FINAL

Change Management Process (CMP) Monthly Meeting Product - Process Wednesday, September 19, 2018

Introductions and Announcements

Mark Coyne – CenturyLink began the meeting by taking attendance.

Prior Monthly Meeting Minutes (Attachment A)

Mark Coyne – CenturyLink asked if there were any comments on the prior Monthly Meeting Minutes. There were none.

Review Global Action Items (Attachment B)

There were no Global Action Items for the September Product/Process Meeting.

Review Active CLEC Originated Change Requests (Attachment C)

There were no CLEC originated CRs for the September Product/Process Meeting.

Attachment D - CenturyLink/Qwest CRs

PC042418-1 Grandfather Frame Relay and Asynchronous Transfer Mode Service

Mark Coyne – CenturyLink stated the Level 4 initial notice to grandfather these services was sent on 8-31-18 and the comment cycle ended on 9-15-18. No comments were received. The final notice is due on 9-28-18 with an effective date of 10-15-18. The product elimination date is 3-1-19. Mark asked if there were any other questions or comments. There were none.

Mark Coyne – CenturyLink said that CR PC050218-1CM, CR PC050218-2CM, CR PC050218-3CM would be discussed under Attachment E.

PC060618-1 Enhance WSS Badge Access Tool

Mark Coyne – CenturyLink advised that the effective date for this CR was 8-22-18. The CR was moved to CLEC Test on that date. CenturyLink did identify a problem with the WSS external portal and issued an Event notification 10445461 on 8-27-18. The previous version of the web tool was reloaded while the SME team continues to work on the issue. We will review this CR again in October. Mark asked if there were any questions or comments. There were none.

Attachment E – Proposed Modifications to CMP Framework

CenturyLink CR PC050218-1CM CMP Document Update to Eliminate the Dispute Resolution process and CMP Dispute mailbox (Section 15.0)

CenturyLink CR PC050218-2CM CMP Document Update to Eliminate the Performance Indicator Definitions (PID) Wording – Section 2.6

09/26/2018 Page 1 of 2

CenturyLink CR PC050218-3CM CMP Document Update to Eliminate the Optional Arbitration process associated with a Postponement (Sections 5.5.4 5.5.4.7)

Mark Coyne – CenturyLink stated these are the three CMP CRs to modify the CMP framework that were presented in the May monthly meeting and the proposed changes were reviewed in the June monthly CMP meeting. He said we continue to hold off on sending the Vote notices for the proposed CMP doc updates until the CMP tools, especially the calendar and CNLA, are re hosted. We now plan to send the Vote notices for each CR for the October monthly meeting. Mark asked if there were any questions or comments. There were none.

Attachment F – Walk On Items

New CONFERENCE BRIDGE

Mark Coyne - Centurylink asked if anyone had issues with the new bridge. There were none. He said this is the bridge that we will continue to use at least through the end of the year.

This concluded the review of the CMP September Product Process Distribution package.

09/26/2018 Page 2 of 2