March 20, 2019

Systems CMP Team Meeting

Distribution Package

Product & Process / Systems Change Management Process (CMP) Monthly Meeting

9:00 a.m. – 10:00 a.m. (MT)

Wednesday, March 20, 2019

March Meeting will be held via conference call

Conference Bridge Number

800 594-5900 Passcode 53425294#   SKYPE CALL

Facilitator

Mark Coyne – Project Manager, Change Management

Agenda

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

Time	Topic	Presenter/Facilitator
9:00 – 9:05	Introductions / Roll Call	Mark Coyne
9:05 – 9:05	**Product Process Attachments:** ❖ Announcements ❖ See Attachment A – Previous Monthly Meeting Minutes	Mark Coyne
9:05 – 9:05	Review Global Action Items ❖ See Attachment B – Global Action Items	AI Owners / SMEs
9:05 – 9:05	Review "Active" CLEC Originated Change Requests ❖ See Attachment C – CLEC CRs	CR Owners / SMEs
9:05 – 9:10	Review "Active" CenturyLink Originated Change Requests ❖ See Attachment D – CenturyLink CRs	CR Owners / SMEs
9:10 – 9:15	Discussion of CMP Operations and Proposed Modifications to CMP Framework ❖ See Attachment E	Mark Coyne
9:15 – 9:15	Walk On Items ❖ See Attachment F	Requestor

Agenda – Continued

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

Time	*Topic*	*Presenter/Facilitator*
9:15 – 9:15	**Systems Attachments** ❖ See Attachment A – Previous Monthly Meeting Minutes	Mark Coyne
9:15 – 9:20	Review New Change Requests ❖ See Attachment B – New CRs Initiated by CLECs ❖ See Attachment C – New CRs Initiated by CenturyLink ❖ See Attachment D – New Regulatory & Industry Guideline CRs ❖ See Attachment E – New Cross Over CRs ❖ See Attachment F – New "Walk On" CRs	CR Originator
9:20 – 9:25	Review Change Requests for Closure ❖ See Attachment G – CRs to Consider for Closure	Mark Coyne
9:25 – 9:25	Review Action Items ❖ See Attachment H – Global Action Items ❖ See Attachment I – Action Items and Associated CRs	Mark Coyne
9:25 – 9:25	Outstanding Systems CMP Change Requests ❖ See Attachment J - Outstanding Systems CMP Change Requests	Mark Coyne
9:25 – 9:25	Deploying Change Requests ❖ See Attachment K – Deploying Change Requests	Mark Coyne
9:25 – 9:30	Production Support Tickets ❖ See Attachment L – Production Support Tickets	Mark Coyne
9:30 – 9:30	OSS Interface Release Calendar • See Attachment M	Mark Coyne
9:30 – 9:30	Walk-On Items • See Attachment N	Mark Coyne

Announcements

- April Monthly Meeting – April 17, 2019   Time: 9:00 – 10:00 AM MT

     CR Submission Deadline: April 3, 2019

- During the CMP meeting, please follow these conference call guidelines:

    - All attendees, whether in person or by phone, must identify themselves and the company they represent.

    - The facilitator will mute all lines on the conference bridge once the call begins.

    - Push *6 to go on and off mute

    - Please do not put your phone on hold if you have music hold.

    - Check the positioning of your mouthpiece if you are using a headset.

    - Don't say or do things you don't want others to hear during the call.

    - If you're speaking with others in your office, mute your phone by pushing *6.

    - If you are unable to hear the conversation in the room, please interrupt to let the facilitator know.

    - For those in the room:

        - Please hold side conversations outside the conference room.

        - Position the microphone in front of you when speaking.

- The CenturyLink OSS Interface Release Calendar can be found at
  http://www.centurylink.com/wholesale/cmp/teammeetings.html

- Interactive Reports for all CMP Change Requests can be found at
  http://www.centurylink.com/wholesale/cmp/changerequest.html

- The CenturyLink Wholesale Change Management Process Document can be found at
  http://www.centurylink.com/wholesale/cmp/index.html

- The CenturyLink CMP Points of Contact can be found at
  http://www.centurylink.com/wholesale/cmp/index.html

Attachment A – Previous Monthly Meeting Minutes

FINAL
Meeting Minutes

CMP Monthly Systems Meeting
Wednesday, February 20, 2019

INTRODUCTIONS AND ANNOUNCEMENTS

Mark Coyne – CenturyLink began by asking if there were any additional participants that had joined the call.

PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)

Mark Coyne – CenturyLink asked if there were any comments on the Prior Monthly Meeting Minutes. There were none.

NEW CRS INITIATED BY CLECS (ATTACHMENT B)

There were no new CRs initiated by CLECs for the February Systems CMP Meeting.

NEW CRS INITIATED BY CENTURYLINK (ATTACHMENT C)

There were no new CenturyLink CRs for the February Systems CMP Meeting.

REGULATORY AND INDUSTRY GUIDELINE CRS (ATTACHMENT D)

There were no new Regulatory or Industry Guideline CRs for the February Systems CMP Meeting.

NEW CROSS OVER CRS (ATTACHMENT E)

There were no Cross Over CRs for the February Systems CMP Meeting.

WALK ON CHANGE REQUESTS (ATTACHMENT F)

There were no Walk On CRs for the February Systems CMP Meeting.

CRS TO CONSIDER FOR CLOSURE (ATTACHMENT G)

There were no CRs to be considered for closure for the February Systems CMP Meeting.

REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)

There were no Global Action Items for the February Systems CMP Meeting.

REVIEW ACTION ITEMS AND ASSOCIATED CRS (ATTACHMENT I)

SCR020718-1 - Retire the CenturyLink file transfer protocol CenturyLink Protected Internet Delivery (CPID) previously known as Qwest Protected Internet Delivery (QPID)
Mark Coyne – CenturyLink said the CR originator has requested a change to the planned effective date to move it from April 1, 2019 to now be December 31, 2019. Mark said that a revised Final system notice that provides the new planned effective date will be sent by month end. It will also request customers that have not yet been contacted by the IT SME team to start discussions about the protocol change over from CPID to send an email to QPID.Decomm@centurylink.com or CMPCOMM@centurylink.com.

SCR020718-2 - Introduce additional industry standard file transfer protocols for more flexible options and improved security as CPID/QPID is retired
Mark Coyne – CenturyLink said this CR is associated with the one just discussed. Mark said the new replacement protocols associated with this CR that were introduced last May 2018 need to be added to the CenturyLink CCDB Questionnaire. The SME team is working to schedule these questionnaire updates which should be completed prior to the newly revised effective date of December 31, 2019. Mark asked if there were any questions on either CR. There were none.

OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)

There was no additional discussion about any outstanding system CRs for the February Systems CMP Meeting.

DEPLOYING CHANGE REQUESTS (ATTACHMENT K)

SCR092618-1IG ASOG 58 – Industry Standard implementation in EASE CenturyLink

Mark Coyne – CenturyLink said the system walkthrough of the technical specifications for the March EASE ASOG 58 release was conducted immediately following the January CMP meeting. The Final System Release notification was distributed on February 1, 2019. CLEC Testing is available as of February 16, 2019. The Initial GUI release notice was distributed on February 18, 2019 with the comments cycle closing on February 21, 2019. The Final GUI notice will be sent on February 25, 2019. Mark said there is an additional CR that is included in this release that has a production effective date of March 18, 2019.

SCR101918-1 Modification of EASE ASR External Apps Menu GUI for Order Status

Mark Coyne – CenturyLink said this CR was originally scheduled for the EASE Point Release 5.2 scheduled for implementation January 21, 2019. The CR includes enhancements to the EASE ASR VFO GUI to provide functionality to check on Order status for EASE ASRs throughout their life cycle. Prior to the Point release implementation, the SME team determined additional testing was required and issued an event notification on January 15, 2019 to relay the implementation for this CR would be delayed. The CR is now planned for implementation with the EASE Release 6.0. Information about the CR was included in the EASE GUI Release 6.0 notice that was distributed on February 18, 2019. A Training notice associated with the GUI change will be distributed on Monday, February 25, 2019.

SCR103018-1IG I**mplementation of CABS BOS Version 58 for Bill and CSR data output**

Mark Coyne – CenturyLink said the Production effective date for this CR is planned for March 1, 2019. We will consider this CR for closure in the March meeting. Mark asked if there were any questions on Attachment K. There were none.

PRODUCTION SUPPORT TICKETS (ATTACHMENT L)

Mark Coyne – CenturyLink said we have already talked about a couple of these such as Number 11 related to the EASE release. Mark said in regard to Number 12, this is a recent Event notice associated with the Badge Access tool which we believe will be closed shortly. Mark asked if there were any questions. There were none.

OSS INTERFACE RELEASE CALENDAR (ATTACHMENT M)

Mark Coyne – CenturyLink said the updates to the OSS Interface Release Calendar this month were to remove the entry associated with EASE Release 5.2 and to change the planned implementation date to December 31, 2019 for the CPID/QPID Retirement CR.

WALK ON ITEMS (ATTACHMENT N)

March CMP meeting schedule
Mark Coyne – CenturyLink reminded those on the call that the date for the March CMP Monthly meeting will be held on March 20, 2019 from 9:00am-10:00am MT with a CMP CR submission deadline of March 6, 2019. Mark asked if there were any questions on either of the CMP packages. There were none.

The February monthly CMP meeting adjourned at 9:30 AM MT.

Maintain Meeting Details

Meeting Name:	February 2019 Monthly CMP Meeting	Type	Monthly
Meeting Date	02/20/2019	Area	Wholesale

Attendee	Company	Attendance Type
Bostic, Judi	Comcast	On Phone
Coyne, Mark	CenturyLink	On Phone
DaSilva, Katherine	Granite Telecommunications	On Phone
Halabrin , Kellie	CenturyLink	On Phone
Holland, Victoria	Granite Telecommunications	On Phone
Hyacinthe, Kristi	Granite Telecommunications	On Phone
Kronewitter, Jonathan	Granite Telecommunications	On Phone
Lorence, Susan	CenturyLink	On Phone
Nguyen, Lan	Neustar Inc	On Phone
Taylor, Nancy	Allstream	On Phone

Attachment B – New CRs Initiated By CLECs

(There are no new CRs initiated by CLECs
for the March Systems CMP Meeting.)

