in your billing cycle after they cancel their CenturyLink voice services. A bill will be considered rendered to the customer when deposited in the United States mail with postage prepaid. If the delivery is by other than United States mail, the bill will be considered rendered when delivered to the last known address of the party responsible for payment.
2. The customer is responsible for all charges including all calls placed from the customer's location or by use of the customer's authorization code(s).
3. Payment is due by the invoice date printed on the bill. Payments are sent to the address listed on the bill.
4. If a customer's bill is not paid by the due date printed on the bill, late payment charges are governed by T.2.

(N)
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(N)

2. GENERAL

G. Billing and Billing Disputes (Cont'd)

5. Any objection to billed charges should be reported to the Company as soon as possible. Questions regarding the Company's services or charges assessed to a customer's bill may be directed to the Company's Customer Service Department toll-free at (800) 577-5534. The Company shall investigate the particular case and report the results to the customer. The Company shall suspend billing on disputed amounts until such investigation is complete. During the period that the disputed amount is under investigation, the Company shall not pursue any collection procedures or assess late fees with regard to the disputed amount. The customer or consumer shall be required to pay the undisputed part of the bill, and if not paid, the Company may discontinue service. In the event the disputed charges are not resolved, the Company shall inform the customer or consumer that the customer or consumer may utilize the complaint procedures of the Commission's Consumer Services Division. The Company shall provide the customer or consumer with the following information:

Oklahoma Corporation Commission
Consumer Services Division
P.O. Box 52000-2000
Oklahoma City, Oklahoma 73152-2000
(405) 521-2331
(800) 522-8154

H. Billing For Unanswered Calls

1. The Company shall not bill for unanswered telephone calls in areas where equal access, with answer supervision, is available. The Company shall not bill for unanswered telephone calls in areas where equal access is available and shall not knowingly bill for unanswered telephone calls in areas where equal access is not available. If a form of answer supervision is available in equal access areas, the Company is restricted from billing for unanswered calls regardless of whether the Company subscribes to equal access.

2. GENERAL

I. Taxes

The customer is responsible for payment of any sales, use, gross receipts, excise or other local, state and federal taxes, charges or assessments, however designated (excluding taxes on the Company's net income) imposed on or based upon the provision, sale or use of the Company's services.

1. All state and local sales taxes are listed as separate line items on the customer's bill and are not included in the quoted rate(s).
2. Other taxes, charges and the regulatory assessment shall be identified in the aggregate on the customer's bill and shall not be included in the quoted rate(s).
3. Such taxes, charges, and assessments shall be billed to the customers receiving service(s) within the territorial limits of such state, county, city or other taxing authority. Such billing shall allocate the tax, charge and/or assessment among customers uniformly on the basis of each customer's monthly charges for the types of service made subject to such tax, charge and/or assessment.

4. Oklahoma Universal Service Fund Recovery – Not Applicable

The OUSF Fund Recovery Charge as found in the Company's Oklahoma Tariff No. 2 Competitive Local Exchange Telecommunications Services Oklahoma Tariff No. 2 is assessed on a per connection basis by local service providers.

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J. Equipment

1. The Company's facilities and service(s) may be used with or terminated in customer-provided terminal equipment or customer-provided telecommunications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the customer. The customer is responsible for all costs at its premises, including personnel, wiring, electrical power, and the like, incurred in the use of the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

K. Installation and Termination

1. Service is installed upon mutual agreement between the customer and the Company. The service agreement does not alter rates specified in this Rate Schedule.

2. GENERAL

L. Payment For Service

1. All charges due by the customer are payable to any agency duly authorized to receive such payments. The billing agency may be a LEC, credit card company or other billing service. The terms and conditions for billing, payment and collection, including without limitation, any late payment charge, specified in the LEC's local exchange Local Terms of Service, shall apply to charges of the Company when the LEC serves as the billing agent for the Company or buys the Company's accounts receivables. Terms of payment shall be according to the rules and regulations of the agency, but must comply with the Commission's rules and regulations.
2. Adjustments to the customer's bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.
3. Payments for service provided in association with Company-issued Debit Accounts must be received by the company or its authorized agent prior to the activation of the customer's debit account. The customer shall be responsible for all calls placed via the debit account as the result of the customer's intentional or negligent disclosure of their Personal Identification Number (PIN).

M. Returned Check Charge

1. Returned check charges are governed by T.2.

N. Cancellation of Service By Customer

1. A customer may cancel service by providing written or verbal notice to the Company.

O. Interexchange Interconnection For Resale

1. Service(s) furnished by the Company may be connected with the services or facilities of an underlying carrier. Such service(s) or facilities, if used, are provided under the terms, rates and conditions of the underlying carrier. The customer is responsible for all charges billed by the underlying carrier(s) for use in connection with the Company's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the customer.

2. GENERAL

P. Denial Or Termination Of Service

1. Service may be refused or terminated for any of the following reasons:
 - a. Nonpayment of a bill within the period prescribed in the Company's Rate Schedule.
 - b. Failure to make a security deposit as set forth in OAC 165:56-9-2.
 - c. Violation of or noncompliance with any provision of law, Commission rules and regulations or the Company's approved Rate Schedules.
 - d. Excessive or improper use of telecommunications services, or used in such manner as to interfere with reasonable service to other customers.
2. The Company shall provide documentation to the prospective customer or current customer stating the reason(s) for denial or termination of service.

Q. Disconnection and Notice

1. When service to a customer is disconnected for nonpayment of a bill for services or failure to make a security deposit after a reasonable time, the Company shall give at least five (5) days written notice to the customer of the Company's intent to discontinue service. Notice shall be mailed by the Company to the customer's address. Notice will be deemed given to the customer two (2) days after mailing by the Company.
2. Notices to the customer shall contain the following information:
 - a. Name, address, and telephone number of customer.
 - b. Statement of reason for proposed discontinuance of service.
 - c. The date on or after which service will be discontinued unless appropriate action is taken.
 - d. The telephone number of the Company where the customer may make an inquiry.
 - e. Charges for reconnection.
 - f. The address and telephone number of the Commission's Consumer Services Division.
3. The Company shall not be required to give the written notice provided for in situations where the Company has evidence of fraudulent or illegal use of the Company's services, which if allowed to continue, would present a high risk of financial loss to the company.

2. GENERAL

R. Refunds or Credits For Interruption of Service

1. The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service affected for each hour or major fraction thereof that the interruption continues. Calculations of the credit shall be made in accordance with the following formula:

$$\text{Credit} = \frac{A}{720} \times B$$

"A" = outage time in hours

"B" = total monthly charge for affected facility, where applicable

S. Inspection, Testing and Adjustment

1. Upon reasonable notice, the facilities/equipment provided by the Underlying Carrier or the Reseller shall be made available to the Underlying Carrier or the Reseller for tests and adjustments as may be deemed necessary by the Underlying Carrier or the Reseller for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

T. Customer Service

1. The Company shall maintain a toll-free number to enable customers to contact the Company regarding, but not limited to, inquiries related to billing, making customer trouble reports, making oral cancellation of service, etc.
2. Billing Entity Conditions

Billing functions are performed by local exchange telephone companies or others on behalf of the Company, and the payment conditions and regulations of such companies apply, including any applicable interest, late payment charges and/or return check charges. In case of any disputed charges that cannot be resolved by the billing company, the Billed Party may contact the Company directly. If there is still a disagreement about the disputed amount after investigation and review by the Company or other service provider, the Billed Party has the option to pursue the matter with the appropriate state commission and/or the Federal Communications Commission.

2. GENERAL

U. Immediate Routing of Emergency Calls

1. The Company shall connect an emergency call immediately to the emergency service provider that responds to the type of reported emergency at the site of the emergency, if known, or, if not known, to the originating location of the call.
2. In the case of automated systems, the End-user will be directed through a call sequence that allows them to speak with a "live" operator who will process the emergency call.
3. No billing shall apply to emergency calls.

V. Timing of Calls and Rate Periods

1. Billing for calls placed over the network is based in part on the duration of the call as follows, unless otherwise specified in this Rate Schedule:
 - a. Call timing begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
 - b. Chargeable time for calls ends when one of the parties disconnects from the call.
 - c. Minimum call duration periods for billing purposes vary by service option.
 - d. For billing purposes, usage after the initial period varies by service and is specified by service in this Rate Schedule.
 - e. The Company will not bill for unanswered calls. When a customer/consumer indicates that he/she was billed for an incomplete call, the Company will reasonably issue credit for the call.

2. GENERAL

V. Timing of Calls and Rate Periods (Cont'd)

1. The following rate periods apply to all service offerings and, unless otherwise specified, applicable rate periods (Day, Evening, Night/Weekend) are indicated in the chart below:

Day:	8:00 a.m. to, but not including 5:00 p.m. Monday through Friday
Evening:	5:00 p.m. to, but not including 11:00 p.m. Sunday through Friday
Night/Weekend:	11:00 p.m. to, but not including 8:00 a.m. Sunday through Saturday

2. When a message spans more than one rate period, total charges for the minutes in each rate period are calculated and the results for each rate period are totaled to obtain the total message charge. If the calculation results in a fractional charge, the amount will be rounded down to the lower cent.
3. Holidays and Rates
 - a. The Company may designate certain holidays on which rates may be lower.
 - b. Company-recognized holidays are presented below.
4. Company Observed Holidays
 1. For Company observed holidays, the Evening rate applies to the holidays listed below unless a lower rate period is in effect:

New Year's Day**
Martin Luther King Day*
President's Day*
Memorial Day*
Independence Day**
Labor Day*
Columbus Day*
Veterans Day**
Thanksgiving Day*
Christmas Day**

- * = Applies to Federally recognized days only.
** = If the holiday falls on a Sunday, the holiday rates are applied to the following Monday. If the holiday falls on a Saturday, the holiday rates are applied to the preceding Friday.

2. GENERAL

W. Calculation of Distance ("V&H")

Usage charges for all mileage-sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The service wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the wire center of the customer's equipment and that of the destination point is calculated by using the vertical ("V") and horizontal ("H") coordinates as defined by Telcordia, in the following manner:

- Step 1: Obtain the "V" and "H" coordinates for the wire centers serving the customer and the destination point.
- Step 2: Obtain the difference between the "V" coordinate of each of the wire centers. Obtain the difference between the "H" coordinates.
- Step 3: Square the differences obtained in Step 2.
- Step 4: Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5: Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6: Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the wire centers.

Formula:

$$\text{Formula} = \sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

2. GENERAL

X. Toll Free Administrative Fee

The Company will assess a Toll Free Administrative fee to recover certain costs associated with certain operational issues relating to the provisioning, billing and directory listings issues for the toll free services offered by CenturyTel. This charge applies to all Toll Free services customers of the Company and will be billed on a monthly basis.

The Administrative Fee applies in addition to all other monthly recurring, per-minute charges and per call surcharges as defined in the toll-free service offerings in this Rate Schedule.

