



April 17, 2019

Systems CMP Team Meeting

Distribution Package

Product & Process / Systems Change Management Process (CMP) Monthly Meeting

9:00 a.m. – 10:00 a.m. (MT)

Wednesday, April 17, 2019

April Meeting will be held via conference call

Conference Bridge Number

800 594-5900 Passcode 53425294# SKYPE CALL

Facilitator

Mark Coyne – Project Manager, Change Management

Agenda

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

Time	Topic	Presenter/Facilitator
9:00 – 9:05	Introductions / Roll Call	Mark Coyne
9:05 – 9:05	Product Process Attachments: <ul style="list-style-type: none">❖ Announcements❖ See Attachment A – Previous Monthly Meeting Minutes	Mark Coyne
9:05 – 9:05	Review Global Action Items <ul style="list-style-type: none">❖ See Attachment B – Global Action Items	AI Owners / SMEs
9:05 – 9:05	Review “Active” CLEC Originated Change Requests <ul style="list-style-type: none">❖ See Attachment C – CLEC CRs	CR Owners / SMEs
9:05 – 9:15	Review “Active” CenturyLink Originated Change Requests <ul style="list-style-type: none">❖ See Attachment D – CenturyLink CRs	CR Owners / SMEs
9:15 – 9:20	Discussion of CMP Operations and Proposed Modifications to CMP Framework <ul style="list-style-type: none">❖ See Attachment E	Mark Coyne
9:20 – 9:20	Walk On Items <ul style="list-style-type: none">❖ See Attachment F	Requestor

Agenda – Continued All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.		
<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
9:20 – 9:20	Systems Attachments ❖ See Attachment A – Previous Monthly Meeting Minutes	Mark Coyne
9:20 – 9:20	Review New Change Requests ❖ See Attachment B – New CRs Initiated by CLECs ❖ See Attachment C – New CRs Initiated by CenturyLink ❖ See Attachment D – New Regulatory & Industry Guideline CRs ❖ See Attachment E – New Cross Over CRs ❖ See Attachment F – New “Walk On” CRs	CR Originator
9:20 – 9:25	Review Change Requests for Closure ❖ See Attachment G – CRs to Consider for Closure	Mark Coyne
9:25 – 9:25	Review Action Items ❖ See Attachment H – Global Action Items ❖ See Attachment I – Action Items and Associated CRs	Mark Coyne
9:25 – 9:25	Outstanding Systems CMP Change Requests ❖ See Attachment J - Outstanding Systems CMP Change Requests	Mark Coyne
9:25 – 9:30	Deploying Change Requests ❖ See Attachment K – Deploying Change Requests	Mark Coyne
9:30 – 9:30	Production Support Tickets ❖ See Attachment L – Production Support Tickets	Mark Coyne
9:30 – 9:35	OSS Interface Release Calendar • See Attachment M	Mark Coyne
9:35 – 9:35	Walk-On Items • See Attachment N	Mark Coyne

Announcements

- May Monthly Meeting – May 15, 2019 Time: 9:00 – 10:00 AM MT
CR Submission Deadline: May 1, 2019
- During the CMP meeting, please follow these conference call guidelines:
 - All attendees, whether in person or by phone, must identify themselves and the company they represent.
 - The facilitator will mute all lines on the conference bridge once the call begins.
 - Push *6 to go on and off mute
 - Please do not put your phone on hold if you have music hold.
 - Check the positioning of your mouthpiece if you are using a headset.
 - Don't say or do things you don't want others to hear during the call.
 - If you're speaking with others in your office, mute your phone by pushing *6.
 - If you are unable to hear the conversation in the room, please interrupt to let the facilitator know.
 - For those in the room:
 - Please hold side conversations outside the conference room.
 - Position the microphone in front of you when speaking.
- The CenturyLink OSS Interface Release Calendar can be found at <http://www.centurylink.com/wholesale/cmp/teammeetings.html>
- Interactive Reports for all CMP Change Requests can be found at <http://www.centurylink.com/wholesale/cmp/changerequest.html>
- The CenturyLink Wholesale Change Management Process Document can be found at <http://www.centurylink.com/wholesale/cmp/index.html>
- The CenturyLink CMP Points of Contact can be found at <http://www.centurylink.com/wholesale/cmp/index.html>

Attachment A – Previous Monthly Meeting Minutes

**FINAL
Meeting Minutes**

**CMP Monthly Systems Meeting
Wednesday, March 20, 2019**

INTRODUCTIONS AND ANNOUNCEMENTS

Mark Coyne – CenturyLink began by asking if there were any additional participants that had joined the call.

PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)

Mark Coyne – CenturyLink asked if there were any comments on the Prior Monthly Meeting Minutes. There were none.

NEW CRs INITIATED BY CLECs (ATTACHMENT B)

There were no new CRs initiated by CLECs for the March Systems CMP Meeting.

NEW CRs INITIATED BY CENTURYLINK (ATTACHMENT C)

SCR022019-1 Rewrite of EASE ASR system documentation

Letty Walker – CenturyLink presented this new CR associated with streamlining the EASE ASR system documentation. She said there were a lot of documents that were somewhat of a carryover from the ASR system consolidation, including UOM Guide, Pre-Order, General Guide, Training guide. Letty said there was no document that is step driven that is in the sequence of EASE processes that she would consider a full User Guide. She said that she has also revamped the Admin Guide to streamline it. Rather than four or five guides, she is planning for two – a User guide and an Admin guide.

Susan Lorence – CenturyLink said we have an Ad hoc meeting tentatively scheduled for Monday, April 1, 2019, from 10 -11 AM MT to review these planned changes. Susan said once we confirm on today's call that no one has any problems with the April 1 date, the Ad hoc meeting notice will be sent. The preliminary documents will be posted to the Web site for customers to be able to review ahead of time.

Kim Isaacs – Allstream asked if these documentation updates will address the content of the custom business rules to become more readable.

Letty Walker – CenturyLink said no, this CR does not address the custom business rules. She said this will make EASE system information easier to find, less redundant and more useable.

Susan Lorence – CenturyLink said we wanted to separate these system documentation updates from the Release system changes so the updates would be clear.

Kim Isaacs – Allstream asked if EASE Web based training was impacted.

Letty Walker – CenturyLink said the Web based training is not impacted. It stands on its own.

REGULATORY AND INDUSTRY GUIDELINE CRS (ATTACHMENT D)

There were no new Regulatory or Industry Guideline CRS for the March Systems CMP Meeting.

NEW CROSS OVER CRS (ATTACHMENT E)

There were no Cross Over CRS for the March Systems CMP Meeting.

WALK ON CHANGE REQUESTS (ATTACHMENT F)

There were no Walk On CRS for the March Systems CMP Meeting.