Attachment C – New CRs Initiated By CenturyLink

New Change Request Initiated by CenturyLink - Summary

Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Presenter
1	EASE	SCR022019-1	Rewrite of EASE ASR system documentation	CenturyLink	Submitted	Walker, Letty	Walker, Letty

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR022019-1	Rewrite of EASE ASR system documentation	02/20/2019 Submitted	Wholesale System	System Documentation	

Originator Walker, Letty
Owner Walker, Letty
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

This modification will combine the EASE Pre-Order Guide 4.0, the EASE ASR Overview Guide, the EASE Student Guide and the EASE ASR Infor Guide into a EASE ASR USER GUIDE. The EASE ASR ADMIN guide will also be revamped. The intent is to condense and update the information into a more readable format for users. In addition, versioning of changes will match versioning of the system information that is represented. This will make it easier for users to correlate the system changes that result in documentation changes.

Status History

Date	Action	Description
02/22/2019	CR Acknowledged	CR Acknowledged.
02/20/2019	CR Submitted	CR Submitted.

CenturyLink Response

None

Project Meetings

None

Information Current as of Friday March 15, 2019

Attachment D – Regulatory & Industry Guideline CRs

(There are no new Regulatory or Industry Guideline CRs
for the March Systems CMP Meeting.)

Attachment E – Cross Over CRs

(There are no Cross Over CRs
for the March Systems CMP Meeting.)

Attachment F – New Walk On CRs

(There are no new Walk On CRs
for the March Systems CMP Meeting.)

Attachment G – CRs to Consider for Closure

Change Request to Consider for Closure - Summary

Report Line Number	Impacted Interface	CR #	Title	Company	Status	CenturyLink Owner	Presenter
1	Wholesale Billing Interfaces	SCR103018-1IG	Implementation of CABS BOS Version 58 for Bill and CSR data output	CenturyLink	CLEC Test	Gfeller, Ryan	Gfeller, Ryan
2	EASE	SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	CenturyLink	CLEC Test	Pavlovich, Joe	Walker, Letty
3	EASE	SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	CenturyLink	CLEC Test	Woods, Tonya	Woods, Tonya
4	EASE	SCR092618-1IG	ASOG 58 – Industry Standard implementation in EASE	CenturyLink	CLEC Test	Walker, Letty	Walker, Letty

Information Current as of Friday March 15, 2019

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR103018-1IG	Implementation of CABS BOS Version 58 for Bill and CSR data output	03/01/2019 CLEC Test	Wholesale System	Industry Guideline - Technical Review Group (TRG)	

Originator Gfeller, Ryan
Owner Gfeller, Ryan
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

Implementation of CABS BOS Version 58 (V58) for Bill and CSR data with CABS release. The CABS BOS Differences List for V58 will be effective as of 3/1/2019.

Status History

Date	Action	Description
03/01/2019	Status Changed	Status changed to CLEC Test.
02/20/2019	Discussed at Monthly CMP Meeting	Discussed in the February Systems CMP Meeting - See Attachment K in the Distribution Package.
01/16/2019	Discussed at Monthly CMP Meeting	Discussed in the January Systems CMP Meeting - See Attachment I in the Distribution Package.
12/28/2018	Communicator Issued	See notification number SYST.CBOS.12.28.18.F.17042.FINAL_BOS_Version_58.
12/12/2018	General Meeting Held	System Walkthrough Conducted - following monthly CMP meeting.
12/12/2018	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment I in the Distribution Package.
11/30/2018	Communicator Issued	See notification number SYST.CBOS.11.30.18.F.17014.BOS_Version_58_Difference.
11/30/2018	Additional Information	Walkthrough scheduled for immediately following December Monthly CMP meeting.
11/28/2018	Status Changed	Status changed to Development.
11/14/2018	Status Changed	Status changed to Presented.
11/14/2018	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment D in the Distribution Package.
11/01/2018	CR Acknowledged	CR acknowledged.
10/30/2018	CR Submitted	CR Submitted.

CenturyLink Response

None

Information Current as of Thursday March 14, 2019

Project Meetings

2/20/19 System CMP Meeting
Mark Coyne – CenturyLink said the Production effective date for this CR is planned for March 1, 2019. We will consider this CR for closure in the March meeting. Mark asked if there were any questions on Attachment K. There were none.

01/16/19 System CMP Meeting
Mark Coyne – CenturyLink said that the system walkthrough was conducted immediately following the December CMP Systems meeting. The Final System Release notification was distributed on December 28, 2018. The Production effective date for this release is planned for March 1, 2019.

12/12/18 Walkthrough Meeting Minutes Approximately 9:45 AM MTN

Attendees
Kim Isaacs – Allstream
Nancy Taylor – Allstream
Ryan Gfeller – CenturyLink
Rita Urevig – CenturyLink
Mark Coyne – CenturyLink
Susan Lorence – CenturyLink

NOTE: The CABS BOS System Release Walkthrough began immediately following the monthly CMP meeting for December 2018. The walkthrough material to be reviewed is posted on the CenturyLink Document review site at http://www.centurylink.com/wholesale/cmp/review.html associated with System notification number SYST.CBOS.11.30.18.F.17014.BOS_Version_58_Difference.

Susan Lorence – CenturyLink took the attendance of those remaining on the call.

Ryan Gfeller – CenturyLink said this walkthrough will be very simple. There are no changes to the format of the bill or CSR records for the CABS March 2019 release. Ryan said there are some technical internal changes but there is nothing that is customer impacting.

Kim Isaacs – Allstream asked if there were any changes to what is viewed by customers.

Ryan Gfeller – CenturyLink said no. The format of the header will change to go from BOS 57 to BOS 58 but there are no other updates at this point. Ryan said the CABS release will be implemented at the end of February 2019 and will be reflected on the March 2019 bills.