Toll Free Administrative Fee: \$0.99

Y. Special Service Arrangements

Arrangements will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer to develop a competitive bid for a service not generally offered under this Rate Schedule. ICB rates will be offered to the customer in writing and on a non-discriminatory basis. The requested service or arrangements are not offered under other sections of this Rate Schedule. The facilities utilized to provide the requested service or arrangements are of a type normally used by the Company in furnishing its other services. The requested service or arrangements are compatible with other Company services, facilities, and its engineering and maintenance practices. These offerings are subject to the availability of necessary Company personnel and capital resources.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

A. General

1. Rates and timing of calls may vary by product type, time of day, day of week, call mileage, access method, terminating area, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.
2. Intrastate services are offered in conjunction with interstate services.
3. CenturyTel Services - General

CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance offers outbound long distance, operator assisted, **and** in-bound 800 to its customers. Rates for these services vary by product. All CenturyTel services are available 24 hours a day, seven days a week. (T)(D)

CenturyTel's Operator Assisted Service is provided for use by presubscribed customers as well as transient customers at host or subscriber locations. Services arranged for the use of the transient public are subject to restrictions imposed by the Oklahoma Corporation Commission and the Federal Communications Commission.

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Reserved For Future Use

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Reserved For Future Use

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

1. 1010-505 Dial Around Service

1010-505 Dial Around Service is a non-presubscribed outbound long distance service that is available to residential customers. All calls are originated by dialing the Company's "1010-505" code, then the area code, if necessary, and the terminating designation number. The customer receives up to 15 minutes of use per call for a flat rate fee as listed below. Calls exceeding 15 minutes of use will be billed the applicable per minute rate identified below. All calls are timed in one-minute increments.

Initial 15 Minutes of Use Per Call:

All calls up to 15 Minutes of Use (MOU) per call \$0.75

Per Minute Rate in excess of 15 Minutes Per Call:

Each additional Minute of Use after 15 Minutes of Use (MOU) per call 0.05

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

2. CLD Casual Calling Service

CLD Casual Calling Service is a non-presubscribed outbound only service available to residential customers. All calls are originated by dialing the company's "101xxxx" code, then the area code, if necessary, and the terminating telephone number. This service is available between locations within Oklahoma. Calls are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. Intrastate service is only available with interstate service.

Per Minute Rate	\$0.5000
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3. Matchmaker

CenturyTel Matchmaker is a basic switched toll service for users billing less than \$10.00 per month. Calls are rated based upon time of day, day of week, distance of call and call duration and are billed in arrears. This service is only offered as an addition to Matchmaker interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

a. Per-Minute Rates

Residence	\$0.42
Business	0.59

4. Matchmaker Gold - **DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

4. Matchmaker Gold – **DELETED** (Cont'd)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

5. CenturyTel Unlimited Prepaid Plan—**DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

5. CenturyTel Unlimited Prepaid Plan (Cont'd) –**DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

6. CenturyTel Unlimited Plan - **DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

6. CenturyTel Unlimited Plan - **DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

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(M) Material moved to Page 10.

ISSUED: January 2, 2015

EFFECTIVE: January 2, 2015

3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

7. Continental Connect—~~DELETED~~

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

8. Easy Talk a/k/a Easy Talk MRC - **DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

9. Easy Talk 100–**DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

10. Easy Talk 200–~~DELETED~~

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

11. Easy Talk 300–~~DELETED~~

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

12. LD 250 Plan—~~DELETED~~

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

13. Simple Choice Long Distance—~~DELETED~~

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

14. Take 5 Minutes—~~DELETED~~

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

15. Economy Pack Long Distance Plan - **DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

15. Economy Pack Long Distance Plan (**Cont'd**) - **DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

16. Simple Choice Unlimited Long Distance Plan—**DELETED** (C)

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

16. Simple Choice Unlimited Long Distance Plan—**DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

17. Simply Unlimited Phone for Residence - **DELETED**

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3. CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

17. Simply Unlimited Phone for Residence - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

A. General

1. These services enable customers to place long distance telephone calls within the State of Oklahoma. Unless otherwise expressly stated, all service descriptions and rates apply only to direct dialed plan rates, made from presubscribed lines. The rates may not apply to calling card calls, collect, third number billed or other billing methods, unless expressly so stated.
2. All services are provisioned in conjunction with the corresponding interstate service, and intrastate service is not available separately from the corresponding interstate service.
3. All of these services are governed by the terms, conditions, discounts and provisions specified in the applicable Service Agreements, the Company's Rates and Services Schedule and this Rate Schedule.
4. Operator Surcharge and Operator Assisted charges may apply in addition to the rates listed in this section.
5. Billing will be done in full minute increments.

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6. Monthly fees apply to the following calling plans in this section. Monthly fees are located in the Company's Interstate Rates and Services Schedule.

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

B. Reserved For Future Use

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

C. Reserved For Future Use

103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans - **DELETED**

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1. CenturyLink Connect - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

2. CenturyLink Easy Talk a/k/a Easy Talk Per Minute - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

3. CenturyTel Easy Talk B - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

4. CenturyLink Nation - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

5. CenturyLink One - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

6. CenturyTel Preferred - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

6. CenturyTel Preferred - **DELETED** (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

6. CenturyTel Preferred - **DELETED** (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

7. CenturyTel Preferred Toll Free - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

8. CenturyLink Simple - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

9. CenturyLink Simple Basic – **No Longer Available (Deleted)**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

10. CenturyTel Simple Cents - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

11. Simple Choice – DS - **DELETED**

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Simple Choice - DS is an

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

12. Simple Choice – IN - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

13. Simple Choice – LD - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

14. CenturyTel Simple Choice – LDE - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

15. Easy Talk 50 - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

16. Easy Talk 400 - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

17. Easy Talk 500 - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

20. Deleted

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

21. Simple 1000 - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

22. Simple Choice Long Distance 100 - **DELETED** (C)

Simple Choice Long Distance 100 is an outbound direct dial product designed (D) for residential customers. The customer receives 100 minutes each of interstate and intrastate direct dialed calls per month for a monthly fee. Any calls in excess of the 100 minutes are subsequently billed on a per minute basis. Calls in excess of 100 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. This service is offered in conjunction with interstate service.

If the customer does not fully utilize the 100 minutes in any given month, the balance is not carried forward for subsequent month's usage.

Customers of this plan must also subscribe to the Simple Choice plan, a local service plan offered by the Company's affiliated local exchange entity. Customers who no longer meet the eligibility requirements identified with this product will be transferred to the Matchmaker plan (Section 5.27) without notice.

a. Rates and Charges

- Monthly Recurring Fee: [1]
- Per Minute Charges in Excess of 100 Minutes per Month: **\$0.149** (D)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

23. Simple Choice Long Distance 200 - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

25. Simple Choice Unlimited II Long Distance Plan – **DELETED** (C)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

25. Simple Choice Unlimited II Long Distance Plan – **DELETED (Cont'd)**

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b. Customer Restrictions (Cont'd)

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

26. Simple Long Distance B - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

27. Simple Long Distance C - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

28. Simple Talk 100 - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

29. Value Talk 100 - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

30. Value Talk 200 - **DELETED**

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103. OBSOLETE CONSUMER VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

31. 30 Minutes Long Distance - **DELETED** (C)

c. Rate (D)

(D)

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

A. General

1. Rates and timing of calls may vary by product type, time of day, day of week, call mileage, access method, terminating area, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.
2. Intrastate services are offered in conjunction with interstate services.
3. CenturyTel Services - General

CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance offers outbound long distance, operator assisted, **and** in-bound 800 to its customers. Rates for these services vary by product. All CenturyTel services are available 24 hours a day, seven days a week. (T)(D)

CenturyTel's Operator Assisted Service is provided for use by presubscribed customers as well as transient customers at host or subscriber locations. Services arranged for the use of the transient public are subject to restrictions imposed by the Oklahoma Corporation Commission and the Federal Communications Commission.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

B. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Reserved For Future Use

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

1. 1010-505 Dial Around Service

1010-505 Dial Around Service is a non-presubscribed outbound long distance service that is available to business customers. All calls are originated by dialing the Company's "1010-505" code, then the area code, if necessary, and the terminating designation number. The customer receives up to 15 minutes of use per call for a flat rate fee as listed below. Calls exceeding 15 minutes of use will be billed the applicable per minute rate identified below. All calls are timed in one-minute increments.

Initial 15 Minutes of Use Per Call:

All calls up to 15 Minutes of Use (MOU) per call	\$0.75
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Per Minute Rate in excess of 15 Minutes Per Call:

Each additional Minute of Use after 15 Minutes of Use (MOU) per call	0.05
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4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

2. CLD Casual Calling Service

CLD Casual Calling Service is a non-presubscribed outbound only service available to business customers. All calls are originated by dialing the company's "101xxxx" code, then the area code, if necessary, and the terminating telephone number. This service is available between locations within Oklahoma. Calls are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. Intrastate service is only available with interstate service.

Per Minute Rate	\$0.5000
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3. Matchmaker

CenturyTel Matchmaker is a basic switched toll service for users billing less than \$10.00 per month. Calls are rated based upon time of day, day of week, distance of call and call duration and are billed in arrears. This service is only offered as an addition to Matchmaker interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

a. Per-Minute Rates

Residence	\$0.42
Business	0.59

4. Reserved For Future Use

(CT)(MT)

(MT)

(M) Material moved to Section 104, Page 27.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

4. Reserved For Future Use (Cont'd)

(CT)(MT)

(M) Material moved to Section 104, Page 27.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

5. Reserved For Future Use

(CT)

(MT)

(M) Material moved to Section 104, Page 28.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

5. Reserved For Future Use (Cont'd)

(CT)(MT)

(M) Material moved to Section 104, Page 29.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

6. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 30.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

7. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 31.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

8. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 32.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

9. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 33.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

10. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 34.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

11. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 35.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

12. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 36.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

13. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 37.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

14. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 38.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

15. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 39.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

16. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 40.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

17. Reserved for Future Use

(CT)

(RT)

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

18. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 41.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

18. Reserved For Future Use (Cont'd)

(CT)(MT)

(M) Material moved to Section 104, Page 42.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

19. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 43.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

19. Reserved For Future Use (Cont'd)

(CT)(MT)

(M) Material moved to Section 104, Page 44.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

20. Reserved For Future Use

(CT)(MT)

(M) Material moved to Section 104, Page 45.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

20. Reserved For Future Use (Cont'd)

(CT)(MT)

(M) Material moved to Section 104, Page 46.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

21. Business Unlimited

Business Unlimited customers will receive unlimited interstate and intrastate direct dialed voice calls for a monthly recurring charge. This plan is provisioned in conjunction with the interstate Business Unlimited plan under which the Company provides interstate long distance service.

A monthly recurring charge set forth below will apply for this intrastate plan. This charge is in addition to the monthly recurring charge applicable to the corollary interstate Business Unlimited plan. A per minute charge applies for data calls, including but not limited to fax, modem tones, and calls to long distance dial-up Internet providers, as provided following.

Unlimited interstate and intrastate calling is available only for typical domestic voice usage. Business Unlimited may not be used for any purpose inconsistent with typical domestic voice usage, including usage from multi-party conference calls, auto-dialing, resale, chat rooms, call centers, direct telemarketing centers, and any other use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provide multiple paths over a single line.

