



July 17, 2019

Systems CMP Team Meeting

Distribution Package

Product & Process / Systems Change Management Process (CMP) Monthly Meeting

9:00 a.m. – 10:00 a.m. (MT)

Wednesday, July 17, 2019

June Meeting will be held via conference call

Conference Bridge Number

800 594-5900 Passcode 65702727# SKYPE CALL

Facilitator

Mark Coyne – Project Manager, Change Management

Agenda

All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.

Time	Topic	Presenter/Facilitator
9:00 – 9:05	Introductions / Roll Call	Mark Coyne
9:05 – 9:05	Product Process Attachments: <ul style="list-style-type: none">❖ Announcements❖ See Attachment A – Previous Monthly Meeting Minutes	Mark Coyne
9:05 – 9:05	Review Global Action Items <ul style="list-style-type: none">❖ See Attachment B – Global Action Items	AI Owners / SMEs
9:05 – 9:05	Review “Active” CLEC Originated Change Requests <ul style="list-style-type: none">❖ See Attachment C – CLEC CRs	CR Owners / SMEs
9:05 – 9:15	Review “Active” CenturyLink Originated Change Requests <ul style="list-style-type: none">❖ See Attachment D – CenturyLink CRs	CR Owners / SMEs
9:15 – 9:15	Discussion of CMP Operations and Proposed Modifications to CMP Framework <ul style="list-style-type: none">❖ See Attachment E	Mark Coyne
9:15 – 9:20	Walk On Items <ul style="list-style-type: none">❖ See Attachment F	Requestor

Agenda – Continued All agenda times are approximate. The Systems portion of the meeting will start immediately following the Product/Process meeting.		
<i>Time</i>	<i>Topic</i>	<i>Presenter/Facilitator</i>
9:20 – 9:20	Systems Attachments ❖ See Attachment A – Previous Monthly Meeting Minutes	Mark Coyne
9:20 – 9:25	Review New Change Requests ❖ See Attachment B – New CRs Initiated by CLECs ❖ See Attachment C – New CRs Initiated by CenturyLink ❖ See Attachment D – New Regulatory & Industry Guideline CRs ❖ See Attachment E – New Cross Over CRs ❖ See Attachment F – New “Walk On” CRs	CR Originator
9:25 – 9:30	Review Change Requests for Closure ❖ See Attachment G – CRs to Consider for Closure	Mark Coyne
9:30 – 9:30	Review Action Items ❖ See Attachment H – Global Action Items ❖ See Attachment I – Action Items and Associated CRs	Mark Coyne
9:30 – 9:30	Outstanding Systems CMP Change Requests ❖ See Attachment J - Outstanding Systems CMP Change Requests	Mark Coyne
9:30 – 9:30	Deploying Change Requests ❖ See Attachment K – Deploying Change Requests	Mark Coyne
9:30 – 9:35	Production Support Tickets ❖ See Attachment L – Production Support Tickets	Mark Coyne
9:35 – 9:35	OSS Interface Release Calendar • See Attachment M	Mark Coyne
9:35 – 9:35	Walk-On Items • See Attachment N	Mark Coyne

Announcements

- July Monthly Meeting – July 17, 2019 Time: 9:00 – 10:00 AM MT
CR Submission Deadline: July 3, 2019
- During the CMP meeting, please follow these conference call guidelines:
 - All attendees, whether in person or by phone, must identify themselves and the company they represent.
 - The facilitator will mute all lines on the conference bridge once the call begins.
 - Push *6 to go on and off mute
 - Please do not put your phone on hold if you have music hold.
 - Check the positioning of your mouthpiece if you are using a headset.
 - Don't say or do things you don't want others to hear during the call.
 - If you're speaking with others in your office, mute your phone by pushing *6.
 - If you are unable to hear the conversation in the room, please interrupt to let the facilitator know.
 - For those in the room:
 - Please hold side conversations outside the conference room.
 - Position the microphone in front of you when speaking.
- The CenturyLink OSS Interface Release Calendar can be found at <http://www.centurylink.com/wholesale/cmp/teammeetings.html>
- Interactive Reports for all CMP Change Requests can be found at <http://www.centurylink.com/wholesale/cmp/changerequest.html>
- The CenturyLink Wholesale Change Management Process Document can be found at <http://www.centurylink.com/wholesale/cmp/index.html>
- The CenturyLink CMP Points of Contact can be found at <http://www.centurylink.com/wholesale/cmp/index.html>