There were no other questions and the walkthrough concluded at 9:50 AM MT.

12/12/18 System CMP Meeting
Mark Coyne – CenturyLink said this Industry Guideline CR was presented last month. The initial System Release notification was distributed on November 30, 2018 and provided the CenturyLink Differences list. The Production effective date is March 1, 2019. Mark reminded everyone that the release walkthrough was scheduled to immediately follow the CMP Systems meeting today.

11/14/18 System CMP Meeting
Ryan Gfeller – CenturyLink presented this new Industry Guideline CR from the Technical Review Group (TRG) that is associated with CABS BOS Version 58 for bill and CSR output. Ryan said the release will be effective with March 2019 billing. He said he does not believe there are any changes for CABS with this Version other than a change to the version number.

Mark Coyne – CenturyLink said the Draft Technical specifications notification will be sent on November 30, 2018 with the March 1, 2019 effective date. The notice will provide the CenturyLink Differences list.

Ryan Gfeller – CenturyLink said that is correct. He said at this time, it does not appear there are any changes to the CABS Differences List for both CABS and UNEs other than the version number.

Information Current as of Thursday March 14, 2019

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	12/31/2018 CLEC Test	Wholesale System	Ordering	

Originator Pavlovich, Joe
Owner Pavlovich, Joe
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

CenturyLink will be introducing a new Application Programming Interface for EASE – ASR. There are no application to application functions that will be changing. This change is only impacting connectivity. The amount of customer impact is dependent on the type of customer connectivity that exists today.

UPDATE AS OF 09-13-18:
CenturyLink is introducing a change in the EASE UOM gateway that will impact customers utilizing the UOM interface for EASE ASR processing. Customers who ONLY utilize the CenturyLink EASE VFO (GUI) application WILL NOT be impacted by this change. Although we expect minimal impact, CenturyLink will be reaching out directly to the impacted customers to discuss the change needed and set up a timeframe to complete the changes.
****

CenturyLink will be working with each impacted customer to develop a transition plan and timeline.

Testing could begin as early as 1Q19 with a full implementation in production by November 2019.

Status History

Date	Action	Description
01/16/2019	Discussed at Monthly CMP Meeting	Discussed in the January Systems CMP Meeting - See Attachment G in the Distribution Package.
12/31/2018	Status Changed	Status changed to CLEC Test.
12/12/2018	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment I in the Distribution Package.
11/16/2018	Communicator Issued	See notification number SYST.EASE.11.16.18.F.17009.New_API_FINALTechSpecs.
11/14/2018	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment I in the Distribution Package.
10/30/2018	General Meeting Held	System Release walkthrough was held. Bridge was opened however no customers called into the call.
10/19/2018	Communicator Issued	See notification number SYST.EASE.10.19.18.F.16982.New_API_DraftTechSpecs.
10/17/2018	Discussed at Monthly CMP Meeting	Discussed in the October Systems CMP Meeting - See Attachment I in the Distribution Package.
09/27/2018	Status Changed	Status changed to Development.
09/19/2018	Discussed at Monthly CMP Meeting	Discussed in the September Systems CMP Meeting - See Attachment C in the Distribution Package.
09/19/2018	Status Changed	Status changed to Presented.
09/13/2018	Additional Information	CR Description updated by originator to clarify that this CR only impacts EASE ASR UOM customers and does not impact customers that only use the EASE VFO (GUI).
09/07/2018	CR Acknowledged	CR Acknowledged.
09/04/2018	CR Submitted	CR Submitted.

CenturyLink Response

None

Information Current as of Friday March 15, 2019

Project Meetings

01/16/19 System CMP Meeting
Mark Coyne – CenturyLink said this CR is now in CLEC test. It will remain in CLEC Test until the full implementation which is planned for November 2019. As a reminder, only EASE UOM customers are impacted by this new API. Mark said CenturyLink SMEs are working with impacted customers to begin testing.

12/12/18 System CMP Meeting
Mark Coyne – CenturyLink said the Final Technical Specification System Notice was issued on November 16, 2018. This CR for a new API only impacts EASE UOM customers; it does not impact EASE GUI VFO customers. Testing with impacted customers will begin first quarter 2019 with full implementation in production planned for November 2019. CenturyLink personnel are contacting impacted customers to review the interfaces that will be changing to this new API.

11/14/18 System CMP Meeting
Mark Coyne – CenturyLink said the Draft Technical Specification System Notice was issued on October 19, 2018. This new API change only impacts EASE UOM customers; it does not impact EASE GUI VFO customers. Mark said a walkthrough was held on October 30, 2018; no customers called into the call. Testing with impacted customers will begin first quarter 2019 with full implementation in production scheduled for November 2019.

10/17/18 System CMP Meeting
Mark Coyne – CenturyLink stated this CR was presented last month associated with the new API that only impacts customers that use the EASE UOM gateway for ASR processing. There are no impacts to customers who only utilize the CenturyLink EASE VFO (GUI) application. The Draft Technical Specification System Notice will be issued on October 19, 2018. The dates in System Notification Timeline are associated with testing with impacted customers. The walkthrough is tentatively scheduled for October 30, 2018. Testing could begin as early as 1Q19 with full implementation in Production planned for November 2019.

NOTE: Attachment I in the System package included a REMINDER that mistakenly referenced IMA customers being impacted by this new API. It is only EASE UOM customers that are impacted.

