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N/A=Not Applicable; option not available in ordering tool  
Y=Yes, fee is charged  
N=No, fee is not charged  
Other acronyms and abbreviations used below are defined in the "Feature Descriptions" Tab

[illegible]

## Control Center™ Quick Reference Fee Matrix by Toll Free Ordering Methods

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This matrix is intended to help you quickly identify what NRCs and other fees will be assessed when you use various ordering methods and tools. The information below is based upon CenturyLink's standard contract rates; and may not reflect what is in your contract. This Matrix is supplied as a courtesy, for illustrative purposes only, and CenturyLink does not guarantee the accuracy of its contents. Nothing herein constitutes an offer, nor does it amend your wholesale agreement.

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### Enhanced Toll Free Feature Charges

#### Terminating Features

Control Center™ (CC) Ordering Tool	DNIS NRC Y/N	DNIS MRC Y/N	DTO NRC Y/N	DTO MRC Y/N	ISO NRC Y/N	ISO MRC Y/N	STG NRC Y/N	STG MRC Y/N	RTA NRC Y/N	RTA MRC Y/N
DTFO (Dedicated Toll Free Origination) - Voice and VoIP	N	N	N	Y	N	Y	N	Y	N	N
DED (Dedicated) Batch Ordering - Voice and VoIP	N	N	N	Y	N	Y	N	Y	N	N
SWI SOE (Switched, Single Order Entry) - Voice Only	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
SWI (Switched) Batch Ordering - Voice Only	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
SWI (Switched) & DED (Dedicated) View/Modify Call Plan - Voice and VoIP	N	N	N	Y	N	Y	N	Y	N/A	N/A
CC SWI (Switched) & DED (Dedicated) View/Modify Call Plan - Voice and VoIP	N	N	N	Y	N	Y	N	Y	N/A	N/A
CC SWI (Switched) & DED (Dedicated) Call Plan Template - Voice and VoIP	N	N	N	Y	N	Y	N	Y	N/A	N/A
Voice: TDM Voice Toll Free OLOF (fka Wholesale Standard Toll Free Order Form) VOIP: IP Voice LD or Toll Free OLOF (fka Wholesale Standard IP Voice Termination and IP Voice 8XX Origination Order Form)	N	N	Y	Y	Y	Y	Y	Y	N	N

#### Additional Services and Other Charges

Control Center™ (CC) Ordering Tool	PAC/VPAC NRC Y/N	PAC/VPAC MRC Y/N	PB NRC Y/N	PB MRC Y/N	Order Change Fee Y/N	Order Expedite Fee Y/N
DTFO (Dedicated Toll Free Origination) - Voice and VoIP	N/A	N/A	N/A	N/A	N	N
DED (Dedicated) Batch Ordering - Voice and VoIP	N/A	N/A	N	N	N	N
SWI SOE (Switched, Single Order Entry) - Voice Only	N/A	N/A	N/A	N/A	N	N
SWI (Switched) Batch Ordering - Voice Only	N/A	N/A	N/A	N/A	N	N
SWI (Switched) & DED (Dedicated) View/Modify Call Plan - Voice and VoIP	N/A	N/A	N	N	N	N
CC SWI (Switched) & DED (Dedicated) View/Modify Call Plan - Voice and VoIP	N/A	N/A	N	N	N	N
CC SWI (Switched) & DED (Dedicated) Call Plan Template - Voice and VoIP	N/A	N/A	N/A	N/A	N	N
Voice: TDM Voice Toll Free OLOF (fka Wholesale Standard Toll Free Order Form) VOIP: IP Voice LD or Toll Free OLOF (fka Wholesale Standard IP Voice Termination and IP Voice 8XX Origination Order Form)	Y	Y	N	N	Y	Y

**Note:** Orders provisioned via the Self Service tools [DTFO (Dedicated Toll Free Origination), DED (Dedicated) Batch Ordering, SWI SOE (Switched, Single Order Entry), SWI (Switched) Batch Ordering, SWI (Switched) & DED (Dedicated) View/Modify Call Plan] & SWI (Switched) & DED (Dedicated) Call Plan Template] are **not available for expedited orders requests**.

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**Enhanced Toll Free Feature Charges****Originating Features****TCC**Tailored Call Coverage -  
aka Originating 8xx Service Options**Routing Features**

DTFO (Dedicated Toll Free Origination) - Voice and VoIP

Day of Year - aka Holiday Routing

DED (Dedicated) Batch Ordering - Voice and VoIP

Day of Week Routing

SWI SOE (Switched, Single Order Entry) - Voice Only

Time of Day Routing

SWI (Switched) Batch Ordering - Voice Only

Geographical routing

SWI (Switched) & DED (Dedicated) View/Modify Call Plan - Voice  
and VoIP

Percentage Allocation Routing

SWI (Switched) & DED (Dedicated) Call Plan Template - Voice  
and VoIP

Alternate Call Plan

**Voice: TDM Voice Toll Free OLOF (fka Wholesale Standard Toll Free Order Form)****VOIP: IP Voice LD or Toll Free OLOF (fka Wholesale Standard IP Voice Termination and IP Voice 8XX Origination Order  
Form)****DNIS**

Dialed Number Identification

**DTO**

Direct Termination Overflow

In-Switch Overflow

**STG**

Super Trunk

**RTA**

Real Time ANI

**Additional Services and Other Charges****PAC**

Non-Verified Project Account Codes

**VPAC**

Verified Project Account Codes

**PB**

Payphone Blocking

**Order Change**

Order Expedite Charge per expedited 8XX order

**Order Expedite**

Order Change Charge per changed 8XX order