Attachment A – Previous Monthly Meeting Minutes

**FINAL
Meeting Minutes**

**CMP Monthly Systems Meeting
Wednesday, June 19, 2019**

INTRODUCTIONS AND ANNOUNCEMENTS

Mark Coyne – CenturyLink began by asking if there were any additional participants that had joined the call.

PRIOR MONTHLY MEETING MINUTES (ATTACHMENT A)

There were no comments or questions on the Prior Monthly Meeting Minutes.

NEW CRs INITIATED BY CLECs (ATTACHMENT B)

There were no new CRs initiated by CLECs for the June Systems CMP Meeting.

NEW CRs INITIATED BY CENTURYLINK (ATTACHMENT C)

The new CenturyLink CR was covered under Attachment F – Walk On CRs.

REGULATORY AND INDUSTRY GUIDELINE CRs (ATTACHMENT D)

The new CenturyLink Industry Guideline CR was covered under Attachment F – Walk On CRs.

NEW CROSS OVER CRs (ATTACHMENT E)

There were no Cross Over CRs for the June Systems CMP Meeting.

WALK ON CHANGE REQUESTS (ATTACHMENT F)

There were no Walk On Change Requests for the June Systems CMP Meeting.

CRs TO CONSIDER FOR CLOSURE (ATTACHMENT G)

SCR090418-1 Introduce a new Application Programming Interface (API) for EASE ASR

Mark Coyne – CenturyLink said there is nothing new to share for this CR. The planned Production effective date remains November 2019. This CR is associated with the change in the EASE UOM gateway that ONLY impacts customers utilizing the UOM interface for EASE ASR processing. CenturyLink will continue to monitor this CR to determine when all customers have been migrated so we can move this to a Completed status.

SCR101918-1 Modification of EASE ASR External Apps Menu GUI for Order Status

Mark Coyne – CenturyLink stated this CR was implemented in March with the ASOG 58 EASE Major release, however the GUI tool was subsequently taken offline due to some issues. An updated Event notice was distributed.

CenturyLink™ Wholesale Change Management Process (CMP) Meeting Minutes

The May EASE ASR Point Release notice for 6.1 included the deployment of this CR. An issue was identified, and the fix went in over this past weekend. We have issued the EN closure. We will review for CR closure in the July meeting. Mark asked if there were any questions. There were none.

REVIEW GLOBAL ACTION ITEMS (ATTACHMENT H)

There were no Global Action Items for the June Systems CMP Meeting.

REVIEW ACTION ITEMS AND ASSOCIATED CRS (ATTACHMENT I)

SCR050819-1 EASE System modification for User Reset capabilities for security upgrade

Mark Coyne – CenturyLink stated this CR was presented last month by Letty Walker. Everyone agreed this CR will be included in the July 22 EASE Point Release 6.2. A notification went out Friday 6/21 and included updates to the EASE ASR admin guide along with custom business rules.

SCR050819-2IG ASOG 59 changes for the EASE ordering system

Mark Coyne – CenturyLink stated this CR was presented last month by Letty Walker. The CR is scheduled for an effective date of sept 23rd. There is a scheduling attachment under calendar that speaks to ASOG 59. Tech specs will go out July 12th and we will set up a walk through and the notice will go out around July 30th. This CR is scheduled for EASE Release 7.0 with dates according to OSS calendar in attachment M

OUTSTANDING SYSTEMS CMP CHANGE REQUESTS (ATTACHMENT J)

There was no discussion about any outstanding system CRs for the June Systems CMP Meeting.

DEPLOYING CHANGE REQUESTS (ATTACHMENT K)

There were no deploying CRs for the June Systems CMP Meeting.