CRS TO CONSIDER FOR CLOSURE (ATTACHMENT G)

SCR103018-IIG Implementation of CABS BOS Version 58 for Bill and CSR data output

Mark Coyne – CenturyLink said this CR is in CLEC Test as of March 1, 2019. The CABS BOS Version 58 changes were effective as of that date. The changes for CenturyLink were very minimal. Mark said we would like to move this CR to a Completed status and asked if there were any objections. There were none.

SCR090418-1 Introduce a new Application Programming Interface (API) for EASE ASR

Mark Coyne – CenturyLink said this CR is associated with the change in the EASE UOM gateway that only impacts customers utilizing the UOM interface for EASE ASR processing. CenturyLink is working directly with the impacted customers to establish a timeline to change to the new API. Mark said the Production effective date is November 2019. We will monitor the CR and keep it in CLEC Test until all customers have been migrated.

SCR101918-1 Modification of EASE ASR External Apps Menu GUI for Order Status

Mark Coyne – CenturyLink said this CR was implemented March 18, 2019 in conjunction with the EASE ASOG 58 release but the GUI tool associated with this CR has been taken offline due to some issues. An updated Event notice was distributed on Tuesday, March 19, 2019. We will continue to monitor the status of this.

SCR092618-IIG ASOG 58 – Industry Standard implementation in EASE

Mark Coyne – CenturyLink said this CR was implemented March 18, 2019 with the major EASE ASOG 58 release. The CR is now in CLEC Test. Mark said so far we have not heard of any issues with the release. We will consider moving this CR to a Completed status in the April meeting. Mark asked if there were any questions. There were none.

REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)

There were no Global Action Items for the March Systems CMP Meeting.

REVIEW ACTION ITEMS AND ASSOCIATED CRS (ATTACHMENT I)

There were no Action Items for the March Systems CMP Meeting.

CenturyLink™ Wholesale Change Management Process (CMP) Meeting Minutes

OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)

There was no discussion about any outstanding system CRs for the March Systems CMP Meeting.

DEPLOYING CHANGE REQUESTS (ATTACHMENT K)

There were no deploying system CRs for the March Systems CMP Meeting.

PRODUCTION SUPPORT TICKETS (ATTACHMENT L)

Mark Coyne – CenturyLink said we have already talked about several of these Production Support Tickets including the four associated with the CMP tool rehosting and Number 10 related to the EASE GUI release. Mark asked if there were any questions. There were none.

OSS INTERFACE RELEASE CALENDAR (ATTACHMENT M)

There were no OSS Interface Release Calendar updates for the March Systems CMP Meeting.

WALK ON ITEMS (ATTACHMENT N)

April CMP meeting schedule

Mark Coyne – CenturyLink reminded those on the call that the date for the April CMP Monthly meeting will be held on April 17, 2019 from 9:00am-10:00am MT with a CMP CR submission deadline of April 3, 2019. Mark asked if there were any questions on either of the CMP packages. There were none.

The March monthly CMP meeting adjourned at 9:30 AM MT.

Maintain Meeting Details

Meeting Name:	March 2019 Monthly CMP Meeting	Type	Monthly
Meeting Date	03/20/2019	Area	Wholesale

Attendee	Company	Attendance Type
Arnoldy, Emily	Midcontinent Communications	On Phone
Byland, Rebekah	POPP Communications	On Phone
Coyne, Mark	CenturyLink	On Phone
DaSilva, Katherine	Granite Telecommunications	On Phone
Halabrin , Kellie	CenturyLink	On Phone
Harmon, Linda	CenturyLink	On Phone
Holland, Victoria	Granite Telecommunications	On Phone
Isaacs, Kim	Allstream	On Phone
Johnson, Bonnie	MN DOC	On Phone
Kronewitter, Jonathan	Granite Telecommunications	On Phone
Lorence, Susan	CenturyLink	On Phone
Nguyen, Lan	Neustar Inc	On Phone
Oliveira, Joyce	Granite Telecommunications	On Phone
Smith, Andrea	Comcast	On Phone
Taylor, Nancy	Allstream	On Phone
Urevig, Rita	CenturyLink	On Phone
Walker, Letty	CenturyLink	On Phone

Attachment B – New CRs Initiated By CLECs

(There are no new CRs initiated by CLECs
for the April Systems CMP Meeting.)

Attachment C – New CRs Initiated By CenturyLink

(There are no new CRs initiated by CenturyLink
for the April Systems CMP Meeting.)

Attachment D – Regulatory & Industry Guideline CRs

(There are no new Regulatory or Industry Guideline CRs
for the April Systems CMP Meeting.)

Attachment E – Cross Over CRs

(There are no Cross Over CRs
for the April Systems CMP Meeting.)

Attachment F – New Walk On CRs

(There are no new Walk On CRs
for the April Systems CMP Meeting.)

Attachment G – CRs to Consider for Closure

Change Request to Consider for Closure - Summary

Report Line Number	Impacted Interface	CR #	Title	Company	Status	CenturyLink Owner	Presenter
1	EASE	SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	CenturyLink	CLEC Test	Pavlovich, Joe	Walker, Letty
2	EASE	SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	CenturyLink	CLEC Test	Woods, Tonya	Woods, Tonya
3	EASE	SCR092618-1IG	ASOG 58 – Industry Standard implementation in EASE	CenturyLink	CLEC Test	Walker, Letty	Walker, Letty

Information Current as of Thursday April 11, 2019

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	12/31/2018 CLEC Test	Wholesale System	Ordering	

Originator Pavlovich, Joe
Owner Pavlovich, Joe
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

CenturyLink will be introducing a new Application Programming Interface for EASE – ASR. There are no application to application functions that will be changing. This change is only impacting connectivity. The amount of customer impact is dependent on the type of customer connectivity that exists today.

UPDATE AS OF 09-13-18:

CenturyLink is introducing a change in the EASE UOM gateway that will impact customers utilizing the UOM interface for EASE ASR processing. Customers who ONLY utilize the CenturyLink EASE VFO (GUI) application WILL NOT be impacted by this change. Although we expect minimal impact, CenturyLink will be reaching out directly to the impacted customers to discuss the change needed and set up a timeframe to complete the changes.

CenturyLink will be working with each impacted customer to develop a transition plan and timeline.

Testing could begin as early as 1Q19 with a full implementation in production by November 2019.

Status History

Date	Action	Description
03/20/2019	Discussed at Monthly CMP Meeting	Discussed in the March Systems CMP Meeting - See Attachment G in the Distribution Package.
01/16/2019	Discussed at Monthly CMP Meeting	Discussed in the January Systems CMP Meeting - See Attachment G in the Distribution Package.
12/31/2018	Status Changed	Status changed to CLEC Test.
12/12/2018	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment I in the Distribution Package.
11/16/2018	Communicator Issued	See notification number SYST.EASE.11.16.18.F.17009.New_API_FINALTechSpecs.
11/14/2018	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment I in the Distribution Package.
10/30/2018	General Meeting Held	System Release walkthrough was held. Bridge was opened however no customers called into the call.
10/19/2018	Communicator Issued	See notification number SYST.EASE.10.19.18.F.16982.New_API_DraftTechSpecs.
10/17/2018	Discussed at Monthly CMP Meeting	Discussed in the October Systems CMP Meeting - See Attachment I in the Distribution Package.
09/27/2018	Status Changed	Status changed to Development.
09/19/2018	Discussed at Monthly CMP Meeting	Discussed in the September Systems CMP Meeting - See Attachment C in the Distribution Package.
09/19/2018	Status Changed	Status changed to Presented.
09/13/2018	Additional Information	CR Description updated by originator to clarify that this CR only impacts EASE ASR UOM customers and does not impact customers that only use the EASE VFO (GUI).
09/07/2018	CR Acknowledged	CR Acknowledged.
09/04/2018	CR Submitted	CR Submitted.