Calls placed to 900 numbers, toll free calling services, directory assistance, or completed using a calling card or operator services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.

The customer may subscribe to this service for a maximum of ten (10) lines per location. Each line subscribed to Business Unlimited must meet the eligibility requirements. To be eligible for this service, the customer must subscribe to one of the following Company local exchange service packages:

- Core Connect 1, Core Connect 2

All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

21. Business Unlimited (Cont'd)

The Company may take any other action permitted by this Schedule and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.

This plan includes an option to add toll free (inbound calling) service. The toll free service has a monthly charge for each toll free number. The monthly recurring charge for each Toll Free Number is billed per month without regards to usage and is located in the Company's Interstate and International Service and Pricing Guide.

a. Rates

(1) Intrastate Per Minute Rate

Qualified Voice Usage Rate:	\$0.00
Data Calls:	0.10

(2) Monthly Recurring Charge

Option 1: Core Connect 1

Initial Line:	[1]	(T)
Each Additional Line:	[1]	(T)

Option 2: Core Connect 2

Initial Line:	[1]	(T)
Each Additional Line:	[1]	(T)

The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Interstate and International Service and Pricing Guide.

^[1] **The monthly recurring charge which affords customers the ability to place long distance calls is located in the Company's Rates and Services Schedule No. 10.** (N)
(N)

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

22. Block of Time For Integrated Service – Option 2

Block of Time for Integrated Service Option 2 offers business customers a block of minutes that can be used for direct dial outbound and inbound interstate and intrastate long distance services. Block of Time minutes cannot be applied to Operator Assistance calls, Directory Assistance, or international usage. Each customer may purchase only one block of minutes for each qualifying local service. Customers must also subscribe to companion interstate service.

To be eligible for Block of Time for Integrated Service Option 2, the customer must subscribe up to three (3) ISDN-PRI circuit/facilities provided by the Company's local exchange affiliate.

Eligible customers may subscribe to a block of 5,000 minutes. A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

Toll Free Service is available with this product. A separate monthly recurring charge for each Toll Free number applies.

The Block of Time for Integrated Service Option 2 rates will apply as long as the customer subscribes to a qualifying service. Customers who discontinue the qualifying service(s) will no longer be eligible to subscribe to the service and, will be switched, without prior notice, to an alternative plan or will have their service suspended or canceled.

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(MT)
(MIT)

(MIT)

(M) Material moved to Section 104, Page 47.

(M1) Material moved from Page 30.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

22. Block of Time For Integrated Service – Option 2 (Cont'd)

a. Rates and Charges

(CT)
 (MT)
 (M1T)

Total Block of Interstate and Intrastate, Outbound and Inbound, Voice Minutes

<u>TOTAL MINUTES INCLUDED IN BLOCK</u>	<u>MRC</u>
5,000	\$0.00

*The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's Service and Pricing Guide located at <http://www.centurylink.com/tariffs>

Toll Free Number

The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's Service and Pricing Guide located at <http://www.centurylink.com/tariffs>

Overage Rates

For any qualified domestic, outbound and/or inbound, long distance minute of use above a customer's monthly block of minutes plan, the customer will be charged a per minute rate.

PER MINUTE RATE

- Over 5,000 minutes per month \$0.03

b. Toll Free Service

MONTHLY CHARGE

- Charge For Each Toll Free Number \$0.99

(M1T)

(M) Material moved to Page 29.

(M1) Material moved from Page 32.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

(CT)
(RT)

(MT)

(MT)

(M) Material moved to Section 104, Page 48.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

(CT)
(RT)
(MT)

(MT)

(M) Material moved to Page 30

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

23. CenturyLink Business Bundle Unlimited

a. General Description

CenturyLink Business Bundle Unlimited customers will receive unlimited interstate and intrastate direct dialed voice calls for a monthly recurring charge. This plan is provisioned in conjunction with the interstate CenturyLink Business Bundle Unlimited plan under which the Company provides interstate long distance service.

b. General Terms and Conditions

- (1) A monthly recurring charge set forth below will apply for this intrastate plan. (CT)
This charge is in addition to the monthly recurring charge applicable to the corollary interstate CenturyLink Business Bundle Unlimited calling plan.
- (2) Unlimited interstate and intrastate calling is available only for typical domestic voice usage. CenturyLink Business Bundle Unlimited may not be used for any use that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.
- (3) Toll free calling services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.
- (4) The term direct dialed voice calls does not include the following types of calls:
 - calls to Internet service providers or other data service providers
 - multi-party conference calls (except when dialed using a toll free number)
 - calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
 - calls for the purpose of dictation or transcription
 - chat lines
 - intercom calls / monitoring calls
 - plan does not include 900 number calls, directory assistance, calling cards, or operator services
 - calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

23. CenturyLink Business Bundle Unlimited

b. General Terms and Conditions (Cont'd)

- (5) Each line subscribed to CenturyLink Business Bundle Unlimited must meet the eligibility requirements.
- (6) All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.
- (7) The Company may take any other action permitted by this Rate Schedule and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (8) The CenturyLink Business Bundle Unlimited plan is only available on an intrastate basis when the customer has subscribed to the interstate CenturyLink Business Bundle Unlimited plan.
- (9) CenturyLink will provide this plan in locations where billing and technical resources are available.
- (10) The customer may subscribe to this service for a maximum of ten (10) lines per location. This service is available to business customers that have no more than a total of ten lines per location and with no more than a maximum of 25 lines across all service territories served by a CenturyLink local exchange company. (MT)
|
(MT)
- (11) A Long Distance Line Charge also applies per month. Rates, terms and conditions for this charge are located in the Company's Interstate Rates and Services Schedule. (CT-MT)
(MT)
(MT)
- (12) This plan includes an option to add toll free (inbound calling) service. This toll free service has a separate per minute rate and a monthly charge for each toll free number. The monthly recurring charge for each Toll Free Number is billed per month without regards to usage. Rates, terms and conditions are located in the CenturyLink LLC Interstate Rates and Services Schedule. (MT)
|
- (13) All other rates, terms and conditions, including any applicable discounts and customer eligibility, are specified in the CenturyLink Communications, LLC Interstate Rates and Services Schedule. (MT)

(MT) Material moved from Page 35.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

23. CenturyLink Business Bundle Unlimited (Cont'd)

c. Option 1:

- (1) To be eligible for this option, the customer must subscribe to a CenturyLink (CT)
affiliate's CenturyTel or Embarq local exchange company service package (CT)
and one of the Company's high speed internet plans.

(RT)

- (2) To be eligible for this unlimited long-distance plan, the Customer must subscribe (CT-MT)
to the following qualifying local exchange service packages:

- a. CenturyLink Business Bundle Unlimited (Plan A)

CenturyLink Business Bundle (option 1)

- b. CenturyLink Business Bundle Unlimited (Plan B)

CenturyLink Business Bundle Preferred (option 1)

(CT-MT)

(M) Material moved to Page 34.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

23. CenturyLink Business Bundle Unlimited

c. Option 1: (Cont'd)

(3) Rates and Charges

(CT)

1. Per Minute

CenturyLink Business Bundle Unlimited (Plan A and Plan B)		CURRENT INTRASTATE PER MINUTE RATE
Qualified Voice Outbound Usage	Option 1	—
Data and Fax Calls	Option 1	\$0.10

2. Monthly Plan Fees [1]

CenturyLink Business Bundle Unlimited (Plan A)		INTRASTATE MONTHLY RATE PER LINE
Initial Line	Option 1	\$5.00
Each Additional Line	Option 1	\$5.00
CenturyLink Business Bundle Unlimited (Plan B)		INTRASTATE MONTHLY RATE PER LINE
Initial Line	Option 1	\$2.50
Each Additional Line	Option 1	\$2.50

(CT)
(NR)

(NR)

[1] The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long distance calls is located in the Company's Interstate Rates and Services Schedule.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

24. Simply Unlimited Business

a. General Description

Simply Unlimited Business customers will receive unlimited interstate and intrastate direct dialed voice calls for a monthly recurring charge. This plan is provisioned in conjunction with the interstate Simply Unlimited Business unlimited calling plan under which the Company provides interstate long distance service.

b. Terms and Conditions

- (1) The monthly recurring charge set forth following applies in addition to the monthly recurring charge applicable to the corollary interstate Simply Unlimited Business calling plan.
- (2) Each line subscribed to the Simply Unlimited Business calling plan must meet the eligibility requirements.
- (3) To be eligible for this calling plan, the customer must subscribe to any CenturyLink affiliate local exchange company's Simply Unlimited Business service package.
- (4) CenturyLink will provide this plan in locations where billing and technical resources are available.
- (5) All services must be billed by an affiliated company on the same invoice in order to subscribe to this offer.
- (6) The customer may subscribe to this service for a maximum of twenty lines per location. This service is available to business customers with no more than a maximum of 25 lines across all service territories served by a CenturyLink local exchange company.
- (7) Unlimited interstate and intrastate calling is available only for typical domestic voice usage. The Simply Unlimited Business calling plan may not be used for any purpose that does not involve a single path person-to-person conversation or voice message. The customer may not use this service to complete multiple simultaneous outgoing calls through use of a LEC-provided feature that provides multiple paths over a single line.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

24. Simply Unlimited Business

b. Terms and Conditions (Cont'd)

- (8) The term direct dialed voice calls does not include the following types of calls:
- calls to Internet service providers or other data service providers
 - multi-party conference calls (except when dialed using a toll free number)
 - calls initiated by high volume auto dialers (high volume call centers), PBX, ISDN, FX, PAL, Coin, Payphones, Centrex, WATS, KS, or ACD systems, or the functional equivalent of any such system
 - calls for the purpose of dictation or transcription
 - chat lines
 - intercom calls / monitoring calls
 - plan does not include 900 number calls, directory assistance, calling cards, or operator services
 - calls not involving person-to-person conversation, with the following exceptions: the answering party (device) provides a voice announcement; the answering party (device) allows the caller to leave a brief voice message; single faxes
- (9) Toll free calling services are not included in the unlimited calling plan and are chargeable at the rates applicable for those services.
- (10) This plan includes an option to add toll free (inbound calling) service. This toll free service has a separate per minute rate and a monthly charge for each toll free number. Rates, terms and conditions are located in the CenturyLink LLC Interstate Rates and Services Schedule.
- (11) If the customer's usage exceeds 3,000 minutes of use in any month, the customer shall be presumed to be in violation of the applicable restrictions, and it shall be the responsibility of the customer to demonstrate to the Company that the customer's use was not a violation of any of the restrictions.
- (12) The Company retains the right, in its sole discretion, to change some or all of the network technology on which it delivers this service, including a change to Voice over Internet Protocol technology. If the Company's network technology changes in such a way that this Schedule will no longer apply to Simply Unlimited Business, the monthly rates herein will continue to apply until such time as customers are notified in advance of rate increases, and the new service(s) or plan(s) will be governed by separate, commercial terms between the Company and the customer.

4. BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

24. Simply Unlimited Business

b. Terms and Conditions (Cont'd)

- (13) The Company may take any other action permitted by this Tariff and applicable laws and regulations where misuse, abuse, improper use or a violation hereof is detected.
- (14) All other rates, terms and conditions, including any applicable discounts and Rates and Services Schedule Interstate and International No. 10.

c. Rates and Charges

(1) Per Minute

SIMPLY UNLIMITED BUSINESS	INTRASTATE PER MINUTE RATE
Qualified Voice Outbound Usage	—
Data and Fax Calls	\$0.10

(2) Monthly Plan Fees^[1]

The following monthly recurring charge for intrastate calling and the additional monthly recurring charge applicable for the corollary interstate Simply Unlimited Business long distance plan are included in the monthly rate for the companion local service package and will not apply as separate line items on the customer's invoice.

SIMPLY UNLIMITED BUSINESS	INTRASTATE MONTHLY RATE PER LINE
Initial and Each Additional Line or Trunk	\$2.50

^[1] The interstate portion of the monthly recurring charge which affords customers the ability to place interstate long-distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 10.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

A. General

1. Rates and timing of calls may vary by product type, time of day, day of week, call mileage, access method, terminating area, or call duration. Calls are billed individually and on a monthly basis. Usage is billed in arrears.
2. Intrastate services are offered in conjunction with interstate services.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

B. Reserved For Future Use

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

C. Reserved For Future Use

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

1. Business 5 (CLDL293)

Business 5 is an outbound direct dial product designed for business customers. Calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute. There is a monthly recurring charge associated with this product. This service is offered in conjunction with interstate service.

a. Intrastate Per Minute Rate

<u>MILEAGE RANGE</u>	<u>INITIAL PER MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
• All	\$0.059	\$0.059

b. Monthly Recurring Charge

- Monthly Recurring Charge
 - Intrastate \$5.95 (R)
 - Interstate [1]

(C)

[1] The monthly recurring charge which affords Customers the ability to place *interstate* long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 10.

(C)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

2. Business 100 CLLDL380

Business 100 is a direct dial outbound service designed for business customers. The customer receives 100 minutes of combined interstate and intrastate direct dialed service per month for a monthly fee. All calls made during the initial 100 minutes are billed in one (1) minute increments with an initial period, for billing purposes of one (1) minute.

Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 100 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Rates and Charges

- Monthly Recurring Fee: **\$10.00** (I)
- Per Minute Charge in Excess of 100 Minutes per Month: 0.109

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

3. Business 200 (CLDL381)

Business 200 is a direct dial outbound service designed for business customers. The customer receives 200 minutes of combined interstate and intrastate direct dialed service per month for a monthly fee. All calls made during the initial 200 minutes are billed in one (1) minute increments with an initial period, for billing purposes of one (1) minute.

Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 200 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Rates and Charges

- Monthly Recurring Fee: **\$15.00** (I)
- Per Minute Charge in Excess of 200 Minutes per Month: 0.109

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

4. Business 1000 (CLDL273)

Business 1000 is a direct dial outbound service designed for business customers. The customer receives 1,000 minutes of combined interstate and intrastate direct dialed service per month for a monthly fee. All calls made during the initial 1,000 minutes are billed in one (1) minute increments with an initial period, for billing purposes of one (1) minute.

Calls made in excess of 1,000 minutes are billed in one (1) minute increments with an initial period, for billing purposes, of one (1) minute. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 1,000 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Intrastate Rates and Charges

- Monthly Recurring Fee: **\$54.95** (I)
- Initial Per Minute Charge in Excess of 1,000 Minutes per Month: 0.079
- Each Additional Minute in Excess of 1,000 Minutes per Month: 0.079

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

5. Business 350 Gold (CLDL206)

Business 350 Gold is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 350 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee. All calls made during the initial 350 minutes are billed in one (1) minute increments with an initial period, for billing purposes of one (1) minute.

Calls made in excess of 350 minutes are billed in one (1) minute increments. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 350 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Monthly Recurring Fee

• Monthly Recurring Fee: **\$34.95** (I)

b. Per Minute Rate

• Per Minute Charge in Excess of 350 Minutes per Month: 0.1090

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

6. Business 500 Gold (CLDL207)

Business 500 Gold is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 500 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee. All calls made during the initial 500 minutes are billed in one (1) minute increments with an initial period, for billing purposes of one (1) minute.

Calls made in excess of 500 minutes are billed in one (1) minute increments. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 500 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Monthly Recurring Fee

• Monthly Recurring Fee: **\$39.95** (I)

b. Per Minute Rate

• Per Minute Charge in Excess of 500 Minutes per Month: 0.1090

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

7. Business 750 Gold (CLDL208)

Business 750 Gold is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 750 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee. All calls made during the initial 750 minutes are billed in one (1) minute increments with an initial period, for billing purposes of one (1) minute.

Calls made in excess of 750 minutes are billed in one (1) minute increments. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 750 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Monthly Recurring Fee

• Monthly Recurring Fee: **\$64.95** (I)

b. Per Minute Rate

• Per Minute Charge in Excess of 750 Minutes per Month: 0.1090

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

8. Business Assist Advantage 100 – No Longer Available (Deleted)

(C)

(D)

(D)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

9. Business Assist Advantage 200 – No Longer Available (Deleted)

(C)

(D)

(D)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

10. Business Assist Advantage 350 – No Longer Available (Deleted)

(C)

(D)

(D)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

11. CenturyTel Classic Toll Free

CenturyTel Classic Toll Free Inbound Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the customer's local exchange lines. With CenturyTel Classic Toll Free Service, the customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

- a. Per Period Rates \$0.2500
- b. Volume Discounts

<u>MONTHLY DOLLAR AMOUNT</u>	<u>DISCOUNT</u>
\$ 0.00 - \$ 24.99	0%
25.00 - 99.99	5%
100.00 +	10%

c. Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

11. CenturyTel Classic Toll Free (Cont'd)

d. Minimum Billing

No minimum billing applies.

e. Multiple Locations

The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Classic Toll Free Service.

f. Monthly Recurring Charge \$ 5.00

g. Set Up Charge 10.00

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

12. CenturyTel Direct

CenturyTel Direct is an outbound service designed for medium to large business customers utilizing dedicated or special access facilities to reach a CenturyTel point of presence. This service is only offered as an addition to CenturyTel Direct interstate service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. All calls are billed in arrears.

a. Per Period Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
All	\$0.0100	\$0.0100	\$0.0090	\$0.0090	\$0.0085	\$0.0085

b. Volume Discounts

<u>MONTHLY DOLLAR AMOUNT</u>	<u>DISCOUNT</u>
\$ 0.00 - \$ 9,999.99	0%
10,000.00 - 24,999.99	5%
25,000.00 +	10%

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

13. CenturyTel Direct Toll Free Service

CenturyTel Direct Toll Free Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the customer's dedicated access facilities. With CenturyTel Direct Toll Free Service, the customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of six (6) seconds.

a. Per Period Rates

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
All	\$0.0120	\$0.0120	\$0.0110	\$0.0110	\$0.0105	\$0.0105

b. Volume Discounts

<u>MONTHLY DOLLAR AMOUNT</u>	<u>DISCOUNT</u>
\$ 0.00 - \$ 9,999.99	0%
10,000.00 - 24,999.99	5%
25,000.00 +	10%

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

14. CenturyTel Metro

CenturyTel Metro is a direct dial outbound calling plan designed for medium to large size business customers. Calls are placed over switched access facilities. This service is only offered as an addition to CenturyTel Metro interstate service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds. All calls are billed in arrears.

a. Per Period Rates \$0.1700

b. Volume Discounts

<u>MONTHLY DOLLAR AMOUNT</u>	<u>DISCOUNT</u>
\$ 0.00 - \$249.99	0%
250.00 - 499.99	5%
500.00 - 749.99	10%
750.00 +	20%

c. Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

d. Minimum Billing

No minimum billing applies.

e. Multiple Locations

The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Metro Service.

f. Monthly Recurring Fee \$50.00

This monthly recurring charge will be waived for all customers with combined outbound and inbound usage of over \$250.00 per month.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

15. CenturyTel Metro Toll Free

CenturyTel Metro Toll Free Inbound Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the customer's local exchange lines. With CenturyTel Metro Toll Free Service, the customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of six (6) seconds.

a. Per Period Rates \$0.1900

b. Volume Discounts

<u>MONTHLY DOLLAR AMOUNT</u>	<u>DISCOUNT</u>
\$ 0.00 - \$249.99	0%
250.00 - 499.99	5%
500.00 - 749.99	10%
750.00 +	20%

c. Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

d. Minimum Billing

No minimum billing applies.

e. Multiple Locations

The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Metro Toll Free Service.

f. Monthly Recurring Fee \$25.00

This monthly recurring charge will be waived for all customers with combined outbound and inbound usage of over \$250.00 per month.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

16. CenturyTel Preferred

CenturyTel Preferred is a basic switched 1+ toll service for small business users billing between \$50.00 and \$2,500.00 per month in inbound and outbound services.

(D)

a. Intrastate Rates Per Minute

(1) CenturyTel Preferred - Switched

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
All	\$0.1850	\$0.1850	\$0.1850	\$0.1850	\$0.1850	\$0.1850

There is an interstate monthly service charge applicable to this product. This monthly charge will be waived if the customers combined monthly usage for both inbound and outbound services is over \$250 for the month.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

16. CenturyTel Preferred (Cont'd)

b. Volume Discounts

Volume Discounts apply back to the first dollar of billing, once the monthly volume level has been met as specified below.

<u>MONTHLY DOLLAR AMOUNT</u>	<u>DISCOUNT</u>
\$ 0.00 - \$ 99.99	0%
100.00 - 499.99	5%
500.00 - 1,499.99	10%
1,500.00 +	20%

c. Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and applicable usage. Operator handled and international calls will not be aggregated for discount purposes.

d. Billing Reports

Customer may (i) receive the bill with standard reporting at no cost; (ii) or through the company with customized reports.

e. Minimum Billing

Minimum billing is \$50.00 per month. In the event a customer bills less than \$50.00 per month, the customer will still be billed for \$50.00 worth of usage. The minimum billing requirement applies to usage only and does not include taxes or monthly recurring charges.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

16. CenturyTel Preferred (Cont'd)

f Multiple Locations

The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Preferred Service.

g. Account Codes

Account codes are available with the following charges:

Set-up Fee:	\$10.00
Monthly Service Charge: (for each 50 account codes)	5.00

Moves and Changes: (per occurrence)	5.00
--	------

Account code recurring and/or nonrecurring charges may be waived for a customer when the combined billing on all accounts billed by the Company to the customer exceeds \$500 per month.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

17. CenturyTel Preferred Toll Free

CenturyTel Preferred Toll Free Inbound Service (8xx) is an inward calling service. It permits termination of intrastate calls from diverse geographic locations to the customer's local exchange lines. With CenturyTel Preferred Toll Free Service, the customer is billed for the call rather than the call originator. Calls are billed in six (6) second increments with an initial period, for billing purposes, of eighteen (18) seconds.

a. Per Period Rates \$0.1850

b. Volume Discounts

<u>MONTHLY DOLLAR AMOUNT</u>	<u>DISCOUNT</u>
\$ 0.00 - \$ 99.99	0%
100.00 - 499.99	5%
500.00 - 1,499.99	10%
1,500.00 +	20%

c. Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Traveler Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

d. Minimum Billing

No minimum billing applies.

e. Multiple Locations

The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Preferred Toll Free Service.

f. Monthly Recurring Charge \$15.00

g. Nonrecurring Charge 10.00

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

18. CenturyTel Simple Choice Business - LD

CenturyTel Simple Choice Business - LD is an outbound direct dial service designed for business customers. Calls are billed in six (6) second increments after an initial billing period, for billing purposes, of thirty (30) seconds. There is no monthly recurring charge associated with this product.