PRODUCTION SUPPORT TICKETS (ATTACHMENT L)

Mark Coyne – CenturyLink stated there are ten tickets on the list however we have closed a few. Event Notice #2 Bulk Loop qualification closed 6/13/19. EN # 4 & 9, related to the EASE GUI Status tool has been closed and a closure sent. There are still three Event Notifications open that are due to the rehosting of several CMP related applications. There were no questions or comments.

OSS INTERFACE RELEASE CALENDAR (ATTACHMENT M)

The OSS Calendar, for the June Systems CMP Meeting, has been updated to add the additional EASE Point releases of 7.1 and 7.2 along with future EASE releases 8.0 and 9.0 for ASOG 60 and 61. These will go into 2020.

WALK ON ITEMS (ATTACHMENT N)

Force Majeure Update:

CenturyLink™ Wholesale Change Management Process (CMP) Meeting Minutes

Allstream had questioned the Force Majeure event in Minnesota and North Dakota. Mark received an update from the CTL Government group that both have been closed. Mark will follow up and has a meeting scheduled to see if any processes need to go in place after the Force Majeure.

Nancy Taylor/Kim Isaacs - Allstream stated that they need an end date for the Force Majeure declaration. Centurylink has been very bad at closing Force Majeure or giving dates. Some carriers are required to file with the PUC & state, so they give a list of wire centers where they are under force majeure and the start and end dates.

Mark Coyne - CenturyLink stated that sometimes it is difficult because you have some areas that remain under the event, for a period of time, while others don't. If we get more information about the process, it will be included in the meeting minutes otherwise it will be discussed at a later time.

After checking with our legal team in Minnesota there does not appear to be any commission requirement of providing a closure notice with regards to Force Majeure.

July CMP Meeting Schedule

July CMP Monthly meeting will be held on July 17, 2019 from 9:00 AM-10:00 AM MT
CMP CR Submission Deadline is July 3, 2019.

Mark asked if there were any questions on either of the CMP packages. There were none.

The June monthly CMP meeting adjourned at 9:45 AM MT.

Maintain Meeting Details			
Meeting Name	June 2019 Monthly CMP Meeting	Type	Monthly
Meeting Date	6/19/2019	Area	Wholesale

Attendee	Company	Attendance Type
Burnett, Phyllis	CenturyLink	On Phone
Coyne, Mark	CenturyLink	On Phone
Halabrin, Kellie	CenturyLink	On Phone
Harper, Teresa	CenturyLink	On Phone
Harmon, Linda	CenturyLink	On Phone
Urevig, Rita	CenturyLink	On Phone
Isaacs, Kim	Allstream	On Phone
Taylor, Nancy	Allstream	On Phone
Granahan, John	Granite Telecommunications	On Phone
Hyacinthe, Kristi	Granite Telecommunications	On Phone
Kronewitter, Jonathan	Granite Telecommunications	On Phone
Byland, Rebekah	Pop Communications	On Phone
Smith, Andrea	Comcast	On Phone

Attachment B – New CRs Initiated By CLECs

(There are no new CRs initiated by CLECs
for the July Systems CMP Meeting.)

Attachment C – New CRs Initiated By CenturyLink

See Attachment F for new CRs initiated by CenturyLink
for the July Systems CMP Meeting.

Attachment D – Regulatory & Industry Guideline CRs

See Attachment F for new CRs initiated by
CenturyLink for the July Systems CMP Meeting.

Attachment E – Cross Over CRs

(There are no Cross Over CRs
for the July Systems CMP Meeting.)

Attachment F – New Walk On CRs

Attachment G – CRs to Consider for Closure

Change Request to Consider for Closure - Summary

Report Line Number	Impacted Interface	CR #	Title	Company	Status	CenturyLink Owner	Presenter
1	EASE	SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	CenturyLink	CLEC Test	Pavlovich, Joe	Walker, Letty
2	EASE	SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	CenturyLink	CLEC Test	Woods, Tonya	Woods, Tonya

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	12/31/2018 CLEC Test	Wholesale System	Ordering	