9/19/18 System CMP Meeting
Letty Walker - CenturyLink presented this new CR. She advised that CenturyLink is introducing an upgrade to the EASE UOM gateway API that will only impact customers utilizing the UOM interface for EASE ASR processing. CenturyLink will be reaching out directly to the impacted customers to discuss the change needed and set up a timeframe to complete the changes with each customer. Letty said we could begin testing as early as 1st Quarter 2019 with a full implementation in production by November 2019. It is not a short turnaround. The intent is to provide as much lead time as possible.

Mark Coyne – CenturyLink said we will send a 73 day System notice to relay the app to app changes likely by the end of September. He asked if there were any comments or questions. There were none.

Information Current as of Friday March 15, 2019

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	03/18/2019 CLEC Test	Wholesale System	Ordering	

Originator Woods, Tonya
Owner Woods, Tonya
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

Provide additional status for EASE ASRs through the order life cycle for GUI display only.

Status History

Date	Action	Description
03/18/2019	Status Changed	Status changed to CLEC Test.
02/25/2019	Communicator Issued	See notification number SYST.EASE.02.25.19.F.17120.EASE_GUI_R6.0FnlRelNotes.
02/25/2019	Communicator Issued	See Notification number TRNG.ANNC.02.25.19.F.17119.EASE_ASR_VFO_WBT_Availble.
02/20/2019	Discussed at Monthly CMP Meeting	Discussed in the February Systems CMP Meeting - See Attachment K in the Distribution Package.
02/18/2019	Communicator Issued	See Notification number SYST.EASE.02.18.19.F.17117.EASE_GUI_R6.0DrftRelNote.
02/15/2019	Record Update	Planned effective date tentatively changed to March 18, 2019 associated with EASE Release 6.0.
01/16/2019	Discussed at Monthly CMP Meeting	Discussed in the January Systems CMP Meeting - See Attachment K in the Distribution Package.
01/15/2019	Record Update	Event notification 10675588 issued to relay delay to CR implementation.
01/04/2019	Communicator Issued	See notification number SYST.EASE.01.04.19.F.17047.FNL_EASE_R5.2CustBusRules.
12/21/2018	Communicator Issued	See notification number SYST.EASE.12.21.18.F.17035.EASE_R5.2_CustomBusRules.
12/12/2018	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment I in the Distribution Package.
11/30/2018	Status Changed	Status changed to Development.
11/14/2018	Status Changed	Status changed to Presented.
11/14/2018	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment C in the Distribution Package.
10/22/2018	CR Acknowledged	CR Acknowledged
10/19/2018	CR Submitted	CR Submitted

CenturyLink Response

None

Project Meetings

2/20/19 System CMP Meeting
Mark Coyne – CenturyLink said this CR was originally scheduled for the EASE Point Release 5.2 scheduled for implementation January 21, 2019. The CR includes enhancements to the EASE ASR VFO GUI to provide functionality to check on Order status for EASE ASRs throughout their life cycle. Prior to the Point release implementation, the SME team determined additional testing was required and issued an event notification on January 15, 2019 to relay the implementation for this CR would be delayed. The CR is now planned for implementation with the EASE Release 6.0. Information about the CR was included in the EASE GUI Release 6.0 notice that was distributed on February 18, 2019. A Training notice associated with the GUI change will be distributed on Monday, February 25, 2019.

01/16/19 System CMP Meeting
Mark Coyne – CenturyLink said this CR is associated with enhancements to the EASE ASR VFO GUI to provide a new tool to check on Order status for ASRs throughout their life cycle. CenturyLink had requested that we include this change in the EASE Release 5.2 that is scheduled for implementation January 21, 2019. That combined initial system release notice was distributed on December 21, 2018. The Final system notice was sent on January 4, 2019. Because CenturyLink is performing some additional testing on the changes associated with this CR, this functionality will not be included in the release that will be effective on January 21, 2019. Mark said on January 15, 2019, an event notification was distributed to relay the delay in implementation.

Susan Lorence – CenturyLink said that Kim Isaacs – Allstream had submitted a question into the CMPCOMM mailbox about that Event notification. Kim had asked if the rest of the EASE ASR Release 5.2 would be delayed. Susan said a response had been sent to relay that the remainder of the release that included the planned Custom Business Rules would go into effect as of January 21, 2019.

12/12/18 System CMP Meeting
Mark Coyne – CenturyLink said this new CR was presented last month. The CR is associated with enhancements to the EASE ASR VFO GUI to provide a new tool to check on Order status for EASE ASRs throughout their life cycle. Mark said we discussed last month that we would like to include this GUI update in the EASE Point Release scheduled for implementation for January 21, 2019. We proposed combining the GUI notice and the Custom Business Rules notice for the release into a single notice and comment cycle. There was no disagreement to combine the two notices. The EASE Release 5.2 notice is scheduled for distribution on December 21, 2018.

11/14/18 Systems CMP Meeting
Letty Walker – Centurylink presented this new CR to update the EASE ASR VFO GUI. She said there is an option called "External Apps" in EASE today. CenturyLink is adding a new option to that section for Order Status. A customer can use this new tool to check on additional status for EASE ASRs through the ASR life cycle from the time it is accepted to the time it is completed. Letty gave some examples of status that will be available: Status of Build, Ticket number, Project manager assigned, Site survey scheduled date, etc. Letty said CenturyLink would like to include this CR in the EASE ASR Point Release 5.2 which is a Custom Business Rule release. She asked if there were any questions.

