



November 14, 2018

Systems CMP Team Meeting

Distribution Package

Product & Process / Systems Change Management Process (CMP) Monthly Meeting

9:00 a.m. – 10:00 a.m. (MT)

Wednesday, November 14, 2018

November Meeting will be held via conference call

Conference Bridge Number

800 594-5900 Passcode 90130183# SKYPE CALL

Facilitator

Mark Coyne – Project Manager, Change Management

Agenda

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

Time	Topic	Presenter/Facilitator
9:00 – 9:05	Introductions / Roll Call	Mark Coyne
9:05 – 9:05	Product Process Attachments: <ul style="list-style-type: none">❖ Announcements❖ See Attachment A – Previous Monthly Meeting Minutes	Mark Coyne
9:05 – 9:05	Review Global Action Items <ul style="list-style-type: none">❖ See Attachment B – Global Action Items	AI Owners / SMEs
9:05 – 9:05	Review “Active” CLEC Originated Change Requests <ul style="list-style-type: none">❖ See Attachment C – CLEC CRs	CR Owners / SMEs
9:05 – 9:10	Review “Active” CenturyLink Originated Change Requests <ul style="list-style-type: none">❖ See Attachment D – CenturyLink CRs	CR Owners / SMEs
9:10 – 9:15	Discussion of CMP Operations and Proposed Modifications to CMP Framework <ul style="list-style-type: none">❖ See Attachment E	Mark Coyne
9:15 – 9:15	Walk On Items <ul style="list-style-type: none">❖ See Attachment F	Requestor

Agenda – Continued All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.		
<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
9:15 – 9:15	Systems Attachments ❖ See Attachment A – Previous Monthly Meeting Minutes	Mark Coyne
9:15 – 9:25	Review New Change Requests ❖ See Attachment B – New CRs Initiated by CLECs ❖ See Attachment C – New CRs Initiated by CenturyLink ❖ See Attachment D – New Regulatory & Industry Guideline CRs ❖ See Attachment E – New Cross Over CRs ❖ See Attachment F – New “Walk On” CRs	CR Originator
9:25 – 9:25	Review Change Requests for Closure ❖ See Attachment G – CRs to Consider for Closure	Mark Coyne
9:25 – 9:35	Review Action Items ❖ See Attachment H – Global Action Items ❖ See Attachment I – Action Items and Associated CRs	Mark Coyne
9:35 – 9:35	Outstanding Systems CMP Change Requests ❖ See Attachment J - Outstanding Systems CMP Change Requests	Mark Coyne
9:35 – 9:35	Deploying Change Requests ❖ See Attachment K – Deploying Change Requests	Mark Coyne
9:35 – 9:40	Production Support Tickets ❖ See Attachment L – Production Support Tickets	Mark Coyne
9:40 – 9:45	OSS Interface Release Calendar • See Attachment M	Mark Coyne
9:45 – 9:45	Walk-On Items • See Attachment N	Mark Coyne

Announcements

- December Monthly Meeting – December 12, 2018 Time: 9:00 – 10:00 AM MT
CR Submission Deadline: December 5, 2018
- During the CMP meeting, please follow these conference call guidelines:
 - All attendees, whether in person or by phone, must identify themselves and the company they represent.
 - The facilitator will mute all lines on the conference bridge once the call begins.
 - Push *6 to go on and off mute
 - Please do not put your phone on hold if you have music hold.
 - Check the positioning of your mouthpiece if you are using a headset.
 - Don't say or do things you don't want others to hear during the call.
 - If you're speaking with others in your office, mute your phone by pushing *6.
 - If you are unable to hear the conversation in the room, please interrupt to let the facilitator know.
 - For those in the room:
 - Please hold side conversations outside the conference room.
 - Position the microphone in front of you when speaking.
- The CenturyLink OSS Interface Release Calendar can be found at <http://www.centurylink.com/wholesale/cmp/teammeetings.html>
- Interactive Reports for all CMP Change Requests can be found at <http://www.centurylink.com/wholesale/cmp/changerequest.html>
- The CenturyLink Wholesale Change Management Process Document can be found at <http://www.centurylink.com/wholesale/cmp/index.html>
- The CenturyLink CMP Points of Contact can be found at <http://www.centurylink.com/wholesale/cmp/index.html>

Attachment A – Previous Monthly Meeting Minutes

CenturyLink™ Wholesale Change Management Process (CMP) Meeting Minutes

FINAL Meeting Minutes

CMP Monthly Systems Meeting Wednesday, October 17, 2018

INTRODUCTIONS AND ANNOUNCEMENTS

Mark Coyne – CenturyLink began by asking if there were any additional participants that had joined the call.

PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)

Mark Coyne – CenturyLink asked if there were any comments on the Prior Monthly Meeting Minutes. There were none.

NEW CRS INITIATED BY CLECs (ATTACHMENT B)

There were no new CRs initiated by CLECs for the October Systems CMP Meeting.

NEW CRS INITIATED BY CENTURYLINK (ATTACHMENT C)

See Attachment D for new Industry Guideline CR from CenturyLink.

REGULATORY AND INDUSTRY GUIDELINE CRS (ATTACHMENT D)

SCR092618-1IG ASOG 58 – Industry Standard implementation in EASE

Letty Walker – Centurylink presented this new CR related to the ASOG 58 Industry release that will be implemented in the EASE UOM and VFO. She covered each of the industry issues that will be included in the release as depicted in the Description section of the CR. Letty asked if there were any questions.

Kim Isaacs – Allstream asked if any of the ASOG 57 remaining changes were going to be included in this release as previously indicated.

Letty Walker – CenturyLink said that when the walkthrough occurs for this release, CenturyLink will share what other things will be included in the release such as the PTA and the Latitude and Longitude fields. Letty said that these changes are still under consideration.

Mark Coyne – CenturyLink relayed that the Draft Tech specs notification will be sent on January 4, 2018.

NEW CROSS OVER CRS (ATTACHMENT E)

There were no Cross Over CRs for the October Systems CMP Meeting.

WALK ON CHANGE REQUESTS (ATTACHMENT F)

There were no Walk On CRs for the October Systems CMP Meeting.

CenturyLink™ Wholesale Change Management Process (CMP) Meeting Minutes

CRS TO CONSIDER FOR CLOSURE (ATTACHMENT G)

SCR060618-1IG ASOG 57 – Industry Standard implementation in EASE

Mark Coyne – CenturyLink stated that this CR is associated with the EASE ASR Release 5.0 and ASOG 57 which was implemented on September 17, 2018. This CR has been in CLEC Test since then. No problems have been identified to date. Mark asked if there were any objections to moving this CR to a Completed status. There were none.

REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)

There were no Global Action Items for the October Systems CMP Meeting.