Originator Pavlovich, Joe
Owner Pavlovich, Joe
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change
<p>CenturyLink will be introducing a new Application Programming Interface for EASE – ASR. There are no application to application functions that will be changing. This change is only impacting connectivity. The amount of customer impact is dependent on the type of customer connectivity that exists today.</p> <p>UPDATE AS OF 09-13-18: CenturyLink is introducing a change in the EASE UOM gateway that will impact customers utilizing the UOM interface for EASE ASR processing. Customers who ONLY utilize the CenturyLink EASE VFO (GUI) application WILL NOT be impacted by this change. Although we expect minimal impact, CenturyLink will be reaching out directly to the impacted customers to discuss the change needed and set up a timeframe to complete the changes.</p> <p>*****</p> <p>CenturyLink will be working with each impacted customer to develop a transition plan and timeline.</p> <p>Testing could begin as early as 1Q19 with a full implementation in production by November 2019.</p>

Status History		
Date	Action	Description
06/19/2019	Discussed at Monthly CMP Meeting	Discussed in the June Systems CMP Meeting - See Attachment G in the Distribution Package.
05/15/2019	Discussed at Monthly CMP Meeting	Discussed in the May Systems CMP Meeting - See Attachment G in the Distribution Package.
04/17/2019	Discussed at Monthly CMP Meeting	Discussed in the April Systems CMP Meeting - See Attachment G in the Distribution Package.
03/20/2019	Discussed at Monthly CMP Meeting	Discussed in the March Systems CMP Meeting - See Attachment G in the Distribution Package.
01/16/2019	Discussed at Monthly CMP Meeting	Discussed in the January Systems CMP Meeting - See Attachment G in the Distribution Package.
12/31/2018	Status Changed	Status changed to CLEC Test.
12/12/2018	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment I in the Distribution Package.
11/16/2018	Communicator Issued	See notification number SYST.EASE.11.16.18.F.17009.New_API_FINALTechSpecs.
11/14/2018	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment I in the Distribution Package.
10/30/2018	General Meeting Held	System Release walkthrough was held. Bridge was opened however no customers called into the call.
10/19/2018	Communicator Issued	See notification number SYST.EASE.10.19.18.F.16982.New_API_DraftTechSpecs.
10/17/2018	Discussed at Monthly CMP Meeting	Discussed in the October Systems CMP Meeting - See Attachment I in the Distribution Package.
09/27/2018	Status Changed	Status changed to Development.
	Discussed at	

09/19/2018	Monthly CMP Meeting	Discussed in the September Systems CMP Meeting - See Attachment C in the Distribution Package.
09/19/2018	Status Changed	Status changed to Presented.
09/13/2018	Additional Information	CR Description updated by originator to clarify that this CR only impacts EASE ASR UOM customers and does not impact customers that only use the EASE VFO (GUI).
09/07/2018	CR Acknowledged	CR Acknowledged.
09/04/2018	CR Submitted	CR Submitted.

CenturyLink Response

None

Project Meetings

6/19/19 System CMP Meeting

Mark Coyne – CenturyLink said there is nothing new to share for this CR. The planned Production effective date remains November 2019. This CR is associated with the change in the EASE UOM gateway that ONLY impacts customers utilizing the UOM interface for EASE ASR processing. CenturyLink will continue to monitor this CR to determine when all customers have been migrated so we can move this to a Completed status.

5/15/19 System CMP Meeting

Mark Coyne – CenturyLink said there is nothing new to share for this CR. The planned Production effective date remains November 2019. Mark said we will continue to monitor this CR to determine when all customers have been migrated so we can move it to a Completed status.

4/17/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR remains in CLEC Test. CenturyLink is continuing to work directly with the impacted customers to establish a timeframe to complete the change to the new API. The planned Production effective date remains November 2019. Mark said we will continue to monitor this CR to determine when all customers have been migrated so we can move it to a Completed status.

3/20/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR is associated with the change in the EASE UOM gateway that only impacts customers utilizing the UOM interface for EASE ASR processing. CenturyLink is working directly with the impacted customers to establish a timeline to change to the new API. Mark said the Production effective date is November 2019. We will monitor the CR and keep it in CLEC Test until all customers have been migrated.

01/16/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR is now in CLEC test. It will remain in CLEC Test until the full implementation which is planned for November 2019. As a reminder, only EASE UOM customers are impacted by this new API. Mark said CenturyLink SMEs are working with impacted customers to begin testing.