CenturyLink Response

None

Project Meetings

3/20/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR is associated with the change in the EASE UOM gateway that only impacts customers utilizing the UOM interface for EASE ASR processing. CenturyLink is working directly with the impacted customers to establish a timeline to change to the new API. Mark said the Production effective date is November 2019. We will monitor the CR and keep it in CLEC Test until all customers have been migrated.

01/16/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR is now in CLEC test. It will remain in CLEC Test until the full implementation which is planned for November 2019. As a reminder, only EASE UOM customers are impacted by this new API. Mark said CenturyLink SMEs are working with impacted customers to begin testing.

12/12/18 System CMP Meeting

Mark Coyne – CenturyLink said the Final Technical Specification System Notice was issued on November 16, 2018. This CR for a new API only impacts EASE UOM customers; it does not impact EASE GUI VFO customers. Testing with impacted customers will begin first quarter 2019 with full implementation in production planned for November 2019. CenturyLink personnel are contacting impacted customers to review the interfaces that will be changing to this new API.

11/14/18 System CMP Meeting

Mark Coyne – CenturyLink said the Draft Technical Specification System Notice was issued on October 19, 2018. This new API change only impacts EASE UOM customers; it does not impact EASE GUI VFO customers. Mark said a walkthrough was held on October 30, 2018; no customers called into the call. Testing with impacted customers will begin first quarter 2019 with full implementation in production scheduled for November 2019.

10/17/18 System CMP Meeting

Mark Coyne – CenturyLink stated this CR was presented last month associated with the new API that only impacts customers that use the EASE UOM gateway for ASR processing. There are no impacts to customers who only utilize the CenturyLink EASE VFO (GUI) application. The Draft Technical Specification System Notice will be issued on October 19, 2018. The dates in System Notification Timeline are associated with testing with impacted customers. The walkthrough is tentatively scheduled for October 30, 2018. Testing could begin as early as 1Q19 with full implementation in Production planned for November 2019.

NOTE: Attachment I in the System package included a REMINDER that mistakenly referenced IMA customers being impacted by this new API. It is only EASE UOM customers that are impacted.

9/19/18 System CMP Meeting

Letty Walker - CenturyLink presented this new CR. She advised that CenturyLink is introducing an upgrade to the EASE UOM gateway API that will only impact customers utilizing the UOM interface for EASE ASR processing. CenturyLink will be reaching out directly to the impacted customers to discuss the change needed and set up a timeframe to complete the changes with each customer. Letty said we could begin testing as early as 1st Quarter 2019 with a full implementation in production by November 2019. It is not a short turnaround. The intent is to provide as much lead time as possible.

Mark Coyne – CenturyLink said we will send a 73 day System notice to relay the app to app changes likely by the end of September. He asked if there were any comments or questions. There were none.

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	03/18/2019 CLEC Test	Wholesale System	Ordering	

Originator Woods, Tonya
Owner Woods, Tonya
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

Provide additional status for EASE ASRs through the order life cycle for GUI display only.

Status History

Date	Action	Description
03/20/2019	Discussed at Monthly CMP Meeting	Discussed in the March Systems CMP Meeting - See Attachment G in the Distribution Package.
03/19/2019	Record Update	Event notification 10675588 updated to relay delay to CR implementation.
03/18/2019	Status Changed	Status changed to CLEC Test.
02/25/2019	Communicator Issued	See notification number SYST.EASE.02.25.19.F.17120.EASE_GUI_R6.0FnlRelNotes.
02/25/2019	Communicator Issued	See Notification number TRNG.ANNC.02.25.19.F.17119.EASE_ASR_VFO_WBT_Availble.
02/20/2019	Discussed at Monthly CMP Meeting	Discussed in the February Systems CMP Meeting - See Attachment K in the Distribution Package.
02/18/2019	Communicator Issued	See Notification number SYST.EASE.02.18.19.F.17117.EASE_GUI_R6.0DrftRelNote.
02/15/2019	Record Update	Planned effective date tentatively changed to March 18, 2019 associated with EASE Release 6.0.
01/16/2019	Discussed at Monthly CMP Meeting	Discussed in the January Systems CMP Meeting - See Attachment K in the Distribution Package.
01/15/2019	Record Update	Event notification 10675588 issued to relay delay to CR implementation.
01/04/2019	Communicator Issued	See notification number SYST.EASE.01.04.19.F.17047.FNL_EASE_R5.2CustBusRules.
12/21/2018	Communicator Issued	See notification number SYST.EASE.12.21.18.F.17035.EASE_R5.2_CustomBusRules.
12/12/2018	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment I in the Distribution Package.
11/30/2018	Status Changed	Status changed to Development.
11/14/2018	Status Changed	Status changed to Presented.
11/14/2018	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment C in the Distribution Package.
10/22/2018	CR Acknowledged	CR Acknowledged
10/19/2018	CR Submitted	CR Submitted

CenturyLink Response

None

Project Meetings

3/20/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR was implemented March 18, 2019 in conjunction with the EASE ASOG 58 release but the GUI tool associated with this CR has been taken offline due to some issues. An updated Event notice was distributed on Tuesday, March 19, 2019. We will continue to monitor the status of this.

2/20/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR was originally scheduled for the EASE Point Release 5.2 scheduled for implementation January 21, 2019. The CR includes enhancements to the EASE ASR VFO GUI to provide functionality to check on Order status for EASE ASRs throughout their life cycle. Prior to the Point release implementation, the SME team determined additional testing was required and issued an event notification on January 15, 2019 to relay the implementation for this CR would be delayed. The CR is now planned for implementation with the EASE Release 6.0. Information about the CR was included in the EASE GUI Release 6.0 notice that was distributed on February 18, 2019. A Training notice associated with the GUI change will be distributed on Monday, February 25, 2019.

01/16/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR is associated with enhancements to the EASE ASR VFO GUI to provide a new tool to check on Order status for ASRs throughout their life cycle. CenturyLink had requested that we include this change in the EASE Release 5.2 that is scheduled for implementation January 21, 2019. That combined initial system release notice was distributed on December 21, 2018. The Final system notice was sent on January 4, 2019. Because CenturyLink is performing some additional testing on the changes associated with this CR, this functionality will not be included in the release that will be effective on January 21, 2019. Mark said on January 15, 2019, an event notification was distributed to relay the delay in implementation.