REVIEW ACTION ITEMS AND ASSOCIATED CRS (ATTACHMENT I)

SCR090418-1 Introduce a new Application Programming Interface (API) for EASE

Mark Coyne – CenturyLink stated this CR was presented last month associated with the new API that only impacts customers that use the EASE UOM gateway for ASR processing. There are no impacts to customers who only utilize the CenturyLink EASE VFO (GUI) application. The Draft Technical Specification System Notice will be issued on October 19, 2018. The dates in System Notification Timeline are associated with testing with impacted customers. The walkthrough is tentatively scheduled for October 30, 2018. Testing could begin as early as 1Q19 with full implementation in Production planned for November 2019.

NOTE: Attachment I in the System package included a REMINDER that mistakenly referenced IMA customers being impacted by this new API. It is only EASE UOM customers that are impacted.

SCR101217-1 IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only

Mark Coyne – CenturyLink said that the IMA Code has been turned on in Production for production testing only with test accounts. The plan is to go “live” with “friendly” retail accounts on November 26, 2018. With that in mind, on October 26, 2018, CenturyLink is planning to send a 30 day system courtesy notice.

Letty Walker - CenturyLink advised that the CLEC order flow will be business as usual. She stated that there may be some very minor changes with USOC and FIDs. Letty asked if there were any questions.

Kim Isaacs – Allstream asked if Retail customer ordering is separate? Kim said they have had trouble previously.

Letty Walker – CenturyLink advised that we are trying to mirror both sides to be consistent.

Kim Isaacs – Allstream asked if CenturyLink retail employees will have access to IMA for retail customers.

Mark Coyne – CenturyLink said he did not think so but we will confirm that in the meeting minutes.

October 23, 2018 NOTE: CenturyLink Retail employees do not have access to IMA.

OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)

There were no CRs on this list to discuss in the October Systems CMP Meeting.

CenturyLink™ Wholesale Change Management Process (CMP) Meeting Minutes

DEPLOYING CHANGE REQUESTS (ATTACHMENT K)

There were no deploying CRs for the October Systems CMP Meeting.

PRODUCTION SUPPORT TICKETS (ATTACHMENT L)

Mark Coyne – CenturyLink advised that there are a couple Event Notices (ENs) less than what was there last month. There are still four ENs open that are due to the rehosting of several CMP related applications and the USOC FID Finder that we are hopeful will be resolved in November.

OSS INTERFACE RELEASE CALENDAR (ATTACHMENT M)

Mark Coyne – CenturyLink reviewed a couple updates to the OSS Interface Release calendar which included the removal of the EASE ASR Release 5.0 and the addition of the EASE ASR Gateway new API timeline.

WALK ON ITEMS (ATTACHMENT N)

Changes to Wholesale System Help Desk (WSHD)

Mark Coyne – CenturyLink advised that as early as November, there will no longer be a pager for assistance during WSHD hours from 5:30 – 7:00 PM MT. There will be an updated VRU message that says the office hours are closed but if the matter is urgent, dial 1 and a live person will respond. Regular hours and coverage will remain the same. A CR to update the CMP document to remove the pager wording will be issued for November.

EASE PON Cleanup

Mark Coyne – CenturyLink reviewed the update from last month. The Legacy Q notice went out earlier this week to address the large volume of non-submitted PONs that exist. A one-time clean-up is planned for January 1, 2019. The approach will be to remove PONS that have not been submitted that are greater than 180 days old. Customers may investigate these PONS on their side between now and January 1, 2019. Otherwise CenturyLink will be removing them.

OSS System Release capacity for 2019

Mark Coyne – CenturyLink advised that the development is under way and this will be discussed in the November CMP meeting and shared in a CMP notification in early December.

November and December CMP meeting schedule

Mark Coyne – CenturyLink reminded those on the call that the dates for the November and December CMP Monthly meeting were each pushed back to the 2nd Wednesday of the month. The next monthly meeting will be November 14, 2018 from 9:00am-10:00am MT with a CMP CR submission deadline of November 7, 2018.

Mark Coyne – CenturyLink asked if there were any questions or comments on either package. There were none.

The October monthly CMP meeting adjourned at 9:30 AM MT.

Maintain Meeting Details

Meeting Name:	October 2018 Monthly CMP Meeting	Type	Monthly
Meeting Date	10/17/2018	Area	Wholesale

Attendee	Company	Attendance Type
Albritton, Trey	CenturyLink	On Phone
Anderson, Chuck	CenturyLink	On Phone
Brummett , Lee	CenturyLink	On Phone
Byland, Rebekah	POPP Communications	On Phone
Coyne, Mark	CenturyLink	On Phone
Ganpat-Puffett, Tara	Iowa Utilities Board	On Phone
Halabrin , Kellie	CenturyLink	On Phone
Harmon, Linda	CenturyLink	On Phone
Holland, Victoria	Granite Telecommunications	On Phone
Isaacs, Kim	Allstream	On Phone
Johnson, Bonnie	MN DOC	On Phone
Lorence, Susan	CenturyLink	On Phone
Nguyen, Lan	Neustar Inc	On Phone
Smith, Andrea	Comcast	On Phone
Taylor, Nancy	Allstream	On Phone
Urevig, Rita	CenturyLink	On Phone
Walker, Letty	CenturyLink	On Phone

Attachment B – New CRs Initiated By CLECs

(There are no new CRs initiated by CLECs
for the November Systems CMP Meeting.)

Attachment C – New CRs Initiated By CenturyLink

New Change Request Initiated by CenturyLink - Summary
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Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Presenter
1	EASE	SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	CenturyLink	Submitted	Woods, Tonya	Woods, Tonya

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	10/19/2018 Submitted	Wholesale System	Ordering	

Originator Woods, Tonya**Owner** Woods, Tonya**CRPM** Lorence, Susan**Originating Company:** CenturyLink**Description of Change**

Provide additional status for EASE ASRs through the order life cycle for GUI display only.

Status History

Date	Action	Description
10/22/2018	CR Acknowledged	CR Acknowledged
10/19/2018	CR Submitted	CR Submitted

CenturyLink Response

None

Project Meetings

None

Attachment D – Regulatory & Industry Guideline CRs

New Regulatory and Industry Guideline Change Requests - Summary

Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Presenter
1	Wholesale Billing Interfaces	SCR103018-1IG	Implementation of CABS BOS Version 58 for Bill and CSR data output	CenturyLink	Submitted	Gfeller, Ryan	Gfeller, Ryan

NOTE: Consensus is required if a CR constitutes a Regulatory change. Final determination of CR type will be made by the CLEC and CenturyLink POC at the monthly meeting and documented in the meeting minutes.

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR103018-11G	Implementation of CABS BOS Version 58 for Bill and CSR data output	10/30/2018 Submitted	Wholesale System	Industry Guideline - Technical Review Group (TRG)	

Originator Gfeller, Ryan**Owner** Gfeller, Ryan**CRPM** Lorence, Susan**Originating Company:** CenturyLink**Description of Change**

Implementation of CABS BOS Version 58 (V58) for Bill and CSR data with CABS release. The CABS BOS Differences List for V58 will be effective as of 3/1/2019.