12/12/18 System CMP Meeting

Mark Coyne – CenturyLink said the Final Technical Specification System Notice was issued on November 16, 2018. This CR for a new API only impacts EASE UOM customers; it does not impact EASE GUI VFO customers. Testing with impacted customers will begin first quarter 2019 with full implementation in production planned for November 2019. CenturyLink personnel are contacting impacted customers to review the interfaces that will be changing to this new API.

11/14/18 System CMP Meeting

Mark Coyne – CenturyLink said the Draft Technical Specification System Notice was issued on October 19, 2018. This new API change only impacts EASE UOM customers; it does not impact EASE GUI VFO customers. Mark said a walkthrough was held on October 30, 2018; no customers called into the call. Testing with impacted customers will begin first quarter 2019 with full implementation in production scheduled for November 2019.

10/17/18 System CMP Meeting

Mark Coyne – CenturyLink stated this CR was presented last month associated with the new API that only impacts customers that use the EASE UOM gateway for ASR processing. There are no impacts to customers who only utilize the CenturyLink EASE VFO (GUI) application. The Draft Technical Specification System Notice will be issued on October 19, 2018. The dates in System Notification Timeline are associated with testing with impacted customers. The walkthrough is tentatively scheduled for October 30, 2018. Testing could begin as early as 1Q19 with full implementation in Production planned for November 2019.

NOTE: Attachment I in the System package included a REMINDER that mistakenly referenced IMA customers being impacted by this new API. It is only EASE UOM customers that are impacted.

9/19/18 System CMP Meeting

Letty Walker - CenturyLink presented this new CR. She advised that CenturyLink is introducing an upgrade to the EASE UOM gateway API that will only impact customers utilizing the UOM interface for EASE ASR processing. CenturyLink will be reaching out directly to the impacted customers to discuss the change needed and set up a timeframe to complete the changes with each

customer. Letty said we could begin testing as early as 1st Quarter 2019 with a full implementation in production by November 2019. It is not a short turnaround. The intent is to provide as much lead time as possible.

Mark Coyne – CenturyLink said we will send a 73 day System notice to relay the app to app changes likely by the end of September. He asked if there were any comments or questions. There were none.

Open CR - Detail

CR #	Title	Date Current Status	Organization	Area Impacted	Products Impacted
SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	03/18/2019 CLEC Test	Wholesale System	Ordering	

Originator Woods, Tonya
Owner Woods, Tonya
CRPM Lorence, Susan

Originating Company: CenturyLink

Description of Change
Provide additional status for EASE ASRs through the order life cycle for GUI display only.

Status History		
Date	Action	Description
06/19/2019	Discussed at Monthly CMP Meeting	Discussed in the June Systems CMP Meeting - See Attachment G in the Distribution Package.
05/21/2019	Communicator Issued	See notification number .SYST.EASE.05.21.19.F.17404.EASE_R6.1_Doc_Update.
05/15/2019	Discussed at Monthly CMP Meeting	Discussed in the May Systems CMP Meeting - See Attachment G in the Distribution Package.
04/17/2019	Discussed at Monthly CMP Meeting	Discussed in the April Systems CMP Meeting - See Attachment G in the Distribution Package.
03/20/2019	Discussed at Monthly CMP Meeting	Discussed in the March Systems CMP Meeting - See Attachment G in the Distribution Package.
03/19/2019	Record Update	Event notification 10675588 updated to relay delay to CR implementation.
03/18/2019	Status Changed	Status changed to CLEC Test.
02/25/2019	Communicator Issued	See notification number SYST.EASE.02.25.19.F.17120.EASE_GUI_R6.0FnlRelNotes.
02/25/2019	Communicator Issued	See Notification number TRNG.ANNC.02.25.19.F.17119.EASE_ASR_VFO_WBT_Available.
02/20/2019	Discussed at Monthly CMP Meeting	Discussed in the February Systems CMP Meeting - See Attachment K in the Distribution Package.
02/18/2019	Communicator Issued	See Notification number SYST.EASE.02.18.19.F.17117.EASE_GUI_R6.0DrftRelNote.
02/15/2019	Record Update	Planned effective date tentatively changed to March 18, 2019 associated with EASE Release 6.0.
01/16/2019	Discussed at Monthly CMP Meeting	Discussed in the January Systems CMP Meeting - See Attachment K in the Distribution Package.
01/15/2019	Record Update	Event notification 10675588 issued to relay delay to CR implementation.
01/04/2019	Communicator Issued	See notification number SYST.EASE.01.04.19.F.17047.FNL_EASE_R5.2CustBusRules.
12/21/2018	Communicator Issued	See notification number SYST.EASE.12.21.18.F.17035.EASE_R5.2_CustomBusRules.
12/12/2018	Discussed at Monthly CMP Meeting	Discussed in the December Systems CMP Meeting - See Attachment I in the Distribution Package.
11/30/2018	Status Changed	Status changed to Development.
11/14/2018	Status Changed	Status changed to Presented.
11/14/2018	Discussed at Monthly CMP Meeting	Discussed in the November Systems CMP Meeting - See Attachment C in the Distribution Package.
10/22/2018	CR Acknowledged	CR Acknowledged
10/19/2018	CR Submitted	CR Submitted