Susan Lorence – CenturyLink said that Kim Isaacs – Allstream had submitted a question into the CMPCOMM mailbox about that Event notification. Kim had asked if the rest of the EASE ASR Release 5.2 would be delayed. Susan said a response had been sent to relay that the remainder of the release that included the planned Custom Business Rules would go into effect as of January 21, 2019.

12/12/18 System CMP Meeting

Mark Coyne – CenturyLink said this new CR was presented last month. The CR is associated with enhancements to the EASE ASR VFO GUI to provide a new tool to check on Order status for EASE ASRs throughout their life cycle. Mark said we discussed last month that we would like to include this GUI update in the EASE Point Release scheduled for implementation for January 21, 2019. We proposed combining the GUI notice and the Custom Business Rules notice for the release into a single notice and comment cycle. There was no disagreement to combine the two notices. The EASE Release 5.2 notice is scheduled for distribution on December 21, 2018.

11/14/18 Systems CMP Meeting

Letty Walker – Centurylink presented this new CR to update the EASE ASR VFO GUI. She said there is an option called "External Apps" in EASE today. CenturyLink is adding a new option to that section for Order Status. A customer can use this new tool to check on additional status for EASE ASRs through the ASR life cycle from the time it is accepted to the time it is completed. Letty gave some examples of status that will be available: Status of Build, Ticket number, Project manager assigned, Site survey scheduled date, etc. Letty said CenturyLink would like to include this CR in the EASE ASR Point Release 5.2 which is a Custom Business Rule release. She asked if there were any questions.

Kim Isaacs – Allstream asked if this new option would assist customers in knowing when a site survey is completed vs. having to call CenturyLink.

Letty Walker – Centurylink said yes. She said the tool will allow customers to check for themselves when the survey is scheduled, when it is completed, etc.

Mark Coyne – CenturyLink said we are currently planning to include the CR in the EASE ASR Point Release 5.2 which will become effective on January 21, 2019. He said the CR is intended to provide more information to customers vs. it being a change in process for customers. The Point Release notification has a 30 day lead time with a customer comment cycle. The GUI notification cycle has a 28 day notification lead time also with a comment cycle. Mark said we would like to just send one notice and asked if there were any objections to that approach or if customers preferred two notifications. There were no comments or objections. Mark said there may be some Training information that needs to be updated which will be sent with a 21 day lead time. We will discuss the effective date again in the December CMP monthly meeting.

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR092618-1IG	ASOG 58 – Industry Standard implementation in EASE	03/18/2019 CLEC Test	Wholesale System	Ordering	

Originator Walker, Letty
Owner Walker, Letty
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

CenturyLink will modify the UOM/Ordering system to acknowledge the ASOG (Access Service Ordering Guideline) version 58. This will include acknowledgement of the industry work associated with the following issues:

- Issue 3607: Add new valid entry to CNT field in Practice 010
- Issue 3608: National Emergency Procedures for Access Ordering Interfaces
- Issue 3611: Modify CPSC Usage to clarify CCS Trunk request
- Issue 3612: Modify UOM Vol III to standardize Provider Test Acceptance at the root level
- Issue 3613: Modify ASR (000) practice to clarify the valid entry text for value of "T"
- Issue 3614: UOM: Redraw existing UOM Vol I diagrams in Visio
- Issue 3615: Modify EVC (016) practice to accommodate a Managed Access E-Line (MAEL) Service request
- Issue 3616: GETO field modification for new values.
- Issue 3617: Addition of LATENCY value for Optical Wave Service
- Issue 3618: Modify the LAT_LONG attribute conditionally within UOM Vol II and III to be optional

Expected Deliverables/Proposed Implementation Date (if applicable):

CenturyLink will implement the proposed changes for Version 58 to be effective on March 16, 2019.

Status History

Date	Action	Description
03/20/2019	Discussed at Monthly CMP Meeting	Discussed in the March Systems CMP Meeting - See Attachment G in the Distribution Package.
03/18/2019	Status Changed	Status changed to CLEC Test.
02/25/2019	Communicator Issued	See Notification number SYST.EASE.02.25.19.F.17120.EASE_GUI_R6.0FnlRelNotes.
02/20/2019	Discussed at Monthly CMP Meeting	Discussed in the February Systems CMP Meeting - See Attachment K in the Distribution Package.
02/18/2019	Communicator Issued	See Notification number SYST.EASE.02.18.19.F.17117.EASE_GUI_R6.0DrftRelNote.
02/01/2019	Communicator Issued	See notification number SYST.EASE.02.01.19.F.17094.EASE_ASR_R6_FNLTechSpecs.
01/16/2019	General Meeting Held	System Walkthrough Conducted - immediately following the monthly CMP meeting.
01/16/2019	Discussed at Monthly CMP Meeting	Discussed in the January Systems CMP Meeting - See Attachment I in the Distribution Package.
01/04/2019	Communicator Issued	See notification number SYST.EASE.01.04.19.F.17048.EASE_ASR_R6_DrftTechSpecs.
01/04/2019	Record Update	System Release Walkthrough scheduled for January 16, 2018.
12/12/2018	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment J in the Distribution Package.
11/01/2018	Status Changed	Status changed to Development.
10/17/2018	Status Changed	Status changed to Presented.
10/17/2018	Discussed at Monthly CMP Meeting	Discussed in the October Systems CMP Meeting - See Attachment D in the Distribution Package.
09/27/2018	CR Acknowledged	CR Acknowledged
09/26/2018	CR Submitted	CR Submitted

CenturyLink Response

None

Project Meetings

3/20/19 System CMP Meeting
Mark Coyne – CenturyLink said this CR was implemented March 18, 2019 with the major EASE ASOG 58 release. The CR is now in CLEC Test. Mark said so far we have not heard of any issues with the release. We will consider moving this CR to a Completed status in the April meeting. Mark asked if there were any questions. There were none.

2/20/19 System CMP Meeting

Information Current as of Friday April 12, 2019

Mark Coyne – CenturyLink said the system walkthrough of the technical specifications for the March EASE ASOG 58 release was conducted immediately following the January CMP meeting. The Final System Release notification was distributed on February 1, 2019. CLEC Testing is available as of February 16, 2019. The Initial GUI release notice was distributed on February 18, 2019 with the comments cycle closing on February 21, 2019. The Final GUI notice will be sent on February 25, 2019. Mark said there is an additional CR that is included in this release that has a production effective date of March 18, 2019.

01-16-19 EASE Release 6.0/ASOG 58 System Walkthrough Meeting Minutes Approximately 9:45 AM MTN

Attendees

Kim Isaacs – Allstream
Nancy Taylor – Allstream
Rebecca Byland – Popp
Andrea Smith – Comcast
Raeleen Montoya – Contact Communications
Letty Walker – CenturyLink
Michelle Li - CenturyLink
Rita Urevig – CenturyLink
Mark Coyne – CenturyLink
Kellie Halabrin – CenturyLink
Susan Lorence – CenturyLink

The EASE Walkthrough began immediately following the monthly CMP meeting for January 2019.