Status History

Date	Action	Description
11/01/2018	CR Acknowledged	CR acknowledged.
10/30/2018	CR Submitted	CR Submitted.

CenturyLink Response

None

Project Meetings

None

Attachment E – Cross Over CRs

(There are no Cross Over CRs
for the November Systems CMP Meeting.)

Attachment F – New “Walk On” CRs

(There are no new Walk On CRs
for the November Systems CMP Meeting.)

Attachment G – CRs to Consider for Closure

(There are no CRs to be considered for closure
for the November Systems CMP Meeting.)

Attachment H – Global Action Items

(There are no Global Action Items for the
November Systems CMP Meeting.)

Attachment I – Action Items and Associated CRs

SCR090418-1 Introduce a new Application Programming Interface (API) for EASE ASR

- Draft Technical Specification System Notice was issued on October 19, 2018. Only EASE UOM customers are impacted by this new API.
- Walkthrough was held on October 30, 2018. No customers called into the call.
- Testing with impacted customers will begin first quarter 2019.
- Full implementation in production is planned for November 2019.

SCR101217-1 IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only

- System notification
SYST.IMAS.10.26.18.F.16987.Phase2ImplementationRetail was distributed on October 26, 2018.
- Production will go “live” with “friendly” retail accounts on November 26, 2018.
- REMINDER: When that happens, the CLEC request will follow a “business as usual” flow and format with the minor exceptions.

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	09/27/2018 Development	Wholesale System	Ordering	

Originator Pavlovich, Joe
Owner Pavlovich, Joe
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

CenturyLink will be introducing a new Application Programming Interface for EASE – ASR. There are no application to application functions that will be changing. This change is only impacting connectivity. The amount of customer impact is dependent on the type of customer connectivity that exists today.

UPDATE AS OF 09-13-18:

CenturyLink is introducing a change in the EASE UOM gateway that will impact customers utilizing the UOM interface for EASE ASR processing. Customers who ONLY utilize the CenturyLink EASE VFO (GUI) application WILL NOT be impacted by this change. Although we expect minimal impact, CenturyLink will be reaching out directly to the impacted customers to discuss the change needed and set up a timeframe to complete the changes.

CenturyLink will be working with each impacted customer to develop a transition plan and timeline.

Testing could begin as early as 1Q19 with a full implementation in production by November 2019.

Status History

Date	Action	Description
10/30/2018	General Meeting Held	System Release walkthrough was held. Bridge was opened however no customers called into the call.
10/19/2018	Communicator Issued	See notification number SYST.EASE.10.19.18.F.16982.New_API_DraftTechSpecs.
10/17/2018	Discussed at Monthly CMP Meeting	Discussed in the October Systems CMP Meeting - See Attachment I in the Distribution Package.
09/27/2018	Status Changed	Status changed to Development.
09/19/2018	Discussed at Monthly CMP Meeting	Discussed in the September Systems CMP Meeting - See Attachment C in the Distribution Package.
09/19/2018	Status Changed	Status changed to Presented.
09/13/2018	Additional Information	CR Description updated by originator to clarify that this CR only impacts EASE ASR UOM customers and does not impact customers that only use the EASE VFO (GUI).
09/07/2018	CR Acknowledged	CR Acknowledged.
09/04/2018	CR Submitted	CR Submitted.

CenturyLink Response

None

Project Meetings

10/17/18 System CMP Meeting

Mark Coyne – CenturyLink stated this CR was presented last month associated with the new API that only impacts customers that use the EASE UOM gateway for ASR processing. There are no impacts to customers who only utilize the CenturyLink EASE VFO (GUI) application. The Draft Technical Specification System Notice will be issued on October 19, 2018. The dates in System Notification Timeline are associated with testing with impacted customers. The walkthrough is tentatively scheduled for October 30, 2018. Testing could begin as early as 1Q19 with full implementation in Production planned for November 2019.

NOTE: Attachment I in the System package included a REMINDER that mistakenly referenced IMA customers being impacted by this new API. It is only EASE UOM customers that are impacted.

9/19/18 System CMP Meeting

Letty Walker - CenturyLink presented this new CR. She advised that CenturyLink is introducing an upgrade to the EASE UOM gateway API that will only impact customers utilizing the UOM interface for EASE ASR processing. CenturyLink will be reaching out directly to the impacted customers to discuss the change needed and set up a timeframe to complete the changes with each customer. Letty said we could begin testing as early as 1st Quarter 2019 with a full implementation in production by November 2019. It is not a short turnaround. The intent is to provide as much lead time as possible.

Mark Coyne – CenturyLink said we will send a 73 day System notice to relay the app to app changes likely by the end of September. He asked if there were any comments or questions. There were none.

Announcement Date: October 19, 2018
Effective Date: December 31, 2018 (For Testing Purposes)
Notification Number: SYST.EASE.10.19.18.F.16982.New_API_DraftTechSpecs
Notification Category: Systems Notification
Target Audience: CLECs, Resellers, IXC's, Wireless, ILEC, GET
Subject: CMP – Systems Planned Change In Review
Introduction of New Application Programming Interface (API)
for EASE ASR Ordering Interface – Draft Technical
Specifications
Associated CR # or System Name and Number: CenturyLink Change Request SCR090418-1

On October 19, 2018, CenturyLink is providing this notification to serve as the Draft Technical Specifications for changes to the EASE ASR Ordering Interface. This CR **SCR090418-1, Introduce a new Application Programming Interface (API) for EASE ASR**, is targeted for implementation on December 31, 2018 for **customer testing purposes ONLY**. There are no documentation updates required to ASR Technical Specifications for EASE associated with this CR.

Summary of Change:

CenturyLink is introducing a new Application Programming Interface (API) for the EASE gateway that will impact customers utilizing the UOM interface for ASR processing. There are no application to application functions that will be changing. Although CenturyLink expects minimal impact, the implementation team will be reaching out directly to the impacted customers to discuss the change needed and set up a transition plan and timeframe to complete the changes. The amount of customer impact is dependent on the type of customer connectivity that exists today.

As indicated above, testing could begin as early as first quarter 2019. The full implementation in production is planned to occur by November 2019.

Customers who ONLY utilize the CenturyLink EASE VFO (GUI) application WILL NOT be impacted by this change.

NOTE: CenturyLink has schedule a Technical Walkthrough for Wholesale Customers on October 30, 2018. See below for specific details associated with the Walkthrough.

Changes to this application for this release follow the Change Management Process (CMP) at <http://www.centurylink.com/wholesale/cmp/index.html>.

Further information about the Change Request identified above is available on the Wholesale Web site at <http://www.centurylink.com/wholesale/cmp/changerequest.html>.

Comment Cycle:

CenturyLink encourages you to review these planned changes and submit questions or comments at any time during the comment cycle as listed in the table below.

To submit questions or comments on these changes, go to the CenturyLink Wholesale CMP Comment Process page at <http://www.centurylinkapps.com/wholesale/cmp/comment.cfm> and fill in all fields. Or you may submit comments by email to cmpcomm@centurylink.com. Be sure to reference the notification number listed above.