CenturyLink Response

None

Project Meetings

6/16/19 System CMP Meeting

Mark Coyne – CenturyLink stated this CR was implemented in March with the ASOG 58 EASE Major release, however the GUI tool was subsequently taken offline due to some issues. An updated Event notice was distributed. The May EASE ASR Point Release notice for 6.1 included the deployment of this CR. An issue was identified, and the fix went in over this past weekend. We have issued the EN closure. We will review for CR closure in the July meeting. Mark asked if there were any questions. There were none.

5/15/19 System CMP Meeting

Mark Coyne – CenturyLink said the plan for this CR was to implement it on March 18, 2019 in conjunction with the EASE ASOG 58 release. However, the GUI tool associated with this CR was taken offline due to some issues. Mark said that CenturyLink issued an updated Event notice to relay the status. The May EASE ASR Point Release 6.1 includes the deployment of this CR. That release will be installed over the weekend and will be effective on May 20, 2019. Mark said we will review this CR in June to move to a Completed status.

Susan Lorence – CenturyLink said there had been a SME team meeting the day before to make sure Order status tool was a GO and that the IT team relayed there was a minor screen change.

Letty Walker – CenturyLink shared that the new ASR EASE User Guide had a minor update to the heading detail on the screen print associated with this change and that she would like to keep the production guide up to date. Letty said there is no change to the functionality or steps.

Susan Lorence – CenturyLink suggested that once the release is implemented that we send a System notice effective immediately to post the screen shot update to the User Guide. Susan said the approach is not typical but CenturyLink would like to post the current version of the document. She asked if there were any concerns.

Kim Isaacs – Allstream said if it is just correcting the screen shot, this approach would be OK.

4/17/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR was implemented March 18, 2019 in conjunction with the EASE ASOG 58 release. The GUI tool associated with this CR was then taken offline due to some issues. An updated Event notice was distributed. The CenturyLink SME team is continuing to review the functionality and test results to determine when it can be implemented – likely with the May EASE ASR Point release.

NOTE 04-24-19: The CR was included in the EASE ASR Release 6.1 notification that was distributed on April 19, 2019. See notification number SYST.EASE.04.19.19.F.17356.EASE_R6.1_CustomBusRules.

3/20/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR was implemented March 18, 2019 in conjunction with the EASE ASOG 58 release but the GUI tool associated with this CR has been taken offline due to some issues. An updated Event notice was distributed on Tuesday, March 19, 2019. We will continue to monitor the status of this.

2/20/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR was originally scheduled for the EASE Point Release 5.2 scheduled for implementation January 21, 2019. The CR includes enhancements to the EASE ASR VFO GUI to provide functionality to check on Order status for EASE ASRs throughout their life cycle. Prior to the Point release implementation, the SME team determined additional testing was required and issued an event notification on January 15, 2019 to relay the implementation for this CR would be delayed. The CR is now planned for implementation with the EASE Release 6.0. Information about the CR was included in the EASE GUI Release 6.0 notice that was distributed on February 18, 2019. A Training notice associated with the GUI change will be distributed on Monday, February 25, 2019.