Kim Isaacs – Allstream asked if this new option would assist customers in knowing when a site survey is completed vs. having to call CenturyLink.

Letty Walker – Centurylink said yes. She said the tool will allow customers to check for themselves when the survey is scheduled, when it is completed, etc.

Mark Coyne – CenturyLink said we are currently planning to include the CR in the EASE ASR Point Release 5.2 which will become effective on January 21, 2019. He said the CR is intended to provide more information to customers vs. it being a change in process for customers. The Point Release notification has a 30 day lead time with a customer comment cycle. The GUI notification cycle has a 28 day notification lead time also with a comment cycle. Mark said we would like to just send one notice and asked if there were any objections to that approach or if customers preferred two notifications. There were no comments or objections. Mark said there may be some Training information that needs to be updated which will be sent with a 21 day lead time. We will discuss the effective date again in the December CMP monthly meeting.

Information Current as of Friday March 15, 2019

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR092618-1IG	ASOG 58 – Industry Standard implementation in EASE	03/18/2019 CLEC Test	Wholesale System	ordering	

Originator Walker, Letty
Owner Walker, Letty
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

CenturyLink will modify the UOM/Ordering system to acknowledge the ASOG (Access Service Ordering Guideline) version 58. This will include acknowledgement of the industry work associated with the following issues:

• Issue 3607: Add new valid entry to CNT field in Practice 010
• Issue 3608: National Emergency Procedures for Access Ordering Interfaces
• Issue 3611: Modify CPSC Usage to clarify CCS Trunk request
• Issue 3612: Modify UOM Vol III to standardize Provider Test Acceptance at the root level
• Issue 3613: Modify ASR (000) practice to clarify the valid entry text for value of "T"
• Issue 3614: UOM: Redraw existing UOM Vol I diagrams in Visio
• Issue 3615: Modify EVC (016) practice to accommodate a Managed Access E-Line (MAEL) Service request
• Issue 3616: GETO field modification for new values.
• Issue 3617: Addition of LATENCY value for Optical Wave Service
• Issue 3618: Modify the LAT_LONG attribute conditionally within UOM Vol II and III to be optional

Expected Deliverables/Proposed Implementation Date (if applicable):
CenturyLink will implement the proposed changes for Version 58 to be effective on March 16, 2019.

Status History

Date	Action	Description
03/18/2019	Status Changed	Status changed to CLEC Test.
02/25/2019	Communicator Issued	See Notification number SYST.EASE.02.25.19.F.17120.EASE_GUI_R6.0FnlRelNotes.
02/20/2019	Discussed at Monthly CMP Meeting	Discussed in the February Systems CMP Meeting - See Attachment K in the Distribution Package.
02/18/2019	Communicator Issued	See Notification number SYST.EASE.02.18.19.F.17117.EASE_GUI_R6.0DrftRelNote.
02/01/2019	Communicator Issued	See notification number SYST.EASE.02.01.19.F.17094.EASE_ASR_R6_FNLTechSpecs.
01/16/2019	General Meeting Held	System Walkthrough Conducted - immediately following the monthly CMP meeting.
01/16/2019	Discussed at Monthly CMP Meeting	Discussed in the January Systems CMP Meeting - See Attachment I in the Distribution Package.
01/04/2019	Communicator Issued	See notification number SYST.EASE.01.04.19.F.17048.EASE_ASR_R6_DrftTechSpecs.
01/04/2019	Record Update	System Release Walkthrough scheduled for January 16, 2018.
12/12/2018	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment J in the Distribution Package.
11/01/2018	Status Changed	Status changed to Development.
10/17/2018	Status Changed	Status changed to Presented.
10/17/2018	Discussed at Monthly CMP Meeting	Discussed in the October Systems CMP Meeting - See Attachment D in the Distribution Package.
09/27/2018	CR Acknowledged	CR Acknowledged
09/26/2018	CR Submitted	CR Submitted

CenturyLink Response

None

Project Meetings

2/20/19 System CMP Meeting
Mark Coyne – CenturyLink said the system walkthrough of the technical specifications for the March EASE ASOG 58 release was conducted immediately following the January CMP meeting. The Final System Release notification was distributed on February 1, 2019. CLEC Testing is available as of February 16, 2019. The Initial GUI release notice was distributed on February 18, 2019 with the comments cycle closing on February 21, 2019. The Final GUI notice will be sent on February 25, 2019. Mark said there is an additional CR that is included in this release that has a production effective date of March 18, 2019.

01-16-19 EASE Release 6.0/ASOG 58 System Walkthrough Meeting Minutes Approximately 9:45 AM MTN

Information Current as of Thursday March 14, 2019

Attendees
Kim Isaacs – Allstream
Nancy Taylor – Allstream
Rebecca Byland – Popp
Andrea Smith – Comcast
Raeleen Montoya – Contact Communications
Letty Walker – CenturyLink
Michelle Li - CenturyLink
Rita Urevig – CenturyLink
Mark Coyne – CenturyLink
Kellie Halabrin – CenturyLink
Susan Lorence – CenturyLink

The EASE Walkthrough began immediately following the monthly CMP meeting for January 2019.

Susan Lorence – CenturyLink referred those on the call to the walkthrough material that was to be reviewed. The CenturyLink Impact Statement for EASE Release 6.0 is posted on the CenturyLink Document review site at http://www.centurylink.com/wholesale/cmp/review.html associated with System notification number SYST.EASE.01.04.19.F.17048.EASE_ASR_R6_DrftTechSpecs.