Timeline: These dates are to begin testing with impacted customers.

Draft Technical Specifications	NOTE: There are no documentation updates associated with the introduction of this new API.	Available October 19, 2018
Comment Cycle begins	Details for providing comments are provided above.	October 19, 2018
CenturyLink Customer Walk Through	Walk Through to provide informational overview and answer customer questions. All relevant CenturyLink SMEs will be in attendance and customer SMEs are encouraged to participate.	10:00 AM MT – Completion, October 30, 2018 BY TELECONFERENCE ONLY: (800) 594-5900 Participant Passcode 57517072#
Comment Cycle ends		5:00 PM MT, November 6, 2018
Final Technical Specifications issued	Includes CenturyLink response to comments, if applicable.	Available November 16, 2018
Targeted Testing Effective Date		Available December 31, 2018
Full implementation in Production		November 2019

If you have any other questions, please submit comments at <http://www.centurylinkapps.com/wholesale/cmp/comment.cfm> or email at cmpcomm@centurylink.com.

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR101217-1	IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only	10/30/2017 Development	Wholesale System	Ordering	

Originator Martinez, Denise**Owner** Norton, Mike**CRPM** Lorence, Susan**Originating Company:** CenturyLink**Description of Change**

IMA will be installing some functionality associated with a Local Services Consolidation project interim phase that only impacts Legacy Qwest Retail Consumer accounts.

To reduce risk and allow early use of functionality, CenturyLink has decided to implement this interim phase which will enable the Legacy Qwest Consumer market to offer retail services via the new Ensemble flow. This phase will be restricted to brand new Legacy Qwest Consumer accounts not currently in CRIS.

IMA is implementing mitigating functionality during this interim phase which will generally make this process transparent to the Wholesale customer. If a Consumer customer migrates or ports out to a Wholesale customer, capability is being added in IMA to allow Legacy Qwest CLECs to view a CSR when the CSR is in Ensemble instead of CRIS.

The CLEC request will then follow a "business as usual" flow and format with the following minor exceptions. Some provisioning-only FIDs and a small number of USOCs will no longer be contained on any CSR that originates in Ensemble.

This new Retail functionality and capability will likely be introduced via a Trial in a select few serving wire centers. Retail accounts would be built in Ensemble. When an LSR is received from a CLEC, Wholesale will have the ability to return an Ensemble CSR via IMA and process the request in IMA business as usual. If necessary, the account will be established for CRIS billing.

This interim Retail phase could begin as early as February 2018 and this Wholesale functionality will continue within each region until the final local service consolidation.

Status History		
Date	Action	Description
10/26/2018	Communicator Issued	See notice number SYST.IMAS.10.26.18.F.16987.Phase2ImplemntationRetail. System Courtesy notification related to Phase 2 implementation plans for retail.
09/19/2018	Discussed at Monthly CMP Meeting	Discussed in the September Systems CMP Meeting - See Attachment I in the Distribution Package.
08/15/2018	Discussed at Monthly CMP Meeting	Discussed in the August Systems CMP Meeting - See Attachment J in the Distribution Package.
06/20/2018	Discussed at Monthly CMP Meeting	Discussed in the June Systems CMP Meeting - See Attachment I in the Distribution Package.
05/16/2018	Discussed at Monthly CMP Meeting	Discussed in the May Systems CMP Meeting - See Attachment J in the Distribution Package.
04/18/2018	Discussed at Monthly CMP Meeting	Discussed in the April Systems CMP Meeting - See Attachment J in the Distribution Package.
03/21/2018	Discussed at Monthly CMP Meeting	Discussed in the March Systems CMP Meeting - See Attachment J in the Distribution Package.
03/15/2018	Additional Information	Info from Denise Martinez, CenturyLink, that the release is now scheduled for May.
02/21/2018	Discussed at Monthly CMP Meeting	Discussed in the February Systems CMP Meeting - See Attachment K in the Distribution Package.
01/17/2018	Discussed at Monthly CMP Meeting	Discussed in the January Systems CMP Meeting - See Attachment K in the Distribution Package.
12/15/2017	Communicator Issued	See notification number SYST.IMAS.12.15.17.F.16201.IMA_R41_ChgtoPatchRelease.
12/13/2017	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment I in the Distribution Package.
12/01/2017	Communicator Issued	See notification number SYST.IMAS.12.01.17.F.16136. IMA_R41.0_NO_TechSpecChgs.
11/15/2017	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment I in the Distribution Package.
10/30/2017	Status Changed	Status changed to Development.
10/18/2017	Status Changed	Status changed to Presented.
10/18/2017	Discussed at Monthly CMP Meeting	Discussed in the October Systems CMP Meeting - See Attachment F in the Distribution Package.
10/13/2017	CR Acknowledged	CR Acknowledged.
10/12/2017	CR Submitted	CR Submitted.

CenturyLink Response

None

Project Meetings

10/17/18 System CMP Meeting

Mark Coyne – CenturyLink said that the IMA Code has been turned on in Production for production testing only with test accounts. The plan is to go "live" with "friendly" retail accounts on November 26, 2018. With that in mind, on October 26, 2018, CenturyLink is planning to send a 30 day system courtesy notice.

Letty Walker - CenturyLink advised that the CLEC order flow will be business as usual. She stated that there may be some very minor changes with USOC and FIDs. Letty asked if there were any questions.

Kim Isaacs – Allstream asked if Retail customer ordering is separate? Kim said they have had trouble previously.

Letty Walker – CenturyLink advised that we are trying to mirror both sides to be consistent.

Kim Isaacs – Allstream asked if CenturyLink retail employees will have access to IMA for retail customers.

Mark Coyne – CenturyLink said he did not think so but we will confirm that in the meeting minutes.

October 23, 2018 NOTE: CenturyLink Retail employees do not have access to IMA.

9/19/18 System CMP Meeting

Mark Coyne – CenturyLink said he had provided a status in August that the code had been installed in production but was dormant. He said by the end of the September, the IMA Code will be turned on in Production for production testing only of test accounts. Prior to becoming "live" with "friendly"

retail accounts, CenturyLink will send a 30 day system courtesy notice to all customer/business types. When this happens, the CLEC request will follow a "business as usual" flow and format with some minor exceptions as had been relayed back in October 2017 when this CR was first introduced. Mark said we will likely invite someone from the SME team to review the flow in October. Mark asked if there were any comments or questions with these CR's. There were none.

8/15/18 System CMP Meeting

Mark Coyne – CenturyLink said that last weekend, the CenturyLink project team implemented the corresponding retail system changes for this CR. Mark said that the software will remain dormant for an unknown period of time as the project team continues to perform internal testing and validation. He said a date has not been determined for any type of customer trial.

6/20/18 System CMP Meeting

Mark Coyne – CenturyLink said this CR is associated with an IMA Patch Release that was previously scheduled to be implemented February 19, 2018 but was moved to Mid-Year. Mark said the planned implementation date is still pending.

