January 10, 2002

Lynne Powers
Executive Vice President, Customer Operations
Eschelon Telecom, Inc.

Dear Ms. Powers:

This letter is in response to your formal escalation (number PC102301-2-E02) regarding CLEC Change Request Form, number PC102301-2 "Qwest to include successful porting of numbers from Qwest to the CLEC with OP13 PID measurement," dated October 23, 2001.

Qwest has reviewed the formal escalation and maintains its position that any proposed CLEC changes to performance measurements (i.e., performance indicators (PID measurements)) will not be addressed within the CMP forum. Proposed changes should be addressed through the Regional Oversight Committee Technical Advisory Group (ROC TAG). Please see the attached Executive Committee Decision issued January 8, 2001 addressing this issue and detailing the process.

Please contact me by telephone at (303) 672-2734 or by e-mail at lxstang@qwest.com if you have any questions.

Sincerely,

Lynn A. Stang Corporate Counsel

Attachment

cc: Judy Schultz, Qwest Andy Crain, Qwest

OSS Collaborative Executive Committee Resolution of PO-2B PID Impasse Issue January 8, 2002

By a unanimous vote of six (6) to zero (0) the Executive Committee (EC) referred the PO-2B impasse issue back to the Steering Committee for consideration and resolution.

The EC determined that issues involving non-test related Performance Indicator Definitions (PIDs) should be addressed by the ROC Technical Advisory Group (TAG) and escalated through the ROC impasse resolution process for the duration of the ROC OSS test. Key aspects of this determination include the following:

- The ROC PIDs were collaboratively developed in total under the auspices of ROC OSS 3rd Party Test even though some evolved to be test affecting and others did not.
- The ROC has requested that the PID data in total be reported by Qwest for at least the duration of the state and federal proceedings that will result from the OSS test and Qwest has agreed.
- It is efficient to have issues resolved on all ROC PIDs in a timely manner through an open process in one forum.
- The parties, including both Qwest and CLECs, supported the Steering Committee's jurisdiction to settle PID related impasse issues of this nature, with the exception of any issues regarding inclusion or exclusion of PIDs in the Qwest Performance Assurance Plan (QPAP).

The Executive Committee further determined that the Steering Committee should resolve any similar types of impasse issues that are identified during the period of the test including those on PO-19 and MR-7.

In addition, the Executive Committee asked the Steering Committee and MTG to formulate a plan for determining the appropriate process for addressing ROC PID related issues in a post-test environment.

Voting on the issue: Commissioners Boyle, Garvey, Mecham, Munns, and Showalter and Gifford.

Presiding: Commissioner Rowe.