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**CenturyLink** **EASE LSR**

**Information Guide**

Document Release Date: August 2018

# Version

## Revision History

All versions of this document are listed in chronological order.

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| Version | Date | Description |
| 1.0 | August 17, 2018 | Initial |
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Important: *This document has been through a formal review process. To the best of our knowledge, it is accurate. There may be further modifications and we reserve the right to make those modifications.*

**LSR Ordering Systems Information**

**Guide**

* CenturyLink offers two electronic methods for users to order Local Service Requests (LSRs): EASE VFO, and EASE UOM Ordering Interface,
* CenturyLink LSR Ordering follows the Local Service Ordering Guidelines (LSOG) located at <http://www.atis.org/obf/index.asp>. Any differences to these guidelines are documented in the EASE LSR Summary of Changes.
* The UOM XML Process also follow industry standards which can be found at: <http://www.atis.org/obf/index.asp>

The UOM XML Interface is based on Telecommunications XML standards found in the UOM (Unified Order Model) document. Additional information regarding these processes includes errors lists and a suggested testing memo for the next release of the interfaces.

* The LSR GUI is the Electronic Administration & Service Exchange Virtual Front Office (EASE VFO). All documentation for LSR is located at URL: <http://www.centurylink.com/wholesale/systems/ossconsolid_lsr.html>
* Capabilities of Electronic Administration & Service Exchange (EASE)

CenturyLink’s LSR ordering systems currently support the following functions:

### Pre-Order functions

* Address Inquiry
* Customer Service Inquiry
* Telephone Number Inquiry
* Listing Telephone Inquiry

### Order functions

CenturyLink supports a number of products as defined and outlined in the various CenturyLink tariffs and product descriptions documents.

### Post-Order functions

* Firm Order Confirmation
* Clarification/ Notification Request
* Error Clarification

**Implementing UOM Pre-Order, Ordering, , and/or EASE VFO**

If you determine that your company can support a UOM Pre-Order, Order environment, or the EASE VFO, and you would like to conduct business with CenturyLink via UOM XML, contact your CenturyLink service manager for a referral to the CenturyLink LSR UOM XML implementation project manager. Work with your implementation project manager to set up a kickoff meeting. At the kickoff meeting, the following topics will be discussed:

* Transport type and connectivity
* Time frames for testing and production
* Hardware/software requirements