5/16/18 System CMP Meeting

Mark Coyne – CenturyLink said this CR is associated with an IMA Patch Release that was previously scheduled to be implemented February 19, 2018. Mark said that date was moved to May but it now appears the effective date will be no earlier than July 2018. Any system downtime will be addressed via an OSS Scheduled Maintenance notice.

4/18/18 System CMP Meeting

Mark Coyne – CenturyLink said this CR is associated with an IMA Patch Release that was previously scheduled to be implemented February 19, 2018. The date has moved to sometime in May 2018 but it appears there will be a further delay. CenturyLink will likely send an OSS maintenance notice associated with any downstream system changes.

3/21/18 System CMP Meeting

Mark Coyne – CenturyLink said this CR is associated with an IMA Patch Release that was previously scheduled to be implemented February 19, 2018. The date has moved to May 2018 but a firm date in May is pending. As relayed previously, there may be some potential for System downtime due to downstream system changes. We will talk about it again in April.

2/21/18 System CMP Meeting

Mark Coyne – CenturyLink said this CR is associated with an IMA Patch Release that was previously scheduled to be implemented February 19, 2018. In the January CMP monthly meeting, we identified the patch was moved to March 2018. It appears that date is March 19, 2018. If so, CenturyLink will send a planned system downtime notice due to downstream system changes associated with the patch.

1/17/18 System CMP Meeting

Mark Coyne – CenturyLink said as a reminder that this CR was changed to a Patch Release for IMA in the December 2017 System Monthly Meeting. On December 15, 2017, a System notification was sent to communicate that information to the full CLEC community. The notification is included in the package. The planned effective date for the IMA patch was relayed to be February 19, 2018, however, new information as of this morning is that the date for the patch has been moved to sometime in March. Mark said we will provide the planned effective date in the February CMP meeting. There will likely still be an OSS scheduled maintenance window for mid-February due to downstream system changes. A notification will be distributed by no later than February 12, 2018.

12/13/17 System CMP Meeting

Mark Coyne – CenturyLink said this CR is associated with IMA Release 41 which had a scheduled effective date of February 12, 2018. As discussed last month, a system notification was distributed on December 1, 2017 to relay that there were no updates to the Draft Technical Specifications. Mark said we received several customer questions on this notice and have since replied directly to customers. He then reviewed each of the three customer questions and the CenturyLink responses. Both the IMA system notice and the Customer questions/CenturyLink response document were included in the December System package. Mark then said that the CenturyLink SME team, including both Operations and IT, have been reconsidering this IMA release and have now recommended a different approach for how it is characterized.

Denise Martinez – CenturyLink then presented a proposal to change the IMA Release 41.0 from being treated as a Major Release to instead categorize the release as a Patch Release. Denise reminded those on the call what was included in the December 1, 2017 notice:

- o There are no XML technical specification or GUI changes.
- o There are no User Guide changes or process documentation updates.
- o The only system documentation updates are to the header information for the release number and to update the effective date.
- o There are no updates required to data fields but there are a handful of USOCs and FIDs that will not be provided going forward.

Denise then reviewed the following rationale and benefits of recategorizing the IMA changes as a Patch Release which include:

- o System documentation updates to header information to show IMA 41 and the effective date will no longer be necessary.
- o The IMA changes are back end system interface changes and are specific to Retail rather than to Wholesale.
- o There will be no need to post updates to all of the technical and user documentation.
- o There will not be any system downtime during the Patch software installation.
- o Customers will no longer need to schedule with CenturyLink and undergo a migration process from Release 40 to Release 41 thus saving time and resources for both customers and CenturyLink.
- o If customers still want to perform SATE testing after the Patch release, that can still occur but there is no need to set up new conditions in the SATE environment.

Kim Isaacs – Allstream asked whether IMA 40.0 would have the account with the USOCs and FIDs as normal and asked what would be in Ensemble.

Denise Martinez – CenturyLink said the only change to the process is that if there is a new Legacy Qwest retail account established in Ensemble, if the account is migrated back to IMA, that account will not have the USOCs and FIDs that were on the list. Other than that, there are no changes.

Kim Isaacs – Allstream asked about backward compatibility with IMA Release 39.0.

Denise Martinez – CenturyLink said there are no longer any customers on IMA 39.0. Denise then relayed that with the merger of CenturyLink with Level 3, the two IT organizations have reviewed the system release schedules. There is a change to focus system changes and maintenance activity to occur on the 3rd weekend vs. the 2nd weekend of each month. With that in mind, the effective date for the IMA patch will be February 19 vs. the original date of February 12. We will continue to discuss this System CR in the CMP monthly meetings and we will relay any updates. Denise said hopefully everyone agrees on the approach to now consider the IMA release a Patch. She asked if there were any more questions. There were none.

Mark Coyne – CenturyLink said it is good news to have confirmation that there will be no system downtime for the Patch. Mark said it sounds like we have agreement on the approach so we will move forward.

Susan Lorence – CenturyLink said that we will send a system notification to communicate this change to all customers that we are now considering IMA a Patch release by sending an update to the December 1, 2017 IMA system release notification.

12/19/17 UPDATE: The system notification to notify all customers of this change was sent on December 15, 2017 via notification SYST.IMAS.12.15.17.F.16201.IMA_R41_ChgtoPatchRelease.

11/15/17 System CMP Meeting

Mark Coyne – CenturyLink said this CR was presented in October 2017 associated with IMA Release 41. The scheduled effective date is February 12, 2018 with the Draft Technical Specifications due December 1, 2017. Mark said we don't believe any technical documentation needs to be updated. The CR originator Denise Martinez will present our proposed approach to handle the system notification.

Denise Martinez – CenturyLink presented the proposed CenturyLink approach for system notification which has the following highlights:

- There are no XML tech specs or external docs that need to change so no documents will be posted to the Document Review site.
- At Day 73, CenturyLink will send the IMA initial draft tech spec notice that will state that only the version number will need to change from Release 40 to Release 41 and the effective date will need to be updated.
- In the initial system release notice, CenturyLink will include the list of USOCs and/or FIDs that are no longer going to be used when a CSR originates in Ensemble with the interim Phase 2.
- Since there are no documentation updates, there will be no formal customer comment cycle and no customer walkthrough will need to be held.
- At Day 45, no Final tech spec notice will be sent.
- At Day 28 – January 15, 2018, when the Draft GUI notice is due, CenturyLink will send a system notification confirming the release effective date and relaying that the documents will be posted on the release effective date with the updated Release number and effective date of February 12, 2018.
- If there is a Process change notice associated with the IMA release 41, the Level 2 product process notice will go out as normal on Day 28. If there are no changes, no notice will be distributed.
- If anything of what was just relayed needs to change – effective date, functional changes, etc., CenturyLink will communicate that in the CMP monthly meeting and via the appropriate notification.
- If there are no issues utilizing this approach, CenturyLink will update the OSS calendar to reflect the plan.