Susan Lorence – CenturyLink referred those on the call to the walkthrough material that was to be reviewed. The CenturyLink Impact Statement for EASE Release 6.0 is posted on the CenturyLink Document review site at <http://www.centurylink.com/wholesale/cmp/review.html> associated with System notification number SYST.EASE.01.04.19.F.17048.EASE_ASR_R6_DrftTechSpecs.

Letty Walker - CenturyLink conducted the walk-through of the ASOG 58 User Impact Statement associated with the EASE ASR Release 6.0. Letty said the ASOG 58 implementation effective date will be March 16, 2019. During the release implementation, EASE VFO (Virtual Front Office) and UOM (Unified Ordering Model) will be unavailable for processing transactions from 5:00 PM ET on Friday, March 15, 2019 until 7:00 AM ET on Monday, March 18, 2019. Ordering access will be back up at 7:00 AM ET on Monday morning, March 18, 2019. Letty then reviewed the presentation document going through each OBF Issue. Once the Issues to be implemented were reviewed, Letty asked if there were any overall questions. There were none.

Letty Walker - CenturyLink then reviewed the table entries with the headings ASR Form, Field, and ASR 58 Modification as listed in the ASOG 58 User Impact Statement.

Kim Isaacs - Allstream asked about address validation associated with CNT - Clarification/Notification Type. Kim asked if a customer submits an address, will CenturyLink as the provider change an address to match the CenturyLink record.

Letty Walker - CenturyLink said the industry allows providers two options to fix an address that does not match. One option is for providers to fix an address on the customer's behalf and send the corrected address back. With the second option, through the use of the CNT field of L and the SUP field of Y, providers can send the address back and ask customers to submit a supplement to correct it. CenturyLink has chosen the second approach to have customers send in a supplement. Letty said that CenturyLink does not want to auto correct the address and then have it be incorrect and cause problems later. There are a number of new fields listed in the Impact Statement that allow that address to be sent back.

Kim Isaacs – Allstream said she understood and agreed.

Letty Walker - CenturyLink said starting with ASR Form 11, there are a number of new fields that are associated with a new product for Managed Access E-Line but CenturyLink does not have a product to implement at this time. Letty said there is no prohibition to use these fields but CenturyLink will not use the date for anything. She relayed that CenturyLink will communicate in the Final Notice for this release if we are ready to support Latitude and Longitude changes with ASOG 58. Finally, Letty referenced the list of holidays that are included in the document for the coming year.

Susan Lorence – CenturyLink said that Kim had brought up at the last EASE system walkthrough that the holiday list included in the Impact Statement is different what is included in the CenturyLink Customer Contact Business Procedure and the list of recognized holidays in their ICA. Susan said that typically CenturyLink would use an OSS Maintenance notice to identify the additional downtime for a system and asked if it was agreeable for CenturyLink to send such a notice in this instance specific to Legacy Qwest accounts.

Kim Isaacs – Allstream reviewed the wording as listed in their ICA regarding holidays which lists New Years Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

Susan Lorence – CenturyLink said the three days that were different are Good Friday, the day after Thanksgiving, and Christmas Eve day.

Kim Isaacs – Allstream said that Good Friday is a problem as that is not a holiday for Allstream. Kim said the ICAs should be updated then.

Susan Lorence – CenturyLink said that is a difficult path.

Letty Walker - CenturyLink said we could consider an update to the Holiday table to identify that some portions of CenturyLink will be available on several of the company holidays. For example, we could make a notation that though it is a CenturyLink holiday, CenturyLink will accept orders.

Susan Lorence – CenturyLink said we will come up with some additional information as to how to handle this and we will discuss it in the February meeting since we have some time before the first holiday in April.

Kim Isaacs – Allstream said that would be good.

Susan Lorence – CenturyLink said beside the holiday issue, the other main point that will be captured in the meeting minutes will be the change

associated with address validation. There were no other items identified.

The EASE Release 6.0 system walkthrough concluded at 10:15 AM MT.

01/16/19 System CMP Meeting

Mark Coyne – CenturyLink said the initial System release notice for the EASE ASOG 58 release was sent on January 4, 2019. The Technical Specifications are posted for review on the Document Review site associated with notification number SYST.EASE.01.04.19.F.17048.EASE_ASR_R6_DrftTechSpecs. Mark reminded those on the call that the System Walkthrough will be conducted immediately following this CMP Systems meeting. The Final System Release notification will be distributed on February 1, 2019 with a Production effective date of March 18, 2019. Mark asked if there are any questions. There were none.

12/12/18 System CMP Meeting

Mark Coyne – CenturyLink said the initial release notice for the EASE ASOG 58 release in March 2019 will be sent on January 4, 2019.

10/17/18 System CMP Meeting

Letty Walker – Centurylink presented this new CR related to the ASOG 58 Industry release that will be implemented in the EASE UOM and VFO. She covered each of the industry issues that will be included in the release as depicted in the Description section of the CR. Letty asked if there were any questions.

Kim Isaacs – Allstream asked if any of the ASOG 57 remaining changes were going to be included in this release as previously indicated.

Letty Walker – CenturyLink said that when the walkthrough occurs for this release, CenturyLink will share what other things will be included in the release such as the PTA and the Latitude and Longitude fields. Letty said that these changes are still under consideration.

Mark Coyne – CenturyLink relayed that the Draft Tech specs notification will be sent on January 4, 2018.

Attachment H – Global Action Items

(There are no Global Action Items for the
April Systems CMP Meeting.)

Attachment I – Action Items and Associated CRs

(There are no Action Items for specific CRs
for the April Systems CMP Meeting.)

Attachment J – All Outstanding Systems CMP Change Requests

Summary of Outstanding System CMP Change Requests

Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner	Director
1	Other	SCR011413-2	Enable late Ebonding for POTS TNs in the MTG platform	AT&T	Deferred	Walker, Letty	
2	Other	SCR011413-3	Enable electronic escalations for POTS (TNs) services in the MTG platform	AT&T	Deferred	Walker, Letty	
3	Other	SCR020718-1	Retire the CenturyLink file transfer protocol CenturyLink Protected Internet Delivery (CPID) previously known as Qwest Protected Internet Delivery (QPID).	CenturyLink	Development	Bunnell, Mark	
4	Other	SCR020718-2	Introduce additional industry standard file transfer protocols for more flexible options and improved security as CPID/QPID is retired.	CenturyLink	Development	Bunnell, Mark	
5	EASE	SCR022019-1	Rewrite of EASE ASR system documentation	CenturyLink	Development	Walker, Letty	
6	EASE	SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	CenturyLink	CLEC Test	Pavlovich, Joe	
7	EASE	SCR092618-1IG	ASOG 58 – Industry Standard implementation in EASE	CenturyLink	CLEC Test	Walker, Letty	
8	EASE	SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	CenturyLink	CLEC Test	Woods, Tonya	
9	Wholesale Billing Interfaces	SCR110415-1	Implement Ensemble to provide a single application to bill Wholesale customers for their Local Service Requests (LSR)	CenturyLink	Deferred	Coyne, Mark	
10	IMA Common	SCR110415-2	Implement EASE to provide a centralized platform for LSR processing	CenturyLink	Deferred	Coyne, Mark	
11	Wholesale Billing Interfaces	SCR110415-3	Retire CRIS for Wholesale billing	CenturyLink	Deferred	Coyne, Mark	
12	IMA Common	SCR110415-4	Retire the IMA GUI and XML application for processing LSRs.	CenturyLink	Deferred	Coyne, Mark	