To be eligible for this plan, the customer must also subscribe to the Simple Choice plan provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

a. Per Minute Rate

	<u>INITIAL</u> <u>30 SECONDS</u>	<u>EACH</u> <u>(6) SECONDS</u>
• Per Minute Rate:	\$0.0495	\$0.0099
• Monthly Recurring Charge:	N/A	

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

19. CenturyTel Simple Choice Business - LDE

CenturyTel Simple Choice Business - LDE is an outbound direct dial service designed for business customers. Calls are billed in six (6) second increments after an initial billing period, for billing purposes, of thirty (30) seconds. There is no monthly recurring charge associated with this product.

To be eligible for this plan, the customer must also subscribe to the Simple Choice plan provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

a. Per Minute Rate

	<u>INITIAL</u> <u>30 SECONDS</u>	<u>EACH</u> <u>(6) SECONDS</u>
• Per Minute Rate:	\$0.0500	\$0.0100
• Monthly Recurring Charge:	N/A	

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

20. Flexible Savings Unlimited Bundle

Flexible Savings Unlimited Bundle plan is a direct dial outbound service designed for business customers with one to three business lines. Customers will receive unlimited intrastate long distance voice usage. Customers will be billed a monthly recurring usage charge for this service. Customers of this plan must also subscribe to the corresponding local service plan offered by the Company's affiliated local exchange entity.

This service can only be offered in conjunction with the corresponding interstate Flexible Savings Unlimited Bundle.

a. Rates and Charges

<u>LOCAL LINES</u>	<u>MONTHLY RECURRING CHARGE</u>	
One Line	[1]	(C)
Two Lines	[1]	
Three Lines	[1]	(C)

[1] The monthly recurring charge which affords customers the ability to place intrastate and interstate long distance calls is located in the Company's interstate Rates and Services Schedule. (N)
|
(N)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

21. Matchmaker Gold

(CT)(MT)

Matchmaker Gold is a basic switched 1+ toll service for small business users. Calls are rated based upon time of day, day of week, distance of call and call duration and are billed in arrears. This service is only offered as an addition to Matchmaker Gold interstate service. All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

a. Per Period Rates

The per period rates for this service as those found in Section 3 of this Rate Schedule.

b. Volume Discounts

A 10% discount applies to monthly dollar amounts after \$10.
A 25% discount applies to monthly dollar amounts after \$25.

c. Aggregation of Discount

The following services may be aggregated for application to the volume discount: (i) all domestic 1+ toll incurred by the customer via the Company, (ii) Travel Card toll including the surcharge and usage charge, (iii) 800 Service, including both monthly service charge and usage. Operator handled and international calls will not be aggregated for discount purposes.

d. Multiple Locations

The customer may add billing from multiple locations together to apply towards the Volume Discount as long as the other locations subscribe to and utilize CenturyTel Matchmaker Gold Service.

(MT)

(M) Material moved from Section 4, Pages 5 and 6.

(C)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

- 22. Basic Business Unlimited Long Distance Bundle - - **No Longer Available** (C)
(Deleted) CLDL494B, CLDL495B (C)

(D)

(D)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

22. Basic Business Unlimited Long Distance Bundle (Cont'd)

(CT)(MT)

Basic Business Unlimited Long Distance Bundle plan is a direct dial outbound service designed for business customers with one to three business lines. Customers will receive unlimited intrastate long distance voice usage. Customers will be billed a monthly recurring usage charge for this service. Customers of this plan must also subscribe to the corresponding local service plan offered by the Company's affiliated local exchange entity.

This service can only be offered in conjunction with the corresponding interstate Basic Business Unlimited Long Distance Bundle.

b. Regulations

- (1) Unlimited Long Distance does not apply to metered/measured line services, PBX, Key, or Centrex accounts.
- (2) To receive Unlimited Long Distance plan rates, you must choose CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance as your IntraLATA and InterLATA toll carrier. You must purchase CenturyTel Long Distance service per the terms of applicable Rate Schedules. The Unlimited Calling plan is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in CenturyTel's sole discretion, CenturyTel reserves the right to move you to an alternative plan or may suspend, restrict or cancel your service.
- (3) Further, calls that do not fall within the Unlimited Long Distance plan include but are not limited to fax and data calls (includes calls to long distance dial-up Internet providers), calls to 900 numbers, directory assistance, calling card, operator services, toll free calling services, commercial facsimile, auto-dialing, resale, chat rooms, call centers and direct telemarketing centers. Additional costs apply for operator services, directory assistance, calling card rates and payphone surcharges. CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance reserves the right to cancel or discontinue the Unlimited Calling plan at any time without notice.

(a) Per minute data Rate: \$0.10

(MT)

(M) Material moved from Section 4, Page 8.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

23. Business 300 – **No Longer Available (Deleted)** CLDL473

(C)

(D)

(D)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

24. Business Assist Advantage Bundle – DS CLDL341

Business Assist Advantage Bundle - DS is an outbound direct dial service designed for residential customers. Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute. There is a monthly recurring charge associated with this product.

To be eligible for this plan, the customer must also subscribe to the Business Assist Advantage plan and DSL service provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

a. Rates and Charges

	<u>INITIAL PER MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
• Per Minute Rate:	\$0.0700	\$0.0700
• Monthly Recurring Charge:		
- Intrastate	\$4.45 (R)	
- Interstate	[1]	

(C)

[1] The monthly recurring charge which affords Customers the ability to place *interstate* long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 10.

(C)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

25. Business Assist Advantage Bundle – LD CLDL341

Business Assist Advantage Bundle - LD is an outbound direct dial service designed for business customers. Calls are billed in one (1) minute increments after an initial billing period, for billing purposes only, of one (1) minute. There is a monthly recurring charge associated with this product.

To be eligible for this plan, the customer must also subscribe to the Business Assist Advantage plan provided by the Company's affiliated incumbent local exchange entity. Customers who no longer meet the eligibility requirements identified above will be transferred to a new long distance plan upon cancellation of the applicable local service offering.

a. Rates and Charges

	<u>INITIAL PER MINUTE</u>	<u>EACH ADDITIONAL MINUTE</u>
• Per Minute Rate:	\$0.0700	\$0.0700
• Monthly Recurring Charge:		
- Intrastate	\$4.45 (R)	
- Interstate	[1]	

(C)

[1] The monthly recurring charge which affords Customers the ability to place *interstate* long distance calls is located in the Company's Rates and Services Schedule Interstate and International No. 10.

(C)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

26. Business Complete 250 CLDL505

Business Complete 250 is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 250 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee. All calls made during the initial 250 minutes are billed in six (6) second increments with a 30 second minimum per call period.

Calls made in excess of 250 minutes are billed in one (1) minute increments. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 250 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Rates and Charges

a. Monthly Recurring Fee

• Monthly Recurring Fee: **\$19.99**

(I)

b. Per Minute Rate

• Per Minute Charge in Excess of 250 Minutes per Month: 0.070

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

27. Business Complete 500 CLDL506

Business Complete 500 is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 500 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee. All calls made during the initial 500 minutes are billed in six (6) second increments with a 30 second minimum per call period.

Calls made in excess of 500 minutes are billed in one (1) minute increments. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 500 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Monthly Recurring Fee

• Monthly Recurring Fee: **\$29.99**

(I)

b. Per Minute Rate

• Per Minute Charge in Excess of 500 Minutes per Month: 0.070

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

28. Business Complete 1000 CLDL507

Business Complete 1000 is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 1000 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee. All calls made during the initial 1000 minutes are billed in six (6) second increments with a 30 second minimum per call period.

Calls made in excess of 1000 minutes are billed in one (1) minute increments. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 1000 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Monthly Recurring Fee

• Monthly Recurring Fee: **\$42.99**

(I)

b. Per Minute Rate

• Per Minute Charge in Excess of 1000 Minutes per Month: 0.070

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

29. Business Complete 2500 CLDL508

Business Complete 2500 is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 2500 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee. All calls made during the initial 2500 minutes are billed in six (6) second increments with a 30 second minimum per call period.

Calls made in excess of 2500 minutes are billed in one (1) minute increments. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 2500 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Monthly Recurring Fee

• Monthly Recurring Fee: **\$94.99**

(I)

b. Per Minute Rate

• Per Minute Charge in Excess of 2500 Minutes per Month: 0.070

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

30. Business Complete 5000 CLDL600

Business Complete 5000 is a direct dial outbound service, inbound toll free service and calling card calls designed for business customers. The customer receives 5000 minutes of combined interstate and intrastate direct dialed, toll free and calling card services per month for a monthly fee. All calls made during the initial 5000 minutes are billed in six (6) second increments with a 30 second minimum per call period.

Calls made in excess of 5000 minutes are billed in one (1) minute increments. Intrastate service is only available with interstate service.

If the customer does not fully utilize the 5000 minutes in any given month, the balance is not carried forward for subsequent month's usage.

a. Monthly Recurring Fee

• Monthly Recurring Fee: **\$94.99**

(I)

b. Per Minute Rate

• Per Minute Charge in Excess of 5000 Minutes per Month: 0.070

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

31. Business Connections

(CT)(MT)

Business Connections is a direct dial flat rate outbound long distance service designed for business customers. A Minimum Monthly Account Charge applies to Business Connections service. Calls are billed in six (6) second increments with a 30 second minimum per call period. This service is offered in conjunction with interstate service.

a. Intrastate Per Minute Rate

<u>MILEAGE RANGE</u>	<u>INITIAL PERIOD</u>	<u>EACH ADDITIONAL PERIOD</u>
• All	\$0.0495	\$0.0099

b. Monthly Recurring Charge

- Monthly Recurring Charge

25.00

(MT)

(M) Material moved from Section 4, Page 17.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

32. Business Solution 12 (CLDL186)

Business Solution 12 is an outbound direct dial flat rate service designed for business customers for the completion of all direct dialed intrastate calls. All calls are billed in six (6) second increments after an initial period, for billing purposes, of thirty (30) seconds. This service is offered in conjunction with interstate service. There is a monthly recurring charge associated with this product.

a. Usage Rates

- Per Minute Rate \$0.129
- Monthly Recurring Charge **\$7.95**

(I)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

33. CenturyTel Enterprise Solutions

(CT)(MT)

CenturyTel Enterprise Solutions is a flat rate product for direct dial switched service. Calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

Customers must agree to a Minimum Monthly Commitment Level ("MMCL"). All per-minute rates will be based upon the customers' MMCL as defined below. Customers will be charged the MMCL when usage for the billing period is below the base level. Usage over the MMCL will be billed at the corresponding per-minute rate that corresponds with the MMCL. Usage over the MMCL may not be carried over to future months to satisfy the commitment level.