Kim Isaacs – Allstream said that she is concerned that there will be no customer comment cycle provided – especially on the USOCs/FIDs that won't be on the CSR created in Ensemble.

Denise Martinez – CenturyLink said we felt the changes are very minimal and CenturyLink is in the process of finalizing that list. The number of FIDs/USOCs impacted is around 20 to 30 – maybe not that many. There are provisioning only FIDs and a handful of USOCs – many of which are already suppressed today.

Kim Isaacs – Allstream asked the type of service that will be impacted.

Denise Martinez – CenturyLink said it is residential service - POTS and HSI.

Kim Isaacs – Allstream asked what will be provided instead, ISOCS or descriptors?

Denise Martinez – CenturyLink said she thought once the list is available, it will become more clear on the minimal impact.

Kim Isaacs – Allstream said there is time before this becomes a big concern.

Mark Coyne – CenturyLink said with the initial notice going out on December 1, 2017, the notice can be discussed in the December meeting on the 13th.

Susan Lorence – CenturyLink said what CenturyLink was trying to accomplish is to prevent the volume of notices and the walkthrough when we felt there was nothing CLEC impacting. Susan said we could relay on the initial notice that any questions or concerns could still be sent to CMP COMM.

Kim Isaacs – Allstream said they would look at the December notice and talk more in CMP next month.

Mark Coyne – CenturyLink asked if there were any other questions. There were none.

10/18/17 System CMP Meeting

Denise Martinez – CenturyLink presented the new CenturyLink Walk On CR for planned changes to IMA associated with the Local Service Consolidation. Denise said the CR is associated with an interim phase that is impacting Legacy Qwest Retail accounts and reviewed what was included in the CR Description. Denise said if a Consumer customer migrates or ports out to a Wholesale customer, the CLEC request will follow a "business as usual" flow and format with the minor exceptions. The exception is that some provisioning-only FIDs and a small number of USOCs will

no longer be contained on any CSR that now will originate in Ensemble. The interim Retail phase could begin as early as February 2018 and will likely start with a Trial in a few serving wire centers. Denise gave a high level view of the flow: An eligible retail consumer account is established for billing in Ensemble. If a CLEC LSR is received for one of these Ensemble accounts, a CSR will be returned via IMA and the LSR will then be processed in IMA as usual. Based on the type of request - migration or port out, if necessary, the account would be established in CRIS to support ongoing billing. Denise asked if there were any questions.

Kim Isaacs – Allstream asked about the list of FIDs or USOCs that would be impacted and also asked which specific wire centers would be included in the trial.

Denise Martinez – CenturyLink said the SME team is currently working on the USOC and FID list. It would be their best understanding of the impacts at this time. She said the wire centers have not yet been identified but would be provided when they are selected.

Announcement Date: October 26, 2018
Effective Date: November 26, 2018
Notification Number: SYST.IMAS.10.26.18.F.16987.Phase2ImplemntationRetail
Notification Category: Systems Notification
Target Audience: CLECs, Resellers, IXC's, Wireless, ILEC, GET
Subject: Phase 2 of Local Services Consolidation Project to Begin Testing in IMA Production Environment
Associated CR # : CenturyLink CR # SCR101217-1

On November 26, 2018, CenturyLink will begin to test a small number of accounts in both the IMA and Ensemble Production environments. This testing is associated with CMP CR **SCR101217-1, IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only.** This production testing will not impact any current IMA accounts or processing.

In late September 2018, CenturyLink installed functionality in the IMA production environment associated with the interim phase of the Local Services Consolidation project. More information about the Local Services Consolidation project is available at https://www.centurylink.com/wholesale/systems/ossconsolid_lsr.html

The Phase 2 functionality only impacts Legacy Qwest Retail Consumer accounts. Once fully implemented, it enables the Legacy Qwest Consumer market to offer retail services via a new system flow. The order flow within IMA includes mitigating functionality during this interim phase which will generally make this process transparent to the Wholesale customer. If a Consumer customer migrates or ports out to a Wholesale customer, capability has been added in IMA to allow Legacy Qwest CLECs to view a CSR when the CSR is in Ensemble instead of CRIS. The CLEC request will then follow a "business as usual" flow and format with minor exceptions.

Once this production testing with a small number of accounts is complete in IMA and downstream systems, full production implementation will begin associated with brand new Legacy Qwest Consumer accounts not currently in CRIS. **NOTE:** Another system notification will be provided once the full production implementation is expected to occur.

Further information about the Change Request identified above is available on the Wholesale Web site at <http://www.centurylink.com/wholesale/cmp/changerequest.html>.

Changes to this application for this release follow the Change Management Process (CMP) at <http://www.centurylink.com/wholesale/cmp/index.html>.

If you have any other questions, please submit comments at <http://www.centurylinkapps.com/wholesale/cmp/comment.cfm> or email at cmpcomm@centurylink.com.

Attachment J – All Outstanding Systems CMP Change Requests

Summary of Outstanding System CMP Change Requests

Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Director
1	Other	SCR011413-2	Enable late Ebonding for POTS TNS in the MTG platform	AT&T	Deferred	Martinez, Denise	
2	Other	SCR011413-3	Enable electronic escalations for POTS (TNs) services in the MTG platform	AT&T	Deferred	Martinez, Denise	
3	Other	SCR020718-1	Retire the CenturyLink file transfer protocol CenturyLink Protected Internet Delivery (CPID) previously known as Qwest Protected Internet Delivery (QPID).	CenturyLink	Development	Bunnell, Mark	
4	Other	SCR020718-2	Introduce additional industry standard file transfer protocols for more flexible options and improved security as CPID/QPID is retired.	CenturyLink	Development	Bunnell, Mark	
5	EASE	SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	CenturyLink	Development	Pavlovich, Joe	
6	EASE	SCR092618-1IG	ASOG 58 – Industry Standard implementation in EASE	CenturyLink	Development	Walker, Letty	
7	IMA Common	SCR101217-1	IMA updates for Local Services Consolidation Interim Phase impacting Retail Consumer accounts only	CenturyLink	Development	Norton, Mike	
8	EASE	SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	CenturyLink	Submitted	Woods, Tonya	
9	Wholesale Billing Interfaces	SCR103018-1IG	Implementation of CABS BOS Version 58 for Bill and CSR data output	CenturyLink	Submitted	Gfeller, Ryan	
10	Wholesale Billing Interfaces	SCR110415-1	Implement Ensemble to provide a single application to bill Wholesale customers for their Local Service Requests (LSR)	CenturyLink	Deferred	Strombotne, Tracy	
11	IMA Common	SCR110415-2	Implement EASE to provide a centralized platform for LSR processing	CenturyLink	Deferred	Strombotne, Tracy	
12	Wholesale Billing Interfaces	SCR110415-3	Retire CRIS for Wholesale billing	CenturyLink	Deferred	Strombotne, Tracy	
13	IMA Common	SCR110415-4	Retire the IMA GUI and XML application for processing LSRs.	CenturyLink	Deferred	Strombotne, Tracy	

Attachment K – Deploying Change Requests

(There are no deploying CRs
for the November Systems CMP Meeting.)