Letty Walker - CenturyLink conducted the walk-through of the ASOG 58 User Impact Statement associated with the EASE ASR Release 6.0. Letty said the ASOG 58 implementation effective date will be March 16, 2019. During the release implementation, EASE VFO (Virtual Front Office) and UOM (Unified Ordering Model) will be unavailable for processing transactions from 5:00 PM ET on Friday, March 15, 2019 until 7:00 AM ET on Monday, March 18, 2019. Ordering access will be back up at 7:00 AM ET on Monday morning, March 18, 2019. Letty then reviewed the presentation document going through each OBF Issue. Once the Issues to be implemented were reviewed, Letty asked if there were any overall questions. There were none.
Letty Walker - CenturyLink then reviewed the table entries with the headings ASR Form, Field, and ASR 58 Modification as listed in the ASOG 58 User Impact Statement.
Kim Isaacs - Allstream asked about address validation associated with CNT - Clarification/Notification Type. Kim asked if a customer submits an address, will CenturyLink as the provider change an address to match the CenturyLink record.

Letty Walker - CenturyLink said the industry allows providers two options to fix an address that does not match. One option is for providers to fix an address on the customer's behalf and send the corrected address back. With the second option, through the use of the CNT field of L and the SUPI field of Y, providers can send the address back and ask customers to submit a supplement to correct it. CenturyLink has chosen the second approach to have customers send in a supplement. Letty said that CenturyLink does not want to auto correct the address and then have it be incorrect and cause problems later. There are a number of new fields listed in the Impact Statement that allow that address to be sent back.

Kim Isaacs – Allstream said she understood and agreed.

Letty Walker - CenturyLink said starting with ASR Form 11, there are a number of new fields that are associated with a new product for Managed Access E-Line but CenturyLink does not have a product to implement at this time. Letty said there is no prohibition to use these fields but CenturyLink will not use the date for anything. She relayed that CenturyLink will communicate in the Final Notice for this release if we are ready to support Latitude and Longitude changes with ASOG 58. Finally, Letty referenced the list of holidays that are included in the document for the coming year.

Susan Lorence – CenturyLink said that Kim had brought up at the last EASE system walkthrough that the holiday list included in the Impact Statement is different what is included in the CenturyLink Customer Contact Business Procedure and the list of recognized holidays in their ICA. Susan said that typically CenturyLink would use an OSS Maintenance notice to identify the additional downtime for a system and asked if it was agreeable for CenturyLink to send such a notice in this instance specific to Legacy Qwest accounts.

Kim Isaacs – Allstream reviewed the wording as listed in their ICA regarding holidays which lists New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Susan Lorence – CenturyLink said the three days that were different are Good Friday, the day after Thanksgiving, and Christmas Eve day.

Kim Isaacs – Allstream said that Good Friday is a problem as that is not a holiday for Allstream. Kim said the ICAs should be updated then.

Susan Lorence – CenturyLink said that is a difficult path.

Letty Walker - CenturyLink said we could consider an update to the Holiday table to identify that some portions of CenturyLink will be available on several of the company holidays. For example, we could make a notation that though it is a CenturyLink holiday, CenturyLink will accept orders.

Susan Lorence – CenturyLink said we will come up with some additional information as to how to handle this and we will discuss it in the February meeting since we have some time before the first holiday in April.

Kim Isaacs – Allstream said that would be good.

Susan Lorence – CenturyLink said beside the holiday issue, the other main point that will be captured in the meeting minutes will be the change associated with address validation. There were no other items identified.

The EASE Release 6.0 system walkthrough concluded at 10:15 AM MT.

01/16/19 System CMP Meeting
Mark Coyne – CenturyLink said the initial System release notice for the EASE ASOG 58 release was sent on January 4, 2019. The Technical Specifications are posted for review on the Document Review site associated with notification number

Information Current as of Thursday March 14, 2019

SYST.EASE.01.04.19.F.17048.EASE_ASR_R6_DrftTechSpecs. Mark reminded those on the call that the System Walkthrough will be conducted immediately following this CMP Systems meeting. The Final System Release notification will be distributed on February 1, 2019 with a Production effective date of March 18, 2019. Mark asked if there are any questions. There were none.

12/12/18 System CMP Meeting
Mark Coyne – CenturyLink said the initial release notice for the EASE ASOG 58 release in March 2019 will be sent on January 4, 2019.

10/17/18 System CMP Meeting
Letty Walker – Centurylink presented this new CR related to the ASOG 58 Industry release that will be implemented in the EASE UOM and VFO. She covered each of the industry issues that will be included in the release as depicted in the Description section of the CR. Letty asked if there were any questions.

Kim Isaacs – Allstream asked if any of the ASOG 57 remaining changes were going to be included in this release as previously indicated.

Letty Walker – CenturyLink said that when the walkthrough occurs for this release, CenturyLink will share what other things will be included in the release such as the PTA and the Latitude and Longitude fields. Letty said that these changes are still under consideration.

Mark Coyne – CenturyLink relayed that the Draft Tech specs notification will be sent on January 4, 2018.

Information Current as of Thursday March 14, 2019

Attachment H – Global Action Items

(There are no Global Action Items for the
March Systems CMP Meeting.)