Attachment K – Deploying Change Requests

Release Update List: CRs To Be Implemented Before Next CMP Meeting - Summary

Report Line Number	Interfaces Impacted	CR No	Title	Est Implemented Date	Company	Status	CenturyLink Owner	Presenter
1	EASE	SCR022019-1	Rewrite of EASE ASR system documentation	05/03/2019	CenturyLink	Development	Walker, Letty	Walker, Letty

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR022019-1	Rewrite of EASE ASR system documentation	03/27/2019 Development	Wholesale System	System Documentation	

Originator Walker, Letty
Owner Walker, Letty
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change

This modification will combine the EASE Pre-Order Guide 4.0, the EASE ASR Overview Guide, the EASE Student Guide and the EASE ASR Infor Guide into a EASE ASR USER GUIDE. The EASE ASR ADMIN guide will also be revamped. The intent is to condense and update the information into a more readable format for users. In addition, versioning of changes will match versioning of the system information that is represented. This will make it easier for users to correlate the system changes that result in documentation changes.

Status History

Date	Action	Description
04/04/2019	Communicator Issued	Planned system documentation changes sent for review. See notification number SYST.EASE.04.04.19.F.17333.EASE_SystemDoc_Streamline.
04/01/2019	General Meeting Held	Ad hoc meeting conducted.
03/27/2019	Status Changed	Status changed to Development.
03/22/2019	Communicator Issued	Ad hoc meeting scheduled. See notification number CMPR.MEET.03.22.19.F.17155.AdHocMtgSystemCR_EASE_Doc
03/20/2019	Discussed at Monthly CMP Meeting	Discussed in the March Systems CMP Meeting - See Attachment C in the Distribution Package.
03/20/2019	Status Changed	Status changed to Presented.
02/22/2019	CR Acknowledged	CR Acknowledged.
02/20/2019	CR Submitted	CR Submitted.

CenturyLink Response

None

Project Meetings

FINAL

Ad hoc meeting minutes
April 1, 2019

SCR022019-1 Rewrite of EASE ASR system documentation

Attendees:

Larry Couch – Action Communications
Lori Deal – Interstate Telecom Consulting
Nancy Taylor – Allstream
Kim Isaacs – Allstream
Rod Cox – TDS Metrocom
Letty Walker – CenturyLink
Mark Coyne – CenturyLink
Susan Lorence – CenturyLink

Susan Lorence – CenturyLink relayed the purpose for the Ad Hoc call which was to review the proposed changes to the EASE ASR system documentation associated with CenturyLink Change Request SCR022019-1. The CR was presented in the March CMP monthly meeting by Letty Walker – CenturyLink. Susan said we announced in the meeting that we would be having an Ad hoc call and a meeting notice was sent. The Ad hoc call is associated with planned changes to streamline the current production EASE ASR system documents into two documents: the EASE ASR User Guide and the EASE ASR Admin Guide. The intent is to condense the information into a more useable format. Susan said the agenda will be to review the planned change, answer any questions and confirm the associated deliverables.

Letty Walker – CenturyLink said when we went through the ASR system consolidation, there were a number of system guides that were developed for the consolidation, e.g., EASE ASR Info guide, EASE Implementation Guide, EASR ASR Pre-order guide, etc. Letty said that she thought what would be most beneficial to customers is just two documents: a User Guide and an Admin Guide. She said the Online Training would remain available as it is stand alone.

Information Current as of Thursday April 11, 2019

EASE ASR User Guide

Letty Walker – CenturyLink said she is putting the ASOG version in the guide. She said that should help identify what is included in the document. Letty then walked through some of the various sections of the EASE ASR User Guide. Some key points included:

- The Table of Contents is interactive so if you click on it, it will take you to that section.
- Document Overview - The link to ATIS may change in the future as they are changing their download process.
- Sections/Headings – Under a specific Section, the heading will be on the left-hand side with the detailed information provided on the right.
- The Guide has been redesigned to fit the EASE screen layout and is sequenced to match the three main tabs in EASE: Order, Preorder and Template.
- Each tab provides the examples of screen shots to match this section.
- It is more of an intuitive guide that is step driven.
- There is more information than has been available in the past.

Letty asked if it made sense how the guide is now laid out.

Kim Isaacs – Allstream said yes it does.

Letty Walker – CenturyLink said she hoped customers will look through the Guide to determine if they have any questions.

EASE ASR Admin Guide

Letty Walker – CenturyLink then referred those on the call to the other document available for review and discussion, the EASE ASR Admin Guide. Letty said each company that utilizes EASE has the capability to add, update, remove users through their Admin person. This guide has been redone and is also step-driven to provide more unique information for each company's EASE Admin person. Letty asked if there were any questions about this guide. There were none.

Susan Lorence – CenturyLink asked those on the call to go to the current EASE System page at <https://www.centurylink.com/wholesale/systems/asr.html>. She said she wants to review the documents that will be eliminated and replaced with the two documents Letty just reviewed. Under the heading, ASR Guides & Training, the current documents to be removed are:

- EASE ASR Info Guide
- EASE Implementation Guidelines
- EASE ASR VFO Admin Guide
- EASE ASR VFO User Guide
- EASE ASR Pre-Order Guide
- EASE ASR Training
- EASE GUI Overview
- EASE Student Guide

Letty Walker – CenturyLink said these documents have all been merged into the EASE ASR User Guide. The two new documents will be available under the ASR Guides & Training.

Kim Isaacs – Allstream asked if the Technical Specifications under the heading ASR Ordering Technical Specifications would be impacted.

Letty Walker – CenturyLink said no, these documents will not be changed.

Kim Isaacs – Allstream asked if CenturyLink would be eliminating the EASE CORA ASR Order Differences that is listed under the FAQ section.

Letty Walker – CenturyLink said yes that will be removed also.

Susan Lorence – CenturyLink then proposed that CenturyLink send a 30 day system courtesy notice that has a timeline that is used for Point release. The notice has a 10 day customer comment review cycle followed 5 days later by a CenturyLink final notice and response to comments if required. Susan asked if that would work for this.