Attachment L – Production Support Tickets

PRODUCTION SUPPORT TICKETS

As of November 08, 2018

	<i>Trouble Ticket Number</i>	<i>Create Date</i>	<i>System</i>	<i>Version / Release</i>	<i>Summary</i>	<i>Severity</i>	<i>Current Status is Under Investigation unless noted otherwise (Expected Resolution Date)</i>
1	9709673	8/17/17	IMA-GUI; IMA-XML	40.0	The Batch Hot Cut (BHC) status tool is not working correctly. If the BHC process is utilized, the BHC status tool which normally provides BHC order information for a specific central office on an individual line by line basis cannot be used to track these requests.	3	TBD
2	9717599	8/31/17	Bulk Loop Qualification		The CenturyLink Broadband Bulk Loop Qualification process may not be returning the correct qualification codes under certain circumstances.	3	TBD
3	10191861	4/13/18	URL for Fiber Line		The Fiber Line Inventory (FLI) URL is not working.	4	TBD
4	10195706	4/16/18	Secure File Transfer		Notification that CTL will be enforcing existing security policy beginning July 9, 2018 and completed by August 1, 2018	3	August 2018
5	10342401	7/2/18	USOC FID Finder		Due to a delay in the rehosting of this CenturyLink web application, the CenturyLink USOC/FID Finder is temporarily unavailable. This USOC/FID Finder tool is located at http://usocfidfind.centurylinkapps.com/ .	3	TBD
6	10342420	7/2/18	Customer Notification Letter Archive (CNLA)		Due to a delay in the rehosting of this CenturyLink web application, the Customer Notification Letter Archive (CNLA) at URL http://wholesale.centurylinkapps.com/cnla is temporarily unavailable.	3	TBD
7	10342434	7/2/18	Event Notification Status Tool		Due to a delay in the rehosting of this CenturyLink web application, the Event Notifications status tool at url https://www.centurylink.com/wholesale/systems/productionsupport.html is temporarily unavailable	3	TBD
8	10342453	7/2/18	Wholesale Calendar		Due to a delay in the rehosting of this CenturyLink web application, the Wholesale Calendar at URL http://www.centurylink.com/wholesale/cmp/teammeetings.html is temporarily unavailable.	3	TBD
9	10383074	7/24/18	Web Access - CSIE Link		The online tool to submit a Customer Service Inquiry and Education (CSIE) ticket is temporarily unavailable.	3	TBD
10	10547587	10/25/18	ECOM		From the Operation Support System (OSS) Overview web page at http://www.centurylink.com/wholesale/systems/generalinfo.html , the download documents that reference the CenturyLink ECOM server are no longer accessible.	3	TBD

Attachment M – OSS Interface Release Calendar

CenturyLink OSS Release Calendar

ASR

ASR GATEWAY/EASE Point Release 5.1	
Custom Business Rules Notification Issued	October 12, 2018
Comment cycle starts	October 12, 2018
Comment cycle ends	October 22, 2018
Final Custom Business Rules Notification Issued, if required	October 26, 2018
Release Production Date	November 12, 2018

ASR GATEWAY/EASE Point Release 5.2	
Custom Business Rules Notification Issued	December 21, 2018
Comment cycle starts	December 21, 2018
Comment cycle ends	December 31, 2018
Final Custom Business Rules Notification Issued, if required	January 4, 2019
Release Production Date	January 21, 2019

ASR GATEWAY/EASE New API – NOTE: These dates are to begin testing with impacted customers.	
Draft Technical Specifications Issued	October 19, 2018
Comment cycle starts	October 19, 2018
Comment cycle ends	October 27, 2018
Final Technical Specifications Issued	November 6, 2018
Testing Available	December 1, 2018
Release Production Date	December 31, 2018
Full implementation in Production is planned for November 2019.	

ASR GATEWAY/EASE Release 6.0/ASOG 58

Draft Technical Specifications Issued	January 4, 2019
Comment cycle starts	January 4, 2019
Comment cycle ends	January 22, 2019
Final Technical Specifications Issued	February 1, 2019
Testing Available	February 16, 2019
Draft ASR EASE GUI Documentation Issued	February 18, 2019
Comment cycle starts	February 18, 2019
Comment cycle ends	February 21, 2019
Final ASR EASE GUI Documentation Issued	February 25, 2019
Release Production Date	March 18, 2019

ASR GATEWAY/EASE Release 7.0/ASOG 59

Draft Technical Specifications Issued	July 12, 2019
Comment cycle starts	July 12, 2019
Comment cycle ends	July 30, 2019
Final Technical Specifications Issued	August 9, 2019
Testing Available	August 24, 2019
Draft ASR EASE GUI Documentation Issued	August 26, 2019
Comment cycle starts	August 26, 2019
Comment cycle ends	August 29, 2019
Final ASR EASE GUI Documentation Issued	September 2, 2019
Release Production Date	September 23, 2019

LSR

IMA

IMA 40.0 RELEASE

Commitment – at CMP Meeting	November 16, 2016
Release Production Date	April 3, 2017
Release Sunset	TBD

IMA 41.0 RELEASE

DATES TBD

CMP CR Submission Cutoff
Prioritization – at CMP Meeting
Packaging – at CMP Meeting
Commitment – at CMP Meeting
Draft XML Technical Specifications Issued
Comment cycle starts
Comment cycle ends
Final XML Technical Specifications Issued
SATE Available
Draft GUI Release Notes Issued
Comment cycle starts
Comment cycle ends
Final GUI Release Notes Issued
Release Production Date
Release Sunset

IMA Retirement (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial IMA Retirement Notification Issued – App to APP and GUI	January 4, 2016
Planned IMA Production Date Retirement – Eastern Region	REVISED No earlier than First Quarter 2020

*REVISED DATE

NOTE: All existing accounts for the Eastern region are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble.

EASE Introduction (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial EASE Release Notification - LSR App to App and GUI	January 4, 2016
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Planned EASE Production Date – LSR – Eastern Region

REVISED
No earlier than
First Quarter 2020


***REVISED DATE**

NOTE: All existing accounts for the Eastern region are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble.

LSR PROJECT CONSOLIDATION PLAN

Consolidation completion for the Eastern region is **TO BE DETERMINED***. The target dates for the Western region and Central region are being reevaluated at this time. CenturyLink will comply with all applicable Merger Requirements, including use of the CMP process.

The following table shows a list of milestones that impact the Consolidation Plan. CenturyLink will communicate updated milestone dates per the CMP process.

 = A milestone, established by the Merger Requirements, that alters the established CMP milestones schedule.

