Sue Burson 02/08/2002 09:42 AM

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- cc: filipdx@qwest.com, Christie Doherty/GROUPWARE/USWEST/US@USWEST, Judith Schultz/Mass/USWEST/US@USWEST
- Subject: Response to Eschelon's 1-31 reply regarding Qwest's proposed process for rate and profile changes

Karen--

Based on feedback from you and the CLEC community, we have incorporated advance notice of rate/profile changes into our processes. We believe the process (as described in my 1-22 e-mail) meets the notification needs of CLECs without being overly burdensome to the CLECs or Qwest. The CLECs have the opportunity for recourse should the need arise out of a particular situation. And, of course, as we utilize the CLEC Notification process we will consider operational improvements to the process that are of benefit to the CLECs and Qwest.

As such, we have reviewed your 1-31 proposal and have elected not to incorporate the suggestions into our CLEC Notification process.

Please feel free to contact me should you have questions.