Kim Isaacs – Allstream and Rod Cox – TDS Metrocom both said that would be fine.

Larry Couch – Action Communications said it was fine with them also. They have not been using ASR as frequently.

Susan Lorence – CenturyLink said we will send the system notice out by the end of the week. The meeting minutes will also be distributed as required by CMP. The minutes will be brief covering the main discussion points on the call.

Letty Walker – CenturyLink said she wanted to make sure everyone was aware that in EASE itself, customers can always click on these guides while they are in the EASE system. The same docs will be available there.

Susan Lorence – CenturyLink asked about the point of when these documents would be updated. Will the expectation be with every release?

Letty Walker – CenturyLink said her view is that these documents will ONLY be changed when there has been a change due to a release or other driver. Otherwise the documents will not be updated with a version number.

Kim Isaacs – Allstream said she tends to agree. Only if there are screen shots or if there is a change associated with the ASOG, then the assumption will be the documents will be updated.

Larry Couch – Action Communications said it was better to keep it simple.

Susan Lorence – CenturyLink said with this in mind, when it is time for an EASE release, if no documentation updates are required, CenturyLink will send a notice identifying that and then will not offer a comment cycle.

Letty Walker – CenturyLink agreed and said she will still create a CMP CR and relay the changes that are included in the release but would not expect a comment cycle if there are no documentation updates.

Susan Lorence – CenturyLink asked if those on the call were all OK with that approach also and if they had any questions.

All those on the call responded with a "yes". No other questions were identified.

Susan Lorence – CenturyLink said she thought that covered everything and thanked those on the call for attending.
The Ad hoc meeting was adjourned at 10:30 AM MT.

3/20/19 System CMP Meeting

Letty Walker – CenturyLink presented this new CR associated with streamlining the EASE ASR system documentation. She said there were a lot of documents that were somewhat of a carryover from the ASR system consolidation, including UOM Guide, Pre-Order, General Guide, Training guide. Letty said there was no document that is step driven that is in the sequence of EASE processes that she would consider a full User Guide. She said that she has also revamped the Admin Guide to streamline it. Rather than four or five guides, she is planning for two – a User guide and an Admin guide.

Susan Lorence – CenturyLink said we have an Ad hoc meeting tentatively scheduled for Monday, April 1, 2019, from 10 -11 AM MT to review these planned changes. Susan said once we confirm on today's call that no one has any problems with the April 1 date, the Ad hoc meeting notice will be sent. The preliminary documents will be posted to the Web site for customers to be able to review ahead of time.

Kim Isaacs – Allstream asked if these documentation updates will address the content of the custom business rules to become more readable.

Letty Walker – CenturyLink said no, this CR does not address the custom business rules. She said this will make EASE system information easier to find, less redundant and more useable.

Susan Lorence – CenturyLink said we wanted to separate these system documentation updates from the Release system changes so the updates would be clear.

Kim Isaacs – Allstream asked if EASE Web based training was impacted.

Letty Walker – CenturyLink said the Web based training is not impacted. It stands on its own.

Attachment L – Production Support Tickets

PRODUCTION SUPPORT TICKETS
As of April 12, 2019

	<i>Trouble Ticket Number</i>	<i>Create Date</i>	<i>System</i>	<i>Version / Release</i>	<i>Summary</i>	<i>Severity</i>	<i>Current Status is Under Investigation unless noted otherwise (Expected Resolution Date)</i>
1	9709673	8/17/17	IMA-GUI; IMA-XML	40.0	The Batch Hot Cut (BHC) status tool is not working correctly. If the BHC process is utilized, the BHC status tool which normally provides BHC order information for a specific central office on an individual line by line basis cannot be used to track these requests.	3	TBD
2	9717599	8/31/17	Bulk Loop Qualification		The CenturyLink Broadband Bulk Loop Qualification process may not be returning the correct qualification codes under certain circumstances.	3	TBD
3	10191861	4/13/18	URL for Fiber Line		The Fiber Line Inventory (FLI) URL is not working.	4	TBD
4	10195706	4/16/18	Secure File Transfer		Notification that CTL will be enforcing existing security policy beginning July 9, 2018 and completed by August 1, 2018	3	4/1/2019
5	10342420	7/2/18	Customer Notification Letter Archive (CNLA)		Due to a delay in the rehosting of this CenturyLink web application, the Customer Notification Letter Archive (CNLA) at URL http://wholesale.centurylinkapps.com/cnla is temporarily unavailable.	3	TBD
6	10342434	7/2/18	Event Notification Status Tool		Due to a delay in the rehosting of this CenturyLink web application, the Event Notifications status tool at url https://www.centurylink.com/wholesale/systems/productionsupport.html is temporarily unavailable.	3	TBD
7	10342453	7/2/18	Wholesale Calendar		Due to a delay in the rehosting of this CenturyLink web application, the Wholesale Calendar at URL http://www.centurylink.com/wholesale/cmp/teammeetings.html is temporarily unavailable.	3	TBD
8	10547587	10/25/18	ECOM		The Operation Support System (OSS) Overview web page URL issue.	3	TBD
9	10675588	1/15/19	EASE - ASR		CenturyLink has determined that the EASE ASR GUI enhancement that was scheduled to be implemented with the EASE Point release on January 21, 2019 is being delayed. When implemented, the tool will provide additional status for EASE ASRs through the order life cycle for GUI display only. Some examples of status that will be available: Status of Build, Ticket number, Project manager assigned, Site survey scheduled date, etc	3	Likely implemented with May 2019 EASE Point Release.
10	GCR0076060	4/9/19	IMA SATE		The CenturyLink/ Legacy Qwest IMA- SATE server certificate is expiring at 11:59 PM on May 1, 2019. CenturyLink/Legacy Qwest will be installing a new certificate on April 25, 2019 at 8:00 PM MT for use at 06:00 AM MT when the IMA system comes back online on April 26, 2019.	4	4/25/19

Attachment M – OSS Interface Release Calendar

CenturyLink OSS Release Calendar

ASR

ASR GATEWAY/EASE New API – NOTE: These dates are to begin testing with impacted customers.	
Draft Technical Specifications Issued	October 19, 2018
Comment cycle starts	October 19, 2018
Comment cycle ends	October 27, 2018
Final Technical Specifications Issued	November 6, 2018
Testing Available	December 1, 2018
Release Production Date	December 31, 2018
Full implementation in Production is planned for November 2019.	