Intrastate and interstate usage contribute to the MMCL. Surcharges, taxes and other similar fees shall not be included in the calculation for the determination of whether the minimum monthly commitment level has been met.

This service is only offered in conjunction with the corresponding interstate CenturyTel Enterprise Solutions plan. This service is not offered on an intrastate only basis.

a. Per Period Rates

MINIMUM MONTHLY COMMITMENT LEVEL	PER MINUTE RATE	MINIMUM MONTHLY COMMITMENT LEVEL	PER MINUTE RATE
\$ 25.00	\$0.0790	\$125.00	\$0.0680
50.00	0.0780	130.00	0.0670
60.00	0.0770	135.00	0.0660
70.00	0.0760	140.00	0.0650
80.00	0.0750	145.00	0.0640
90.00	0.0740	150.00	0.0630
100.00	0.0730	160.00	0.0620
105.00	0.0720	170.00	0.0610
110.00	0.0710	180.00	0.0600
115.00	0.0700	190.00	0.0590
120.00	0.0690		

(MT)

(M) Material moved from Section 4, Page 19.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

34. CenturyTel SBS II Plan

(CT)(MT)

CenturyTel SBS II plan is a flat rate product for 1+ and for 800 switch and 1+ and 800 dedicated service. The rates are based on the customers' monthly minutes of use. It also permits termination of intrastate calls from diverse geographic locations to the customer's local exchange lines. Calls are billed in six (6) second increments with an initial period, for billing purposes, of thirty (30) seconds.

a. Per Period Rates

(1) Switch Rates

<u>MINUTES OF USE</u>	<u>FLAT RATE PER MINUTE</u>
0 - 200	\$0.110
201 - 400	0.105
401 - 600	0.100
601 - 800	0.095
801 - 1,000	0.090
1,101 - 1,200	0.085
1,201 - 1,500	0.080
1,501 - 2,000	0.075
2,000 +	ICB

(2) Dedicated Rates[2]

<u>MINUTES OF USE</u>	<u>FLAT RATE PER MINUTE</u>
Dedicated[1]	\$0.045

[1] Special access channels, if utilized, are provided and billed to the customer by the local exchange telephone company. Charges for the special access channel are determined by the local exchange telephone company and the customer is responsible for payment of these charges to the local exchange company. Additionally, the customer will be billed Local Loop Installation and monthly recurring charges (on a pass-through basis) in the event that the Local Loop charges are billed to CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance, as agent for the customer.

[2] Effective April 12, 2013, Dedicated Service is no longer available to new customers.

(MT)

(M) Material moved from Section 4, Page 21.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

34. CenturyTel SBS II Plan (Cont'd)

b. SBS II Calling Card

(1) Per Minute Rate \$0.18

(2) Per Call Surcharge 0.00

c. Monthly Recurring Charge

Monthly Recurring Charge 0.00

d. Nonrecurring Charge

Nonrecurring Charge 0.00

(D)

(D)

(D)

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

35. Choice Monthly Minimum

(CT)(MT)

Choice Monthly Minimum is a direct-dialed long distance offer designed for business customers that has a monthly minimum dollar commitment.

a. Terms and Conditions

This service is provisioned in conjunction with the interstate Choice Monthly Minimum service under which the Company provides interstate long distance calling.

This service is an add-on to the interstate Choice Monthly Minimum service that includes a monthly minimum dollar commitment. The Choice Monthly Minimum service is only available on an intrastate basis when the customer has subscribed to the interstate Choice Monthly Minimum service. All other terms, conditions and customer eligibility under this service are specified in the Company's Long Distance Interstate and International Service and Pricing Guide.

The monthly minimum dollar commitment set forth below will apply for this intrastate plan. This charge is identical to, and shall not be in addition to, any monthly minimum dollar commitment applicable to the corollary interstate Choice Monthly Minimum for long distance calling. If the customer's invoiced usage charges are less than the required minimum monthly usage commitment, the customer will be billed and required to pay a short fall charge equal to the difference between the monthly commitment and the actual amount billed. Direct dialed and International Direct Dialed usage will contribute to the monthly minimum[1].

Calls are measured and billed for an initial period of 30 seconds and timed in 6-second increments for usage over 30 seconds. The call rating is rounded to the nearest full cent. Rate quotes are provided in 60 second increments. If the computed charge for a call includes a fraction of a cent, the fraction is rounded up to the whole cent (e.g., \$1.244 is rounded up to \$1.25).

[1] Does not include calls which are pay-for-use, including but not limited to calls to 900, 976, 555 and 700 numbers, calls to Directory Assistance, operator service calls, including emergency interrupt and intercept call completion, inbound toll free service calls, Switched Data Services ("SDS").

(MT)

(M) Material moved from Section 4, Page 23.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

35. Choice Monthly Minimum

(CT)(MT)

a. Terms and Conditions (Cont'd)

This plan includes an option to add toll free (inbound calling) service. The toll free service is only available upon purchase of the Choice Monthly Minimum service. Toll free service has a monthly charge for each toll free number. The toll free usage and monthly charge do not contribute to the monthly minimum dollar commitment.

b. Rate and Charges

(1) Monthly Minimum Charge: \$20.00

(2) Per Minute Usage Rate

Per Minute Rate
Outbound and Inbound: 0.05

(3) Toll Free Number

Charge for each Toll Free Number - The monthly recurring charge for each Toll Free Number is billed per month without regards to usage and is located in the Company's Interstate and International Service and Pricing Guide.

(MT)

(M) Material moved from Section 4, Page 24.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

36. Easy Rate

(CT)(MT)

Easy Rate is a direct-dialed long distance offer designed for business customers that make higher volume long distance calls.

a. Terms and Conditions

This service is provisioned in conjunction with the interstate Easy Rate service under which the Company provides interstate long distance calling.

This service is an add-on to the interstate Easy Rate. The Easy Rate service is only available on an intrastate basis when the customer has subscribed to the interstate Easy Rate service. The monthly charge set forth below will apply for this intrastate plan. This charge is identical to, and shall not be in addition to, any monthly charge applicable to the corollary interstate Easy Rate service for long distance calling.

Calls are measured and billed for an initial period of 18 seconds and timed in 6-second increments for usage over 18 seconds. The call rating is rounded to the nearest full cent with a minimum \$0.01 charge for usage. Rate quotes are provided in 60 second increments.

If during the month the minute of use block is exceeded, the overage per minute rate will apply to the overage minutes.

This plan includes an option to add toll free (inbound calling) service. The toll free service has a monthly charge for each toll free number.

If an international plan is not selected by the customer then the International Basic Service rates apply.

Contributory usage charges are aggregated across monthly charges excluding the monthly charge for each toll free number, block overage usage charges (which includes Dial-1 and toll free), and International Direct Dialed are included in order for the customer to meet the minimum commitment level.

(MT)

(M) Material moved from Section 4, Page 25.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

36. Easy Rate

(CT)(MT)

a. Terms and Conditions (Cont'd)

Directory Assistance, features, equipment, non-recurring charges, Operator Services, surcharges, taxes, and any other access charges (including, but not limited to, Carrier Universal Service Charges and Presubscribed Line Charges) not specified above are not contributory to meeting the minimum annual commitment level.

All other terms, conditions, customer eligibility, annual and term commitments, term renewals, and termination charges under this service are specified in the Company's Long Distance Interstate and International Service and Pricing Guide.

b. Rates and Charges

(1) Monthly Charge

MONTHLY CHARGE	BLOCK OF MINUTES	OVERAGE PER MINUTE RATE
\$ 100.00	2,300	\$0.0435
250.00	5,900	0.0424
500.00	12,200	0.0410
750.00	18,900	0.0397
1,000.00	26,200	0.0382
1,500.00	40,700	0.0369
2,000.00	56,300	0.0355
2,500.00	73,200	0.0342
5,000.00	152,800	0.0327

(2) Charge for each Toll Free Number

The monthly recurring charge for each Toll Free Number is billed per month without regards to usage and is located in the Company's Interstate and International Service and Pricing Guide.

(MT)

(M) Material moved from Section 4, Page 26.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans (Cont'd)

37. Block of Time For Integrated Services

(CT)(MT)

Option 1 (Effective July 1, 2013, Option 1 is not available to new customers)

Block of Time for Integrated Service offers business customers a block of minutes that can be used for direct dial outbound interstate and intrastate long distance services. Block minutes cannot be applied to Toll Free Service, Operator, Directory Assistance, or international usage. Each customer may purchase only one block of minutes for each qualifying local service.

This plan is provisioned in conjunction with the interstate Block of Time for Integrated Services plan under which the Company provides intrastate long distance usage.

To be eligible for Block of Time for Integrated Service, the customer must subscribe to one of the following Company-provided services: (1) Custom Access Solutions, (2) Smart IP Hosted Voice & Data (formerly called Smart IP Bundle), or (3) ISDN-PRI or PRI Bundle combined with asynchronous High-speed Internet, synchronous Dedicated Internet, Ethernet, and/or Multiprotocol Label Switching (MPLS).

Eligible customers may subscribe to a block of 2,000, 4,000, 6,000 8,000 or 10,000 minutes. A per minute overage rate applies for all usage in excess of the block minutes. Block minutes that have not been used at the end of the customer's billing cycle will not carry over to the next month.

Toll Free Service is available with this product. A separate monthly recurring charge for Toll Free Service applies at the rates specified in this section.

For Custom Access Solutions, ISDN PRI and PRI Bundle, minutes may be shared among voice channels within a T-1 facility (up to 24 voice channels), at a single location that are billed under a single account. A separate monthly recurring charge will apply for each T-1 facility subscribed to Block of Time for Integrated Service, whether at the same or different locations.

The Block of Time for Integrated Service rates will apply as long as the customer subscribes to a qualifying service. Customers who no longer meet the eligibility requirements will not be eligible for this plan and, without prior notice, will be placed on an alternative plan or will have their service suspended or canceled.

(MT)

(M) Material moved from Section 4, Page 29.

104. OBSOLETE BUSINESS VOICE LONG DISTANCE SERVICE OFFERINGS

D. Calling Plans

37. Block of Time For Integrated Services (Cont'd)

a. Rates and Charges

Option 1 (Effective July 1, 2013, Option 1 is not available to new customers)

- (1) The monthly recurring charge is identical to and not in addition to, the monthly recurring charge for companion interstate service as specified in the Company's Service and Pricing Guide located at <http://www.centurylink.com/tariffs>
- (2) The per-minute rates apply for applicable interstate and intrastate minutes above the block.