Consolidation Plan Milestone	Date
CMP CR Issuance: SCR110415-1, SCR110415-2, SCR110415-3, SCR110415-4	11/4/15
These can be found at: http://www.centurylink.com/wholesale/cmp/cr/crnumber_system_index.html	
CR Presentation at CMP Meeting	11/18/15
LSR Consolidation Plan due	1/4/16
Initial Release Notification (for SCR110415-1 and SCR110415-2)	1/4/16
Initial Retirement Notice (for SCR110415-3 and SCR110415-4)	1/4/16
LSR Consolidation Plan Review Meeting REVISED	1/27/16
Extended Customer Comment Window for Initial Release Notification, Initial Retirement Notice and Consolidation Plan REVISED	2/11/16
CenturyLink issues response to CLEC comments and Final Retirement Notice, including the Final version of the LSR Consolidation Plan REVISED	3/7/16
3 rd Party Facilitator Selected NOTE: The CenturyLink 3 rd Party Facilitator recommendation was provided during the March 2016 CMP monthly meeting.	3/16/16
Draft Interface Tech Specs	8/12/16*
Comment cycle Starts	8/12/16*
Tech Specs Walk-through(s)	8/23/16* and 9/7/16
CLEC Comments Ends for Interface Tech Specs	9/16/16*
Final Interface Tech Specs	9/30/16*

Consolidation Plan Milestone		Date
DATES REVISED BELOW TO SHOW TO BE DETERMINED (TBD) UNTIL THE RELEASE TO PRODUCTION DATE IS FINALIZED		
L&P Volume Testing		TBD
(New) GUI Initial Release notice		TBD
(New) GUI Draft Release notes		TBD
Product Process Notification associated with Level 2 OSS changes		TBD
CLEC comments due on (New) GUI Release Notes		TBD
CLEC comments due on Level 2 OSS Product Process changes		TBD
Training available		TBD
GUI Final Release Notice		TBD
Final Notice For Level 2 OSS Product/Process Changes		TBD
Customer Testing Begins with LSR Consolidation Functionality (120 Days)		TBD
Customer Testing Ends		TBD
Customer Go/No Go Vote		TBD
Eastern Region Release to Production	REVISED	No earlier than First Quarter 2020

* REVISED DATE

File Transfer Protocol

CPID/QPID Retirement	NOTE: CPID/QPID is not a system application. It is a File Transfer interface.
Initial CPID/QPID Retirement Notification Issued	February 23, 2018
Comment cycle starts	February 23, 2018
Comment cycle ends	March 9, 2018
Final CPID/QPID Retirement Notification Issued	April 6, 2018
Planned CPID/QPID Production Retirement Date	April 1, 2019*

* REVISED DATE

BILLING OUTPUT

May include any/all of the following: ASCII, Paper, EDI, BOS BDT, internet downloadable files (Billmate, BOS BDT or a print image of bill).

CABS Billing Output Specifications (BOS) March 2019 Release

Draft Technical Specifications Issued	November 30, 2018
Comment cycle starts	November 30, 2018
CenturyLink/CLEC Walkthrough	December 12, 2018 (following the Monthly CMP Meeting)
Comment cycle ends	December 18, 2018
Final Technical Specifications Issued	December 28, 2018
Testing Available	January 30, 2019
Release Production Date	March 1, 2019

Ensemble Introduction - Eastern Region (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial Ensemble Release Notification Issued	January 4, 2016
Planned Ensemble Production Date – Eastern Region	REVISED No earlier than First Quarter 2020
* REVISED DATE NOTE: All existing Eastern accounts are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble	

CRIS Retirement - Eastern Region (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial CRIS Retirement Notification Issued	January 4, 2016
Planned CRIS Production Retirement – Eastern Region	REVISED No earlier than First Quarter 2020
* REVISED DATE NOTE: All existing Eastern accounts are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble.	

Currently there are no planned Releases for the following Systems:

CEMR-MTG	IMA
DLIS	Loss and Completions
MTG	

The CenturyLink OSS Release Calendar includes tasks from the CLEC-CenturyLink Wholesale Change Management Process Document available at <http://www.centurylink.com/wholesale/cmp/index.html>. Proposed release dates provided are targets. Changes may occur during an OSS release lifecycle that could impact target dates. If target dates are updated, the CenturyLink OSS Release Calendar will be updated to reflect the revised target release dates.

Issued By	CenturyLink Wholesale Change Management Process (CMP)
Business Unit	CenturyLink Wholesale Program
Effective Date	11/09/18
Publication Location	http://www.centurylink.com/wholesale/cmp/teammeetings.html

Attachment N – Walk On Items

Changes to Wholesale System Help Desk (WSHD)

- Delay of approach to no longer use a pager
- Hours and coverage will remain the same
- CR to update CMP document may be issued later

Reminder of EASE PON Cleanup

- First notification distributed on October 16, 2018 to communicate planned cleanup activity of non-submitted PONs that exist. See notification number
SYST.EASE.10.16.18.F.16977.EASE_UnsubmitdPON_CleanUp
- One-time cleanup planned for January 1, 2019 for PONs that have not been submitted that are greater than 180 days old
- Reminder notification to be sent on December 1, 2018

OSS System Release capacity for 2019

- Provide planned hourly capacity by function for 2019
- CMP notification to be sent early December

December Monthly CMP Meeting

- December 12, 2018
- Time: 9:00 AM – 10:00 AM MT
- CMP CR Submission Deadline – December 5, 2018

Announcement Date: October 16, 2018
Effective Date: January 1, 2019
Notification Number: SYST.EASE.10.16.18.F.16977.EASE_UnsubmitdPON_CleanUp
Notification Category: Systems Notification
Target Audience: CLECs, Resellers, IXC's, Wireless, ILEC, GET
Subject: EASE ASR Unsubmitted Purchase Order Number (PON) Cleanup

EASE PON Cleanup

CenturyLink has determined there is a large volume of non-submitted Purchase Order Numbers (PONs) that exist in the EASE Access Service Request (ASR) Virtual Front Office (VFO). These are PONs that were never submitted to CenturyLink on the customer side and have never made it through the system to CenturyLink Order Entry. These PONs are sitting in various versions in CenturyLink. Industry standards support that a PON cannot be over 180 days old.

Effective January 1, 2019, CenturyLink is planning a one-time clean-up of PONS greater than 180 days old. Customers may want to investigate these PONS on their side between now and that date. If desired, customers may utilize the VFO and filter on unsubmitted PONs to address these PONs themselves. Otherwise, CenturyLink will be removing them and no action will be required on the customer side.

Removing this large volume of unsubmitted PONs may improve performance. CenturyLink will monitor PONs with this condition going forward.

NOTE: Templates in EASE are not impacted by this cleanup activity. CenturyLink is recommending that customers always create new templates when there is a new version of the ASOG to be sure the current version is being utilized.

CenturyLink will send out REMINDER notification 30 days prior to the planned cleanup.

Questions regarding this notification may be directed to the CenturyLink IT Services Wholesale Systems Help Desk at 888-796-9102. CenturyLink appreciates your business and we look forward to our continued relationship.