ASR GATEWAY/EASE Point Release 6.1	
Custom Business Rules Notification Issued	April 19, 2019
Comment cycle starts	April 19, 2019
Comment cycle ends	April 29, 2019
Final Custom Business Rules Notification Issued, if required	May 3, 2019
Release Production Date	May 20, 2019

ASR GATEWAY/EASE Point Release 6.2	
Custom Business Rules Notification Issued	June 21, 2019
Comment cycle starts	June 21, 2019
Comment cycle ends	July 1, 2019
Final Custom Business Rules Notification Issued, if required	July 5, 2019
Release Production Date	July 22, 2019

ASR GATEWAY/EASE Release 7.0/ASOG 59	
Draft Technical Specifications Issued	July 12, 2019
Comment cycle starts	July 12, 2019
Comment cycle ends	July 30, 2019
Final Technical Specifications Issued	August 9, 2019
Testing Available	August 24, 2019
Draft ASR EASE GUI Documentation Issued	August 26, 2019
Comment cycle starts	August 26, 2019
Comment cycle ends	August 29, 2019
Final ASR EASE GUI Documentation Issued	September 2, 2019
Release Production Date	September 23, 2019

LSR

IMA

IMA 40.0 RELEASE	
Commitment – at CMP Meeting	November 16, 2016
Release Production Date	April 3, 2017
Release Sunset	TBD

IMA 41.0 RELEASE	DATES TBD
CMP CR Submission Cutoff	
Prioritization – at CMP Meeting	
Packaging – at CMP Meeting	
Commitment – at CMP Meeting	
Draft XML Technical Specifications Issued	
Comment cycle starts	
Comment cycle ends	
Final XML Technical Specifications Issued	
SATE Available	
Draft GUI Release Notes Issued	
Comment cycle starts	
Comment cycle ends	
Final GUI Release Notes Issued	
Release Production Date	
Release Sunset	

IMA Retirement (see Milestones Timeline below for LSR Project Consolidation Plan)	
Initial IMA Retirement Notification Issued – App to APP and GUI	January 4, 2016
Planned IMA Production Date Retirement – Eastern Region	REVISED No earlier than First Quarter 2020
*REVISED DATE NOTE: All existing accounts for the Eastern region are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble.	


EASE Introduction (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial EASE Release Notification - LSR App to App and GUI	January 4, 2016
Planned EASE Production Date – LSR – Eastern Region	REVISED No earlier than First Quarter 2020
*REVISED DATE NOTE: All existing accounts for the Eastern region are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble.	

LSR PROJECT CONSOLIDATION PLAN

Consolidation completion for the Eastern region is **TO BE DETERMINED***. The target dates for the Western region and Central region are being reevaluated at this time. CenturyLink will comply with all applicable Merger Requirements, including use of the CMP process.

The following table shows a list of milestones that impact the Consolidation Plan. CenturyLink will communicate updated milestone dates per the CMP process.

 = A milestone, established by the Merger Requirements, that alters the established CMP milestones schedule.

Consolidation Plan Milestone	Date
CMP CR Issuance: SCR110415-1, SCR110415-2, SCR110415-3, SCR110415-4	11/4/15
These can be found at: http://www.centurylink.com/wholesale/cmp/cr/crnumber_system_index.html	
CR Presentation at CMP Meeting	11/18/15
LSR Consolidation Plan due	1/4/16
Initial Release Notification (for SCR110415-1 and SCR110415-2)	1/4/16
Initial Retirement Notice (for SCR110415-3 and SCR110415-4)	1/4/16
LSR Consolidation Plan Review Meeting REVISED	1/27/16
Extended Customer Comment Window for Initial Release Notification, Initial Retirement Notice and Consolidation Plan REVISED	2/11/16
CenturyLink issues response to CLEC comments and Final Retirement Notice, including the Final version of the LSR Consolidation Plan REVISED	3/7/16
3 rd Party Facilitator Selected NOTE: The CenturyLink 3 rd Party Facilitator recommendation was provided during the March 2016 CMP monthly meeting.	3/16/16
Draft Interface Tech Specs	8/12/16*
Comment cycle Starts	8/12/16*
Tech Specs Walk-through(s)	8/23/16* and 9/7/16
CLEC Comments Ends for Interface Tech Specs	9/16/16*
Final Interface Tech Specs	9/30/16*

Consolidation Plan Milestone	Date
DATES REVISED BELOW TO SHOW TO BE DETERMINED (TBD) UNTIL THE RELEASE TO PRODUCTION DATE IS FINALIZED	
L&P Volume Testing	TBD
(New) GUI Initial Release notice	TBD
(New) GUI Draft Release notes	TBD
Product Process Notification associated with Level 2 OSS changes	TBD
CLEC comments due on (New) GUI Release Notes	TBD
CLEC comments due on Level 2 OSS Product Process changes	TBD
Training available	TBD
GUI Final Release Notice	TBD
Final Notice For Level 2 OSS Product/Process Changes	TBD
Customer Testing Begins with LSR Consolidation Functionality (120 Days)	TBD
Customer Testing Ends	TBD
Customer Go/No Go Vote	TBD
Eastern Region Release to Production REVISED	No earlier than First Quarter 2020

* REVISED DATE

File Transfer Protocol

CPID/QPID Retirement	NOTE: CPID/QPID is not a system application. It is a File Transfer interface.
Initial CPID/QPID Retirement Notification Issued	February 23, 2018
Comment cycle starts	February 23, 2018
Comment cycle ends	March 9, 2018
Final CPID/QPID Retirement Notification Issued	April 6, 2018
Planned CPID/QPID Production Retirement Date	December 31, 2019*

* REVISED DATE

BILLING OUTPUT

May include any/all of the following: ASCII, Paper, EDI, BOS BDT, internet downloadable files (Billmate, BOS BDT or a print image of bill).

Ensemble Introduction - Eastern Region (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial Ensemble Release Notification Issued January 4, 2016

Planned Ensemble Production Date – Eastern Region
REVISED
No earlier than
First Quarter 2020

*** REVISED DATE**

NOTE: All existing Eastern accounts are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble

CRIS Retirement - Eastern Region (see Milestones Timeline below for LSR Project Consolidation Plan)

Initial CRIS Retirement Notification Issued January 4, 2016

Planned CRIS Production Retirement – Eastern Region
REVISED
No earlier than
First Quarter 2020

*** REVISED DATE**

NOTE: All existing Eastern accounts are converted via a flash cut. All ongoing LSRs will be processed through EASE and all subsequent bills will be generated from Ensemble.

Currently there are no planned Releases for the following Systems:

Billing	CEMR-MTG
DLIS	IMA
Loss and Completions	MTG

The CenturyLink OSS Release Calendar includes tasks from the CLEC-CenturyLink Wholesale Change Management Process Document available at <http://www.centurylink.com/wholesale/cmp/index.html>. Proposed release dates provided are targets. Changes may occur during an OSS release lifecycle that could impact target dates. If target dates are updated, the CenturyLink OSS Release Calendar will be updated to reflect the revised target release dates.

Issued By	CenturyLink Wholesale Change Management Process (CMP)
Business Unit	CenturyLink Wholesale Program
Effective Date	04/12/19
Publication Location	http://www.centurylink.com/wholesale/cmp/teammeetings.html

Attachment N – Walk On Items

May Monthly CMP Meeting

- May 15, 2019
- Time: 9:00 AM – 10:00 AM MT
- CMP CR Submission Deadline – May 1, 2019