Attachment I – Action Items and Associated CRs

(There are no Action Items and associated CRs
for the March Systems CMP Meeting.)

Attachment J – All Outstanding Systems CMP Change Requests

Summary of Outstanding System CMP Change Requests

Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Director
1	Other	SCR011413-2	Enable late Ebonding for POTS TNs in the MTG platform	AT&T	Deferred	Walker, Letty	
2	Other	SCR011413-3	Enable electronic escalations for POTS (TNs) services in the MTG platform	AT&T	Deferred	Walker, Letty	
3	Other	SCR020718-1	Retire the CenturyLink file transfer protocol CenturyLink Protected Internet Delivery (CPID) previously known as Qwest Protected Internet Delivery (QPID).	CenturyLink	Development	Bunnell, Mark	
4	Other	SCR020718-2	Introduce additional industry standard file transfer protocols for more flexible options and improved security as CPID/QPID is retired.	CenturyLink	Development	Bunnell, Mark	
5	EASE	SCR022019-1	Rewrite of EASE ASR system documentation	CenturyLink	Submitted	Walker, Letty	
6	EASE	SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	CenturyLink	CLEC Test	Pavlovich, Joe	
7	EASE	SCR092618-1IG	ASOG 58 – Industry Standard implementation in EASE	CenturyLink	CLEC Test	Walker, Letty	
8	EASE	SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	CenturyLink	CLEC Test	Woods, Tonya	
9	Wholesale Billing Interfaces	SCR103018-1IG	Implementation of CABS BOS Version 58 for Bill and CSR data output	CenturyLink	CLEC Test	Gfeller, Ryan	
10	Wholesale Billing Interfaces	SCR110415-1	Implement Ensemble to provide a single application to bill Wholesale customers for their Local Service Requests (LSR)	CenturyLink	Deferred	Coyne, Mark	
11	IMA Common	SCR110415-2	Implement EASE to provide a centralized platform for LSR processing	CenturyLink	Deferred	Coyne, Mark	
12	Wholesale Billing Interfaces	SCR110415-3	Retire CRIS for Wholesale billing	CenturyLink	Deferred	Coyne, Mark	
13	IMA Common	SCR110415-4	Retire the IMA GUI and XML application for processing LSRs.	CenturyLink	Deferred	Coyne, Mark	

Attachment K – Deploying Change Requests

(There are no Deploying Change Requests for the
March Systems CMP Meeting.)

Attachment L – Production Support Tickets

PRODUCTION SUPPORT TICKETS
As of March 15, 2019

	Trouble Ticket Number	Create Date	System	Version / Release	Summary	Severity	Current Status is Under Investigation unless noted otherwise (Expected Resolution Date)
1	9709673	8/17/17	IMA-GUI; IMA-XML	40.0	The Batch Hot Cut (BHC) status tool is not working correctly. If the BHC process is utilized, the BHC status tool which normally provides BHC order information for a specific central office on an individual line by line basis cannot be used to track these requests.	3	TBD
2	9717599	8/31/17	Bulk Loop Qualification		The CenturyLink Broadband Bulk Loop Qualification process may not be returning the correct qualification codes under certain circumstances.	3	TBD
3	10191861	4/13/18	URL for Fiber Line		The Fiber Line Inventory (FLI) URL is not working.	4	TBD
4	10195706	4/16/18	Secure File Transfer		Notification that CTL will be enforcing exisiting sercuity policy beginning July 9, 2018 and completed by August 1, 2018	3	4/1/2019
5	10342401	7/2/18	USOC FID Finder		Due to a delay in the rehosting of this CenturyLink web application, the CenturyLink USOC/FID Finder is temporarily unavailable. This USOC/FID Finder tool is located at http://usocfidfind.centurylinkapps.com/.	3	TBD
6	10342420	7/2/18	Customer Notification Letter Archive (CNLA)		Due to a delay in the rehosting of this CenturyLink web application, the Customer Notification Letter Archive (CNLA) at URL http://wholesale.centurylinkapps.com/cnla is temporarily unavailable.	3	TBD
7	10342434	7/2/18	Event Notification Status Tool		Due to a delay in the rehosting of this CenturyLink web application, the Event Notifications status tool at url https://www.centurylink.com/wholesale/systems/productionsupport.html is temporarily unavailable.	3	TBD
8	10342453	7/2/18	Wholesale Calendar		Due to a delay in the rehosting of this CenturyLink web application, the Wholesale Calendar at URL http://www.centurylink.com/wholesale/cmp/teammeetings.html is temporarily unavailable.	3	TBD
9	10547587	10/25/18	ECOM		The Operation Support System (OSS) Overview web page URL issue.	3	TBD
10	10675588	1/15/19	EASE - ASR		CenturyLink has determined that the EASE ASR GUI enhancement that was scheduled to be implemented with the EASE Point release on January 21, 2019 is being delayed. When implemented, the tool will provide additional status for EASE ASRs through the order life cycle for GUI display only. Some examples of status that will be available: Status of Build, Ticket number, Project manager assigned, Site survey scheduled date, etc	3	Will be implemented with March 18, 2019 EASE Release.

Attachment M – OSS Interface Release Calendar

(There are no OSS Interface Release Calendar updates
for the March Systems CMP Meeting.)

Attachment N – Walk On Items

April Monthly CMP Meeting

- April 17, 2019
- Time: 9:00 AM – 10:00 AM MT
- CMP CR Submission Deadline – April 3, 2019