	MONTHLY RECURRING CHARGE	MINUTES INCLUDED IN BLOCK	OVERAGE PER MINUTE RATE
CLDL601	\$ 0.00	2,000	\$0.04
CLDL602 ELDL693B	45.00 (I)	4,000	0.04
CLDL603 ELDL694B	80.00 (I)	6,000	0.04
CLDL604 ELDL695B	115.00 (I)	8,000	0.04
CLDL605 ELDL696B	150.00 (I)	10,000	0.04

b. Toll Free Service

MONTHLY CHARGE

- Easy Toll Free Number \$5.00

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

(CT)

A. Long Distance Competitive Response

(AT)

1. Residence Customer Incentive Program

a. General Description

The Residence Customer Incentive Program is an offering for potential new residence long distance customers and to existing residence long distance customers to induce the retention or continuation of intrastate long distance services by such customers.

b. Terms and Conditions

- (1) This competitive response offering may be offered to potential new CenturyLink residence long distance customers. In addition, the Company may provide a retention benefit to any existing residence customer who has retained a service for some period of time.
- (2) For potential new residence customers, the Company will not provide an incentive offer more than once in any two year period. In retention situations, the Company may provide an incentive offer no more than once in any two year period with respect to any particular service.
- (3) The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of c.(1), following.
- (4) The Company will determine the particular details, including but not limited to; periods and duration, class of customers, services and amounts so long as each offer to a particular residence customer is not inconsistent with the provisions of this Rate Schedule and the amount does not exceed the maximum amount set forth in c.(1), following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response

(AT)

1. Residence Customer Incentive Program
 - b. Terms and Conditions (Cont'd)

- (5) This competitive response offering is provisioned in conjunction with the interstate competitive response offering under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Company's Rates and Services Schedule.
- (6) For potential new residence customers, the Company will condition some of its offers upon a residence customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed an early termination charge.
- (7) Offers may differ based on the following criteria or combinations of criteria below:
 - (a) The sales channel through which the products are sold.
 - (b) Existing customers who request to have one or more products disconnected.
 - (c) Customers who identify better competitive offer(s) available to them. CenturyLink representatives may present to these customers multiple offers up to the maximum value under this Rate Schedule.
 - (d) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
- (8) The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.
- (9) The Company reserves the right to review the availability and conditions of the offer or to discontinue the offer.

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response

(AT)

1. Residence Customer Incentive Program (Cont'd)

c. Rates and Charges

- (1) Customers may be offered one of the following on selected products, or the equivalent monetary value, as determined by the Company.
 - (a) A waiver of an amount up to 100% of the current residence recurring charge(s), and the current per minute intrastate long distance rate or,
 - (b) A waiver of up to 12 months of the recurring rates or,
 - (c) A waiver of an amount up to 100% of the current per minute intrastate long distance rate or,
 - (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as merchandise, discounts on merchandise offer by others, gift certificates, gift cards or otherwise at the discretion of the Company. The actual cost incurred by the Company will be used in determining the value of non-cash offers or benefits, not to exceed the sum of c.(1)(a), above.
- (2) The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time or spread over a period of up to 12 months in a fashion determined by the Company.
- (3) Waiver amounts are calculated on the first month's monthly rate(s). The total waived amount will not exceed the value of the total per minute charge(s) plus twelve months of the monthly rates.
- (4) An early termination charge not to exceed \$50.00 per line may be charged to customers who terminate their service prior to the completion of their initial term.

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response (Cont'd) (AT)

2. Business Customer Incentive Program

a. General Description

The Business Customer Incentive Program is an offering for potential new business long distance customers and to existing business long distance customers to induce the retention or continuation of intrastate long distance services by such customers.

b. Terms and Conditions

- (1) This competitive response offering may be offered to potential new CenturyLink business long distance customers. In addition, the Company may provide a retention benefit to any existing business customer who has retained a service for some period of time.
- (2) For potential new business customers, the Company will not provide an incentive offer more than once in any two year period. In retention situations, the Company may provide an incentive offer no more than once in any two year period with respect to any particular service.
- (3) The recipients of the customer incentive offer and the amount of the customer incentive offer will be at the sole discretion of the Company, but the value of the retention benefit may not exceed the sum of c.(1), following.
- (4) The Company will determine the particular details, including but not limited to; periods and duration, class of customers, services and amounts so long as each offer to a particular business customer is not inconsistent with the provisions of this Rate Schedule and the amount does not exceed the maximum amount set forth in c.(1), following. The Company may prohibit use of this program in conjunction with another offer being marketed by the Company and/or a Company affiliate.

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

- A. Long Distance Competitive Response (AT)
2. Business Customer Incentive Program
b. Terms and Conditions (Cont'd)

- (5) This competitive response offering is provisioned in conjunction with the interstate competitive response offering under which CenturyLink provides interstate long distance usage. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the Company's Rates and Services Schedule.
- (6) For potential new business customers, the Company will condition some of its offers upon a business customer remaining with the Company for a minimum of one year. Any minimum period of time shall be identified to the customer as part of the offer. In such cases, if the customer terminates service early, they will be billed an early termination charge.
- (7) Offers may differ based on the following criteria or combinations of criteria below:
- (a) The sales channel through which the products are sold.
 - (b) Existing customers who request to have one or more products disconnected.
 - (c) Customers who identify better competitive offer(s) available to them. CenturyLink representatives may present to these customers multiple offers up to the maximum value under this Rate Schedule.
 - (d) Such other facts, criteria, and circumstances as the Company believes is a reasonable basis upon which to distinguish among groups of customers.
- (8) The Company shall use reasonable business efforts so that similarly situated customers are offered similar incentives in similar circumstances.
- (9) The Company reserves the right to review the availability and conditions of the offer or to discontinue the offer.

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

A. Long Distance Competitive Response

(AT)

2. Business Customer Incentive Program (Cont'd)

c. Rates and Charges

- (1) Customers may be offered one of the following on selected products, or the equivalent monetary value, as determined by the Company.
 - (a) A waiver of an amount up to 100% of the current business recurring charge(s), and the current per minute intrastate long distance rate or,
 - (b) A waiver of up to 12 months of the recurring rates or,
 - (c) A waiver of an amount up to 100% of the current per minute intrastate long distance rate or,
 - (d) A benefit or consideration offered or provided that is not associated with a service or product offered by the Company such as merchandise, discounts on merchandise offer by others, gift certificates, gift cards or otherwise at the discretion of the Company. The actual cost incurred by the Company will be used in determining the value of non-cash offers or benefits, not to exceed the sum of c.(1)(a), above.
- (2) The waiver(s) will appear in the form of a credit(s) on the customer's bill. The waiver may be one-time or spread over a period of up to 12 months in a fashion determined by the Company.
- (3) Waiver amounts are calculated on the first month's monthly rate(s). The total waived amount will not exceed the value of the total per minute charge(s) plus twelve months of the monthly rates.
- (4) An early termination charge not to exceed \$100.00 per line may be charged to customers who terminate their service prior to the completion of their initial term.

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs (Cont'd)

(AT)

2. Competitive Discount Program

a. Description

The Competitive Discount Program is an offering for potential new business customers and to existing business customers to induce the acquisition or continuation of intrastate long-distance voice and data services by such customers. The program is available to these customers under a term agreement.

b. Terms and Conditions

- (1) This program may be offered in situations where the Company believes the customer has or could receive an offer from another telecommunications service provider. The Company may require the customer to demonstrate to the Company's reasonable satisfaction that the customer intends to accept the offer or remain subscribed to the other telecommunications service provider.
- (2) The recipients of this Discount Program and the amount of the incentive offer will be at the sole discretion of the Company.
- (3) The Company will determine the particular details, including but not limited to: periods and duration, class of customers, services and amounts. The Company may approve or prohibit use of this Competitive Discount Program in conjunction with another offer being marketed by the Company and/or a Company affiliate at the Company's discretion.
- (4) This Competitive Discount Program is provisioned in conjunction with the interstate Competitive Discount Program under which CenturyLink provides interstate long-distance voice and data services. All other terms and conditions, including any applicable discounts offered through the Company's Rates and Services Schedule (RSS), and customer eligibility under this offer are specified in the CenturyLink Rates and Services Schedules.
- (5) Offers may differ for customers who identify different competitive offer(s) available to them.
- (6) The terms of this Competitive Discount Program may be made available to similarly situated customers on a nondiscriminatory basis.
- (7) The Company reserves the right to discontinue this offer.

5. CUSTOMER INCENTIVE AND DISCOUNT PROGRAMS

B. Discount Programs

(AT)

2. Competitive Discount Program (Cont'd)

c. Rates and Charges

- (1) The Company may offer a discount off the customer's monthly recurring intrastate long-distance voice and data service charges with a term agreement.
- (2) The Company may waive all or a portion of non recurring intrastate long-distance voice and data service charges with a term agreement.
- (3) This discount will be applied against intrastate long distance voice and data services and is applicable for the entire term of the customer's agreement unless otherwise specified.
- (4) Customers receiving the benefits of this offer may also receive benefits of other promotional offerings offered by the Company and/or a Company affiliate.

6. OPERATOR SERVICES

A. General Operations - OSPs

1. The Company shall:

- a. Brand to End-user at the beginning of each telephone call. For third-party or collect calls, similar identification shall be made to the Consumer who is responsible for payment.
- b. If subscribing to a LEC's 0- Transfer or similar service, not knowingly take any action that would deny other OSPs who subscribe to said 0- Transfer or similar service an equal opportunity of being offered to and chosen by the End-user where the End-user is indifferent to the OSP who carries the call.
- c. Permit the End-user to terminate the telephone call at no charge before the call is connected.
- d. Disclose immediately to the End-user, upon request and at no charge to the End-user:
 - (1) A quote of its rates or charges for the call;
 - (2) The methods by which such rates or charges will be collected; and,
 - (3) The methods by which complaints concerning such rates, charges or collection practices will be resolved.

6. OPERATOR SERVICES

A. General Operations - OSPs

1. The Company shall: (Cont'd)

- e. Withhold payment (on a location by location basis) of any compensation, including commissions, to Aggregators if such provider reasonably believes that the Aggregator is:
 - (1) Blocking access to intrastate common carriers by means of "800", "950", or 10XXX access codes.
 - (2) Blocking access to the LEC operator on 0- calls.
 - (3) Blocking access to emergency services in violation of the requirements of the Commission.
- f. Not bill for unanswered telephone calls in areas where equal access and answer supervision is available.
- g. Not knowingly bill for unanswered telephone calls where equal access is not available.
- h. Not engage in call splashing, unless the End-user requests to be transferred to another provider of operator services, and the End-user consents to be transferred after it has been informed, prior to incurring any charges, that the rates for the call may not reflect the rates from the actual originating location of the call.
- i. Except as provided in I., not bill for a call that does not reflect the location of the origination of the call.
- j. Be prohibited from billing and collecting any aggregator surcharges not specifically outlined in this Rate Schedule. In no case shall the Rate Schedule aggregator surcharge exceed the amount of one dollar (\$1.00).

6. OPERATOR SERVICES

A. General Operations – OSPs (Cont'd)

2. The Company, if using automated equipment that will, under certain circumstances, transfer a call to another carrier, will be allowed to brand after the input of billing information, to avoid Consumer confusion.
3. The Company shall not use the name of another party in the brand, unless that party has consented in writing to the use of its name in the brand.
4. The Company shall regularly publish, to coincide with the publishing requirements of the FCC, and make available at not cost to inquiring Consumers, written materials that describe any recent changes in operator services and in the choices available to Consumers in that market.