01/16/19 System CMP Meeting

Mark Coyne – CenturyLink said this CR is associated with enhancements to the EASE ASR VFO GUI to provide a new tool to check on Order status for ASRs throughout their life cycle. CenturyLink had requested that we include this change in the EASE Release 5.2 that is scheduled for implementation January 21, 2019. That combined initial system release notice was distributed on December 21, 2018. The Final system notice was sent on January 4, 2019. Because CenturyLink is performing some additional testing on the changes associated with this CR, this functionality will not be included in the release that will be effective on January 21, 2019. Mark said on January 15, 2019, an event notification was distributed to relay the delay in implementation.

Susan Lorence – CenturyLink said that Kim Isaacs – Allstream had submitted a question into the CMPCOMM mailbox about that Event notification. Kim had asked if the rest of the EASE ASR Release 5.2 would be delayed. Susan said a response had been sent to relay that the remainder of the release that included the planned Custom Business Rules would go into effect as of January 21, 2019.

12/12/18 System CMP Meeting

Mark Coyne – CenturyLink said this new CR was presented last month. The CR is associated with enhancements to the EASE ASR VFO GUI to provide a new tool to check on Order status for EASE ASRs throughout their life cycle. Mark said we discussed last month that we would like to include this GUI update in the EASE Point Release scheduled for implementation for January 21, 2019. We proposed combining the GUI notice and the Custom Business Rules notice for the release into a single notice and comment cycle. There was no disagreement to combine the two notices. The EASE Release 5.2 notice is scheduled for distribution on December 21, 2018.

11/14/18 Systems CMP Meeting

Letty Walker – Centurylink presented this new CR to update the EASE ASR VFO GUI. She said there is an option called “External Apps” in EASE today. CenturyLink is adding a new option to that section for Order Status. A customer can use this new tool to check on additional status for EASE ASRs through the ASR life cycle from the time it is accepted to the time it is completed. Letty gave some examples of status that will be available: Status of Build, Ticket number, Project manager assigned, Site survey scheduled date, etc. Letty said CenturyLink would like to include this CR in the EASE ASR Point Release 5.2 which is a Custom Business Rule release. She asked if there were any questions.

Kim Isaacs – Allstream asked if this new option would assist customers in knowing when a site survey is completed vs. having to call CenturyLink.

Letty Walker – Centurylink said yes. She said the tool will allow customers to check for themselves when the survey is scheduled, when it is completed, etc.

Mark Coyne – CenturyLink said we are currently planning to include the CR in the EASE ASR Point Release 5.2 which will become effective on January 21, 2019. He said the CR is intended to provide more information to customers vs. it being a change in process for customers. The Point Release notification has a 30 day lead time with a customer comment cycle. The GUI notification cycle has a 28 day notification lead time also with a comment cycle. Mark said we would like to just send one notice and asked if there were any objections to that approach or if customers preferred two notifications. There were no comments or objections. Mark said there may be some Training information that needs to be updated which will be sent with a 21 day lead time. We will discuss the effective date again in the December CMP monthly meeting.

Attachment H – Global Action Items

(There are no Global Action Items for the
July Systems CMP Meeting.)

Attachment I – Action Items and Associated CRs

(There are no Action Items for the
July Systems CMP Meeting.)