B. General Operations - Aggregators

1. The Company shall ensure, by contract or Rate Schedule, that each aggregator for which the Company is the presubscribed provider of operator services is in compliance with the requirements of this subsection.
2. The Company shall have joint responsibility and liability for noncompliance as Aggregators, unless otherwise agreed to in writing by the parties. This "Joint Aggregator" status must be determined based on the facts of each situation.
3. Aggregators/Joint Aggregators shall:
 - a. Post signage on or near telephones that are presubscribed to the Company. The signage will state the following information:
 - (1) The name, address, and toll-free telephone number of the Company;
 - (2) A written disclosure that the rates for all operator-assisted calls are available on request, and that consumers have a right to obtain access to the intrastate carrier of their choice and may contact their preferred intrastate carriers for information on accessing that carrier's service using that telephone;

6. OPERATOR SERVICES

B. General Operations - Aggregators

3.a. (Cont'd)

- (3) The name, address, hours of operation (8:00 a.m. - 4:30 p.m., Monday through Friday), and toll free telephone number of the Consumer Services Division of the Commission, to which the End user may direct complaints and questions regarding operator services; and;
 - (4) The amount of any property surcharge applicable to the Aggregator's phones and billed and collected by the Company.
- b. Ensure that each of its telephones presubscribed to the Company allows the Consumer to use "800", "950" and 10XXX access code numbers to obtain access to the OSP desired by the Consumer.
 - c. Ensure that no charge by the Aggregator to the End-user for using an "800", "950" or 10XXX access code number, or any other access code number, is greater than the amount the Aggregator charges for calls placed using the services of the Company.
 - d. Directly route all "0-" calls to the LEC operator without charge to the caller.
4. The Company's identification in the brand must be consistent with the Company's identification on the signage posted on or near the Aggregator's telephones.

6. OPERATOR SERVICES

C. Reserved For Future Use

(C)

(D)

6. OPERATOR SERVICES

D. Reserved for Future Use

(C)

(D)

(D)

6. OPERATOR SERVICES

E. Directory Assistance

1. Directory Assistance Service

Directory Assistance is available to customers of CenturyTel service. A Directory Assistance charge applies to each call to the Directory Assistance Bureau. Up to two requests may be made on each call to Directory Assistance. The Directory Assistance charge applies to each call regardless of whether the Directory Assistance Bureau is able to furnish the requested telephone number.

- Directory Assistance, Per Call \$0.60

2. Call Completion Service

The Company Directory Assistance operator, or automated attendant, will complete the call to the number requested by the customer without requiring the customer to redial the number. A Directory Assistance Call Completion charge applies for this service. This charge is in addition to the charge for determining the telephone number requested by the customer, and in addition to any usage and per-call charges associated with placing the call.

a. Directory Assistance Call Completion, Per Call

- Per Call Charge: \$2.99

6. OPERATOR SERVICES

F. Operator Services

1. Determination of Charges

The charges for operator services are determined by the:

- distance between applicable rate centers
- time of day and day of week
- duration of call
- class of call

2. Classes of Services

Service is offered on a Dial Station, Customer Dialed Calling Card Station, Operator Station, Person-to-Person or Real Time Rated-Operator Station/Person-to-Person basis. Day, Evening, Night and Weekend rates apply to all classes of services.

3. Application of Operator Services Rates

The total charge for each completed operator assisted call consists of the following charge elements: (a) a measured usage charge dependent on the duration, distance and time of day of the call; (b) a fixed Operator Service charge and/or surcharge for operator assisted calls, which will be dependent on the type of billing selected (i.e., calling card, third party or other) and/or the completion restriction selected (i.e. station-to-station or person-to-person). The usage charge element is specified as a rate per minute that applies to each minute of call duration, with a minimum charge for each call of one minute, and fractional minutes of use thereafter counted as one full minute or a portion thereof (incremental billing).

6. OPERATOR SERVICES

F. Operator Services (Cont'd)

4. Pay Telephone Surcharge

An un-discountable surcharge shall apply to each call utilizing the Company's services which originate from an instrument which the Company identifies as a domestic Pay Telephone. Services for which a Pay Telephone Surcharge applies include, but are not limited to:

- a. Calls places to a toll-free number provided by the Company with its inbound long distance service. Surcharges will be billed to the inbound long distance customer other than the party originating the call;

(D)

 (D)

5. Rate Schedules – Per Minute Charges

a. InterLATA Operator Service Rates

- (1) Customer and Operator Dialed Calling Card; Operator Station/Billed to Third Party, Collect and Sent Paid Non-Coin; Person-to-Person Billed to Calling Card

All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

<u>Mileage Band</u>	DAY		EVENING		NIGHT/WEEKEND	
	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>	<u>Initial Minute</u>	<u>Add'l Minute</u>
1 – 10	\$0.1765	\$0.1365	\$0.1560	\$0.1165	\$0.1440	\$0.1020
11 – 22	0.1865	0.1565	0.1620	0.1385	0.1480	0.1300
23 – 55	0.1965	0.1865	0.1620	0.1385	0.1480	0.1340
56 – 124	0.2280	0.2180	0.1760	0.1600	0.1700	0.1510
125 – 292	0.2780	0.2680	0.2180	0.2100	0.2110	0.1890
293 +	0.3275	0.3075	0.3075	0.2305	0.2435	0.2225

6. OPERATOR SERVICES

F. Operator Services

5. Rate Schedules - Per Minute Charges

a. InterLATA Operator Service Rates (Cont'd)

(2) Real Time Rated Operator Station; Person-to-Person Billed to Calling Card

All calls are billed in one (1) minute increments after an initial period, for billing purposes, of one (1) minute.

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
1 - 10	\$0.1800	\$0.1400	\$0.1350	\$0.1050	\$0.1260	\$0.0980
11 - 22	0.1900	0.1600	0.1425	0.1200	0.1330	0.1120
23 - 55	0.2000	0.1900	0.1500	0.1425	0.1400	0.1330
56 - 124	0.2400	0.2300	0.1800	0.1725	0.1680	0.1610
125 - 292	0.3000	0.2900	0.2250	0.2175	0.2100	0.2030
293 +	0.3500	0.3300	0.2625	0.2475	0.2450	0.2310

(3) Operator Station/Person-to-Person – Sent Paid Coin

All calls are billed in three (3) minute increments after an initial period, for billing purposes, of three (3) minute.

Mileage Band	DAY		EVENING		NIGHT/WEEKEND	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
1 - 10	\$0.1200	\$0.1200	\$0.1200	\$0.1200	\$0.1200	\$0.1200
11 - 22	0.1200	0.1200	0.1200	0.1200	0.1200	0.1200
23 - 55	0.1200	0.1200	0.1200	0.1200	0.1200	0.1200
56 - 124	0.1200	0.1200	0.1200	0.1200	0.1200	0.1200
125 - 292	0.1200	0.1200	0.1200	0.1200	0.1200	0.1200
293 +	0.1200	0.1200	0.1200	0.1200	0.1200	0.1200

6. OPERATOR SERVICES

F. Operator Services (Cont'd)

6. Per Call Service Charges

INTERLATA – Per Call Service Charges:

	BILLED TO LEC	BILLED TO CREDIT CARD
• Customer Dialed Calling Card Station		
- Automated	\$0.80	\$0.80
- Operator Assisted	0.80	0.80
- Operator Must Assist	0.80	0.80
• Operator Dialed Calling Card Station	2.15	2.15
	AUTOMATED	OPERATOR ASSISTED
• Operator Station[1]		
- Collect	\$2.15	\$2.15
- Billed to Third Party	2.25	2.25
- Sent Paid, Coin	1.95	1.95
- Sent Paid, Non-Coin	2.20	2.20
• Person to Person[1]	4.50	4.50
• Operator Dialed Surcharge		
- Customer Dialed		0.85
- Operator Dialed		1.00

[1] Includes Real Time Rated Calls.

6. OPERATOR SERVICES

G. Reserved for Future Use

(C)

(D)

(D)

6. OPERATOR SERVICES

G. Reserved for Future Use

(C)

(D)

(D)

6. OPERATOR SERVICES

H. Travel Card Services

Card Service(s) allows a customer to place a long distance call to any geographical area in the United States from an access line and receive the bill for said call(s) placed on an assigned calling card billing number.

1. **Reserved for Future Use**

(C)

(D)

(D)

7. RESERVED FOR FUTURE USE

8. RESERVED FOR FUTURE USE

9. PROMOTIONS

A. Promotional Offerings

The Company may from time to time engage promotional trial service offerings of limited duration, not to exceed ninety (90) days, designed to attract new subscribers or to increase subscriber awareness of a particular service offering. Such promotional offerings will be limited to specific dates, times, and locations. Except for the rates charged under such promotions, all other terms and conditions of service contained in this Rate Schedule will apply to the Company's promotional service offerings. The Company will notify the Director of Public Utility Division by letter specifying the services offered, terms of promotion, location, and dates of each promotional period, thirty (30) days in advance, for approval of promotional service offerings.

3T SOHO VOICE ACQUISITION OFFER

During the period January 1, 2016 through December 31, 2017, new business customers who subscribe to the Business Assist Advantage Business Unlimited Plan may be eligible for a credit of the monthly recurring charge.

(RT)
(AT)

In order to be eligible, customers who are contacted by the Company or who contact the Company and request this promotion must not have had service disconnected with the Company for non-payment in the past, must not have any past due bills for services owed to the Company, and must have a satisfactory credit rating. Customers who qualify for this promotion must also qualify and subscribe to the corresponding local service promotion offered by the Company's affiliated independent local exchange (ILEC) entity. Customers must also be a new subscriber to companion Business Unlimited local exchange service provided by a Company ILEC affiliate.

A credit for the first month's monthly fee will be provided when eligible customers subscribe to the Business Assist Business Unlimited Plan under a one-year term. The credit will be reflected on the customer's first invoice following installation of the service. Customers subscribing under a two-year term will receive a credit for the monthly recurring charge on their first and second months' invoices, and three-year term customers will receive a credit for the monthly charges on their first, second and third months' invoices. Credit amounts will not be applied for taxes and surcharges or for other services to which the customer subscribes.

If a customer discontinues service prior to the end of required service period, credits issued under this promotion will be rescinded. This promotion does not apply to moves, changes, or additions to an existing customer's service and may not be combined with any other long distance promotion. The Company reserves the right to review the promotion availability and conditions and is available until changed or cancelled by the Company.

9. PROMOTIONS

A. Promotional Offerings (Cont'd)

(AT)

SIMPLE CHOICE UNLIMITED \$10 FOR 12 PROMOTION

During the period February 19, 2016 through December 31, 2016, existing residence customers may be eligible for a \$10 bill credit for twelve (12) months when they contact the Company to disconnect service and agree to retain service with the Company. To be eligible, the customer must agree to subscribe to the Company's Simple Choice Unlimited for a minimum of twelve (12) months. The initial bill credit will be reflected on the customer's first or second invoice following the customer's acceptance of this offer and will continue for eleven (11) consecutive months thereafter. If a customer discontinues Simple Choice Unlimited prior to the end of the twelve (12) month period, no additional credits will be applied. In no event will the application of this discount be used in conjunction with any other credits to take the customer's billed amount below zero.