Attachment J – All Outstanding Systems CMP Change Requests

Summary of Outstanding System CMP Change Requests
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Report Line Number	Interfaces Impacted	CR No	Title	Company	Status	Owner
1	Other	SCR011413-2	Enable late Ebonding for POTS TNs in the MTG platform	AT&T	Deferred	Wal Lett
2	Other	SCR011413-3	Enable electronic escalations for POTS (TNs) services in the MTG platform	AT&T	Deferred	Wal Lett
3	Other	SCR020718-1	Retire the CenturyLink file transfer protocol CenturyLink Protected Internet Delivery (CPID) previously known as Qwest Protected Internet Delivery (QPID).	CenturyLink	Development	Bun Mar
4	Other	SCR020718-2	Introduce additional industry standard file transfer protocols for more flexible options and improved security as CPID/QPID is retired.	CenturyLink	Development	Bun Mar
5	EASE	SCR050819-1	EASE System modification for User Reset capabilities for security upgrade	CenturyLink	Development	Wal Lett
6	EASE	SCR050819-2IG	ASOG 59 changes for the EASE ordering system	CenturyLink	Development	Wal Lett
7	EASE	SCR090418-1	Introduce a new Application Programming Interface (API) for EASE ASR.	CenturyLink	CLEC Test	Pav Joe
8	EASE	SCR101918-1	Modification of EASE ASR External Apps Menu GUI for Order Status	CenturyLink	CLEC Test	Woc Ton
9	Wholesale Billing Interfaces	SCR110415-1	Implement Ensemble to provide a single application to bill Wholesale customers for their Local Service Requests (LSR)	CenturyLink	Deferred	Coy Mar
10	IMA Common	SCR110415-2	Implement EASE to provide a centralized platform for LSR processing	CenturyLink	Deferred	Coy Mar
11	Wholesale Billing Interfaces	SCR110415-3	Retire CRIS for Wholesale billing	CenturyLink	Deferred	Coy Mar
12	IMA Common	SCR110415-4	Retire the IMA GUI and XML application for processing LSRs.	CenturyLink	Deferred	Coy Mar

Attachment K – Deploying Change Requests

(There are no Deploying Change Requests for the
July Systems CMP Meeting.)

Attachment L – Production Support Tickets

	PRODUCTION SUPPORT TICKETS As of July 10, 2019						
	<i>Trouble Ticket Number</i>	<i>Create Date</i>	<i>System</i>	<i>Version / Release</i>	<i>Summary</i>	<i>Severity</i>	<i>Current Status is Under Investigation unless noted otherwise (Expected Resolution Date)</i>
1	9709673	8/17/17	IMA-GUI; IMA-XML	40.0	The Batch Hot Cut (BHC) status tool is not working correctly. If the BHC process is utilized, the BHC status tool which normally provides BHC order information for a specific central office on an individual line by line basis cannot be used to track these requests.	3	TBD
2	9717599	8/31/17	Bulk Loop Qualification		The CenturyLink Broadband Bulk Loop Qualification process may not be returning the correct qualification codes under certain circumstances.	3	TBD
3	10191861	4/13/18	URL for Fiber Line		The Fiber Line Inventory (FLI) URL is not working.	4	TBD
4	10195706	4/16/18	Secure File Transfer		Notification that CTL will be enforcing existing security policy beginning July 9, 2018 and completed by August 1, 2018	3	4/1/2019
5	10342420 INC1517525 New # INC1864422	7/2/18	Customer Notification Letter Archive (CNLA)		Due to a delay in the rehosting of this CenturyLink web application, the Customer Notification Letter Archive (CNLA) at URL http://wholesale.centurylinkapps.com/cnla is temporarily unavailable.	3	TBD
6	10342434 INC1520239 New # INC1864375	7/2/18	Event Notification Status Tool		Due to a delay in the rehosting of this CenturyLink web application, the Event Notifications status tool at url https://www.centurylink.com/wholesale/systems/productionsupport.html is temporarily unavailable.	3	TBD
7	10342453 INC1520260	7/2/18	Wholesale Calendar		Due to a delay in the rehosting of this CenturyLink web application, the Wholesale Calendar at URL http://www.centurylink.com/wholesale/cmp/teammeetings.html is temporarily unavailable.	3	TBD
8	10547587 INC1520304	10/25/18	ECOM		The Operation Support System (OSS) Overview web page URL issue.	3	TBD
10	INC1440911	5/8/19	Repair Process		CenturyLink has determined that billing for repair tickets is sporadically occurring. The problem appears to apply to both POTS and Design services.	3	TBD

Attachment M – OSS Interface Release Calendar

(There are no updates to the OSS Interface Release Calendar
for the July Systems CMP Meeting.)

Attachment N – Walk On Items

August Monthly CMP Meeting

- August 21, 2019
- Time: 9:00 AM – 10:00 AM MT
- CMP CR Submission Deadline – August 7, 2019